

Global Entry (GE) Program



*Global Entry
Automated Station*

What is the Global Entry (GE) program?

Global Entry is a U.S. Customs and Border Protection (CBP) program that enables members entering the United States expedited customs

and immigration processing by using automated Global Entry kiosks located at over 40 major U.S. airports and at airports in Canada, Ireland and Abu Dhabi that have United States Customs preclearance lanes.

How does GE work?

At a Global Entry kiosk members present their machine-readable passport or U.S. permanent resident card, verify their fingerprints on a scanner, make a customs declaration. They are then issued a receipt and can proceed to baggage claim. Members may still be selected for further examination when entering the United States.

To learn more about Global Entry or to register, log on at:

WWW.GLOBALENTRY.GOV

Global Entry Basic Kiosk Instructions

Step #1: Slide passport into the reader.

Step #2: After your data displays, remove passport and look up at camera.

Step #3: Press the four fingers of your left or right hand on the scanner. Remove when prompted.

Step #4: Answer each question on the Customs Declaration page, then touch the NEXT SCREEN button. Touch YES or NO to confirm answers in pop-up window.

Step #5: When flight information displays, touch YES if correct. Touch NO and provide airline, flight number and city of departure if it is not correct or cannot be found. Touch NEXT button on each screen to continue.

Step #6: Take receipt and proceed to exit if instructed to do so on the screen. If there is an X across the receipt, take the receipt and proceed to the Passport Control officer in the booth nearest the kiosk.



U.S. Customs and
Border Protection

SINGAPORE, U.S. EMBASSY

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United States Embassy, 27 Napier Road,
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UNITED STATES OF AMERICA CUSTOMS AND BORDER PROTECTION (CBP)

WHAT ARE YOU WAITING FOR?

**U.S. Citizens/ Lawful Permanent
Residents (Green Card holders)**

GLOBAL ENTRY & U.S.
APEC BUSINESS TRAVEL CARD
(ABTC)
INTERVIEW IN SINGAPORE



Global Entry is a CBP program that allows expedited clearance for pre-approved, low-risk travelers upon arrival in the United States.

Global Entry membership is also a prerequisite to the U.S. APEC Business Traveler Card.

The U.S. APEC Business Travel Card (**ABTC**) will enable access to a dedicated fast-track lane for expedited immigration processing at participating foreign APEC member airports.

U.S. APEC Business Travel Card Program (ABTC)

The U.S. APEC Business Travel Card (ABTC) Program is a voluntary program to facilitate travel for U.S. citizens engaged in verified business in the Asia Pacific Economic Cooperation (APEC) region and U.S. government officials engaged in APEC business. Participants must also be members of a CBP trusted traveler program.

The U.S. APEC Business Travel Card (ABTC) will enable access to a dedicated fast-track lane for expedited immigration processing at participating foreign APEC member airports.

Foreign APEC member economies will not recognize the U.S. APEC Business Travel Card in lieu of a visa. Card holders must present any travel or identity documentation, such as a passport and visa (where applicable), required by the foreign APEC member economy. If a U.S. APEC Business Travel Card holder does not conform to the foreign economy's visa, passport or entry requirements, the card holder may be directed to a non-expedited lane or refused entry. **Check the entry requirements of the destination APEC member economy before travel.**

For a complete list of APEC Business Travel Card (ABTC) participating airports for a dedicated fast-track lane, for expedited immigration processing, please visit: <http://travel.apec.org/abtc-summary.html>

U.S. ABTC holders may also use the Global Entry kiosks at participating airports upon their U.S. return.

Singapore, U.S. Embassy

The "Singapore, U.S. Embassy" is **not** an official Global Entry Enrollment Center for all CBP's Trusted Traveler Programs. U.S. CBP is providing Global Entry (GE) and U.S. APEC Business Travel Card (ABTC) interviews as an accommodation for eligible member.

Application for U.S. Citizens/ Lawful Permanent Residents (Green Card holders)

The **Global Entry and/ or U.S. APEC Business Travel Card** application process consists of three steps.

First, as an applicant, you must complete and submit an on-line application through the Global Online Enrollment System or GOES website at : <https://goes-app.cbp.dhs.gov>. Pay a non-refundable application fee via credit card - \$100 USD for the Global Entry application, \$70 USD for the U.S. APEC Business Travel Card application, or \$170 USD for application of both cards simultaneously (this is not refundable even if you are not approved).

Second, CBP officers will review your information and conduct a background check. You will be notified as to whether your application can continue to the next phase.

Finally, when your application is conditionally approved, you will need to schedule an interview appointment via your GOES account.

If you wish to have your interview in Singapore — you should select the interview location as "Singapore, U.S. Embassy" in GOES. The interview slots at the Singapore U.S. Embassy are usually available on Wednesday mornings from 9am to 12noon.

For GE/ABTC Inquiries in Singapore, please email to: globalentrysingapore@state.gov .

General FAQs / Information

Does the "Singapore, U.S. Embassy" accept walk-ins for Global Entry and/ or U.S. APEC card interviews?

No. We do not accept walk-ins. Please ensure that you have scheduled an interview appointment via your Global Online Enrollment System or GOES account, at : <https://goes-app.cbp.dhs.gov>.

I'm an U.S. Citizen residing outside Singapore, can I still choose to be interviewed at Singapore, US Embassy?

We will not stop U.S. Citizens or LPRs residing outside of Singapore to schedule their interview appointments at the "Singapore, US Embassy". However, please be forewarned, that you come at your own risk. If in-case of Global Entry system is down, CBP officers in Singapore reserve a right to reschedule all the appointments to another day.

What do I bring to my Global Entry and/ or APEC card interview?

Please bring the required documents as notified via your GOES account, to your scheduled interview— including your GOES notification letter, valid LPR card/ U.S. passport (s), and one other form of identification, etc.

For more FAQs or information on GE/ ABTC programs, please visit the U.S. Customs and Border Protection (CBP) website at <http://www.cbp.gov/>.