

Questions and Answers

SPO50016Q0011

1. Shall the contractor remove the existing phones and existing intercoms adjacent to the attending booths or leave those in place?

Yes, the contractor should remove all old phones, intercoms and cabling and return the items to the USG for decisions on disposal.

2. Shall the contractor supply a 19" or more generally a suitable equipment rack for the equipment room?

The following wording is in the Scope of Work:

Provide audiovisual rack, sized for the equipment.

Provide power line conditioning for A/V rack.

Provide uninterruptible power supply for all DSP and control items.

Yes, the contractor should supply a suitable equipment rack for the space allocated in the equipment room.

3. If 2 is answered true, shall it be a floor (wheeled for the sake of mobility?) or a fixed mural one?

The USG would like the rack to be freestanding and wheeled.

4. If 2. is answered true shall the rack contain a suitable mains distribution fixture or shall the contractor rely on locally provided mains sockets, at least in a number of two?

As discussed, the USG will provide 2 outlets at the location of the equipment rack for all required power. The rack having a mains distribution fixture is allowable, but not required by the USG. The USG requirement is that all required power be obtained from the two outlets provided.

5. Is a headset needed to be budgeted at each of the 8 working posts or just a provision for its connection is mandatory at each location?

The USG only requires provision of a headset connection at each window location. The contractor is not expected to provide the headsets.

6. If there is no existing cable conduit allowing cable pass-troughs at any of the locations would that be the responsibility of the contractor creating it by drilling the wall?

No, if circumstances require core drilling of a wall, USG personnel will perform the core drilling.

7. Please clarify if night shifts will be eventually involved during installation.

At this time the USG does NOT plan to support night shifts. The contractors are reminded that the flexibility to switch between work locations (one room to another) during the workday may be required by the Consular staff to support ongoing Embassy operations. The expected scenario would be to perform work in one location in the morning and then work in the other room after lunch.

8. Does the PA system is for one section or is for both?

Only required for Visa Section

9. Do you need the attendant call for both sections also, or just one?

Yes for both sections.

10. Does the microphone need to connect a wired headset?

We expect headset connections at each location.

11. What is your schedule forecast to do all the install?

Please propose a schedule.