ACS Town Hall, October 28, 2015

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Consular Section
US Embassy Riyadh
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What do we do?

OUR PRIORITY IS TO HELP AMERICANS

- DID YOU KNOW?...
  - **8.7 million** U.S. citizens live abroad and more than **80 million** U.S. citizens travel abroad annually.
  - *ALL of you are our customers!*

- Non-Emergency Services – by online appointment
- Special Services
- Federal Benefits
- ACS Unit distinct from Non-immigrant Visa and Immigrant Visa Units
Non-Emergency Services

- Services offered via appointments made online: https://evisaforms.state.gov/acs/default.asp?postcode=RID&appcode=1

- SUN-THURS 8:00 – 11:00AM – telephone inquiry hours
- SUN-THURS 1:00 – 3:30PM
  - Passport renewals
  - Adding pages
  - Consular Report of Birth Abroad
  - Notarial Services
Special Services

- Death
  - Notify Next of Kin
  - Assist in Repatriation of Remains
- Jail visits
  - Lists of local lawyers
- Welfare/Whereabouts
Federal Benefits Assistance

- Voting
  - www.fvap.gov

- Taxes
  - www.irs.gov

- Social Security Card Applications
- Social Security Checks
- Veterans Administration Services
STEP Enrollment

- Smart Traveler Enrollment Program (STEP)
  https://step.state.gov/step/

- **Why is it important?**
  - It is the only way we can find you to communicate emergency and non-emergency messages!

- STEP registrants will receive messages such as:
  - Travel warnings
  - Emergency messages
  - Invitation to this event
  - Quarterly newsletters from ACS

- **Tell your friends and colleagues!!!**
Warden Program

✓ Wardens assist consular sections in disaster preparedness by alerting U.S. citizens to emergency situations and passing on information from the Embassy.

✓ Wardens are also a valuable asset that can provide the Embassy with key information for situational awareness from the local community or area.

✓ Because of privacy concerns, they (and their alternates) must sign a Memorandum of Agreement committing them to safeguard names and other identifiers of the U.S. citizens whom they are to notify in cases of emergency.
Communication

- Internet site:  http://riyadh.usembassy.gov
- Facebook:  http://www.facebook.com/USEmbassyRiyadh
- Twitter:  http://twitter.com/KSA_ACS
- Email: RiyadhACS@state.gov
- Phone: 011-488-3800 8:00AM -11:00AM
- Same number for emergencies during off hours
QUESTIONS?