JORDAN’S BORDER CROSSINGS
WITH THE WEST BANK AND ISRAEL

DISCLAIMER: The U.S. Consulate General assumes no responsibility for accuracy or currency of the information on non-U.S. Government sites included in this list. Please note that information is updated frequently. Travelers should consult the websites for changes.

ALLENBY BRIDGE TERMINAL (KING HUSSEIN BRIDGE)

For information concerning use of the terminal, please check the following links from the Terminal’s Israeli website:

- Information for Visitors through the Terminal
- Useful Terminal Info
- About Allenby Border Terminal

Hours of Operation

West Bank side: seven days a week, year-round, except Yom Kippur (when Israeli government facilities are closed) and the first day of Eid El-Adha (when Palestinian facilities are closed)

- For tourists and non-diplomats: Sunday through Thursday, 8:00am to 4:30pm (for humanitarian purposes only, the bridge is also open between 4:30pm and 8pm); Friday and Saturday, 8:00am to 3:00pm.
- Hours for diplomats: Sunday through Thursday 8:00am to 8:00pm; Friday and Saturday 8:00am to 2:30pm.

In all cases, individuals are advised to arrive at the terminal one hour before closing time.

Jordanian side: closed on the same days as above

- Hours for tourists and non-diplomats: Sunday through Thursday 8:00am to 2:30pm; Friday and Saturday 8:00am to 11:30pm.
- Hours for diplomats: Sunday through Thursday, 8am to 6pm; Friday and Saturday, 8am to 3pm.
Offices at the Terminal (West Bank side)

West Bank Side

- Website: Allenby - Alenbi homepage
- Israeli Airports Authority: tel. 972-2-548-2600, fax. 972-2-994-3289
- Borders Control: tel. 972-2-940-7444, fax. 972-2-994-7440. (Website: Israel Police Home Page)
- Customs Management: tel. 972-2-940-6555 fax. 972-2-994-4359. Website: New Customs and income tax
- CHANGEPLACE (misc. financial services): tel. 972-2-940-9416
- Foreign Forces Liaison Unit: Coordination and liaison with the Jordanian side and responsibility for the transition of foreign forces between Israel and Jordan. Tel. 972-2-940-5475
- Ministry of Agriculture: Tel. 972-2-994-3492
- Liaison & Coordination Administration: 972-2-994-3375 fax. 972-2-994-3394
- PA Section (police, border control, etc.): 972-2-994-3358 / 3702 / 3483
- VIP Services: Israeli company "Qumran", tel. 972-2-994-3084, fax. 972-2-940-9041

Jordanian Side

- Border Commander Office: tel. 962-5-358-1030
- Customs Office: tel. 962-5-358-1512, fax. 962-5-358-1361
- Jordanian Customs Department
- Jordanian Ministry of Interior (in Arabic only)
- Jordan's Border Crossings
- Ministry of Tourism & Antiquities
- Jordan Embassy in the United States

Jordanian Visa Issues and Possible Travel Restrictions

Jordanian Visa Issues

- Single-nationality private Americans require visa in advance. The Jordanian Embassy issues visas at 14 Abba Hillel St., Ramat Gan, Israel, tel. 972-3-751-7722, fax. 972-3-751-7712. Email: jordanembassy@barak.net.il. A single-entry visa is NIS 88 and multiple-entries visa for 6 months is NIS 168. U.S. passport and one photo are required.
- Dual-nationality Israeli/Americans: Israeli passport holders cannot use Allenby Terminal unless they are part of an official delegation or have a special permit.
- All passengers departing for Jordan via the Allenby require an entry permit into Jordan stating specifically that transit is via Allenby Bridge Terminal.
To check for a possible stop-order for departing the West Bank, check with the Israel Police National Headquarters in Jerusalem by faxing your documents to 972-2-589-8819 and then following up with a call to 972-2-542-9392, and with the Palestinian “Istiraha” in Jericho (police, customs, administration) by calling 972-2-994-3358, -3702 or -3483, or 972-2-232-3555.

West Bank Entry Requirements

For single-nationality American citizens, an Israeli visa is not required in advance; it will be granted upon entry.

Palestinian Americans crossing Allenby/King Hussein: Palestinian ID holders, Jerusalem ID holders and all others will be processed through two different terminals: one for tourists and Jerusalemites, and one for Palestinians only. Holders of Palestinian IDs can only use this crossing, regardless of whether they hold U.S. passports.

As of May 2005, Palestinian passport holders are no longer required by the Jordanian Government to present a Certificate of Non-Objection in order to enter Jordan. Rather, Palestinians will be required to sign a statement upon entry advising their return date to the Palestinian territories. NOTE: Restrictions imposed by the Israeli or Jordanian government change frequently and without advance warning.

If one family member has a Palestinian passport or Palestinian ID number and the others have other kinds of travel document, then the entire family must cross via Allenby/King Hussein Terminal. Bearers of foreign passports (non-Palestinians) must obtain Jordanian visas prior to crossing.

The Palestinian Section for Palestinian Americans and Legal Permanent Residents is open daily, for arrivals and departures from 8:00am to 3:00pm except on Yom Kippur and Eid Al-Adha. In addition, please refer to the State Department’s Consular Information Sheet regarding Palestinian Americans traveling to the area: Israel, the West Bank and Gaza.

Crossing methods

West Bank side: Private travelers may use shuttle bus only. Diplomatic vehicles require a special permit from the Israeli Ministry of Foreign Affairs.

