

The background of the slide is a stylized, wavy American flag with red and white stripes and a blue field with white stars.

ACS Town Hall, October 28, 2015

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What do we do?



OUR PRIORITY IS TO HELP AMERICANS

➤ DID YOU KNOW?...

➤ 8.7 million U.S. citizens live abroad and more than 80 million U.S. citizens travel abroad annually.

➤ *ALL of you are our customers!*

➤ Non-Emergency Services – by online appointment

➤ Special Services

➤ Federal Benefits

➤ ACS Unit distinct from Non-immigrant Visa and Immigrant Visa Units



Non-Emergency Services



- *Services offered via appointments made online:*

<https://evisaforms.state.gov/acs/default.asp?postcode=RID&appcode=1>



- SUN-THURS 8:00 – 11:00AM – telephone inquiry hours
- SUN-THURS 1:00 – 3:30PM
 - Passport renewals
 - Adding pages
 - Consular Report of Birth Abroad
 - Notarial Services



Special Services



- Death
 - Notify Next of Kin
 - Assist in Repatriation of Remains
- Jail visits
 - Lists of local lawyers
- Welfare/Whereabouts





Federal Benefits Assistance



➤ Voting

➤ www.fvap.gov

➤ Taxes

➤ www.irs.gov



➤ Social Security Card Applications

➤ Social Security Checks

➤ Veterans Administration Services



STEP Enrollment



- Smart Traveler Enrollment Program (STEP)
<https://step.state.gov/step/>

- **Why is it important?**

- It is the only way we can find you to communicate emergency and non-emergency messages!
- STEP registrants will receive messages such as:
 - Travel warnings
 - Emergency messages
 - Invitation to this event
 - Quarterly newsletters from ACS

- **Tell your friends and colleagues!!!**





Warden Program



- ✓ Wardens assist consular sections in disaster preparedness by alerting U.S. citizens to emergency situations and passing on information from the Embassy.
- ✓ Wardens are also a valuable asset that can provide the Embassy with key information for situational awareness from the local community or area.
- ✓ Because of privacy concerns, they (and their alternates) must sign a Memorandum of Agreement committing them to safeguard names and other identifiers of the U.S. citizens whom they are to notify in cases of emergency.



Communication



- Internet site: <http://riyadh.usembassy.gov>
- Facebook: <http://www.facebook.com/USEmbassyRiyadh>
- Twitter: http://twitter.com/KSA_ACS
- Email: RiyadhACS@state.gov
- Phone: 011-488-3800 8:00AM -11:00AM
- Same number for emergencies during off hours

The background of the image is a close-up, slightly blurred view of the American flag, showing the stars and stripes in a wavy, draped pattern. The colors are vibrant, with a deep blue field for the stars and bright red and white stripes. The lighting creates a sense of depth and movement, as if the flag is blowing in the wind.

QUESTIONS?