

## **Older American Citizens Frequently Asked Questions**

**Q: How can I receive my social security payments while in Haiti?**

*A: You will need to apply for a change of address at the Embassy for your payments to be sent to you in Haiti. If you would like to set up a direct deposit, you can come to the embassy and fill out the form (this must be done in person), which will allow the Banque de l'Union Haitienne (BUH) to set up an account.*

**Q: Am I eligible for Medicare while overseas?**

*A: No. Unfortunately, Medicare is only valid in the United States.*

**Q: Can the embassy help me with my taxes?**

*A: No. Unfortunately, the Embassy does not provide tax services. We recommend either going to the IRS website ([www.irs.gov](http://www.irs.gov)) or contacting your local IRS office. The embassy can provide the contact information for your local office.*

**Q: I need to register to vote. How can I do this?**

*A: You may register for the Federal Voting Absentee Program at the American Embassy which allows you to apply for an absentee ballot while you are outside of the United States.*

**Q: Can I have the contact information for the warden in my district?**

*A: You can access your zone's warden's contact information on our Facebook page and by calling ACS.*

**Q: When will the embassy come to offer services to my district?**

*A: The Embassy does outreach trips every year and can bring services to you during those trips. We will notify you of any upcoming trips to your area.*

**Q: If I don't have access to internet, how can the embassy reach me?**

*A: The Embassy has kept a log of all your contact information so we can reach you by telephone.*

**Q: Will the Embassy contact me in case of an emergency?**

*A: Yes. The Embassy will contact its citizens in case of an emergency via local radio, telephone, or warden distribution.*