Jordanian side: No private vehicles are allowed. Travelers use special buses only.

Exit Tax

West Bank side: $29 payable in Israeli or foreign currency, travelers checks and most credit cards at the “Change Place” branch where a commission is charged. The exit tax can also be pre-paid at a postal bank without a commission. For an updated amount
and to find out whether you are exempt from payment, call the Allenby Terminal directly or check its website under Rates.

Jordanian side: 5 Jordanian dinars. Permits are issued immediately for those interested in crossing back to Jordan via the bridge.

For information concerning use of the terminal, please check the following links from the Terminal’s Israeli website:

- Information for Visitors through the Terminal
- Useful Terminal Information
- About Rabin/Arava Border Terminal

**Hours of Operation**

**Israeli side:** seven days a week year-round, except Yom Kippur and the first day of the Muslim New Year, Sunday through Thursday, 6:30am to 8:00pm; Friday and Saturday, 8:00am to 8:00pm.

**Jordanian side:** Sunday through Thursday, 6:30am – 9:00pm, Friday and Saturday, 8:00am to 8:00pm.

**Offices at the Terminal**

**Israeli Side**

- Website: [Yitzhak Rabin-Arava border crossing homepage](#)
- Israeli Airports Authority: tel. 972-8-630-0555 fax. 972-8-633-6844
- Israeli Border Control: tel. 972-8-633-6753; Israel Police (Website: [Israel Police Home Page](#))
- Customs: tel. 972-8-630-0400, fax. 972-8-630-0411 (Website: [New Customs and income tax](#))
- CHANGEPLACE (misc. financial services): tel. 972-8-637-7897
- Foreign Corps Liaison Unit: 972-8-630-2425
- Ministry of Agriculture: tel. 972-8-633-7407
- Memsi - Israel Automobile Club (website in Hebrew only): tel. 972-8-637-7897
Jordanian Side

- Border Commander's Office: tel. 962-3-201-6851
- Customs Office: tel. 962-3-201-9721 or 962-3-2411
- Jordanian Customs Department
- Jordanian Ministry of Interior (in Arabic only)
- Jordan's Border Crossings
- Ministry of Tourism & Antiquities
- Jordan Embassy in the United States

Visa Issues

Jordanian Visas

- A single-entry three-month Jordanian visa is issued on the spot at the Jordanian Terminal for 88 NIS. Six-month multiple-entry visas can be issued only by the Jordanian Embassy for 168 NIS. The embassy is located at 14 Abba Hillel Street, Ramat Gan, tel. 972-3-751-7722, fax. 972-3-751-7712. Email: jordanembassy@barak.net.il. Please note that Palestinian-Americans cannot use this crossing to enter Jordan.

- To check for a possible stop-order for departing the West Bank, check with the Israel Police National Headquarters in Jerusalem by faxing your documents to 972-2-589-8819 and then following up with a call to 972-2-542-9392.

Israeli Visas

- Israeli visas are not required in advance, but can be granted upon entry.

Crossing Methods

Israeli Side

- By a POV
- Shuttle buses
- Tourist transportation
- On foot

Jordanian Side

- By foreign private and diplomatic vehicles registered in Jordan
- By tourist transportation
- On foot
Exit Tax

**Israeli side**: An Israeli exit tax is $15 payable in Israeli, foreign currency, travelers checks and most credit cards at the “Change Place” branch. A commission is also charged. This tax can also be pre-paid at a postal bank branch without a commission. For updated fees and to find out whether you are exempt from payment, call the terminal directly or check its website at [Rates and Passage Fees](#).

**Jordanian side**: 5 Jordanian dinars

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**JORDAN RIVER/NAHAR HA-YARDEN CROSSING**
(aka SHEIKH HUSSEIN CROSSING)

For information concerning use of the terminal, please check the following links from the Terminal’s Israeli website:

- [Information for Visitors through the Terminal](#)
- [Useful Terminal Information](#)
- [About Jordan River/Sheikh Hussein Terminal](#)

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**Hours of Operation**

**Israeli side**: seven days a week year-round, except Yom Kippur and the first day of the Muslim New Year, Sunday through Thursday, 6:30am to 8:00pm; Friday and Saturday, 8:00am to 8:00pm.

**Jordanian side**: Sunday through Thursday, 6:30am – 9:00pm, Friday and Saturday, 8:00am to 8:00pm.
Offices at the Terminal

Israeli Side

- Website: Jordan River - Nehar Yarden border crossing homepage
- Israeli Airports Authority: tel. 972-4-609-3400, fax 972-4-658-6421
- Israeli Border Control: tel. 972-4-648-1103; Israel Police (Website: Israel Police Home Page)
- Customs: tel. 972-4-648-0018; fax 972-4-648-0020 (Website: New Customs and income tax)
- CHANGEPLACE (misc. financial services): tel. 972-4-606-0368
- Foreign Corps Liaison Unit: fax: 972-4-648-0064
- Ministry of Agriculture: fax: 972-4-648-0363
- Memsi - Israel Automobile Club (website in Hebrew only): tel: 972-4-606-8705.

Jordanian Side

- Border Commander's Office: tel. 962-2-655-0523 or -0524
- Customs Office: tel. 962-2-655-0690
- Jordanian Customs Department
- Jordanian Ministry of Interior (in Arabic only)
- Jordan's Border Crossings
- Ministry of Tourism & Antiquities
- Jordan Embassy in the United States

Visa Issues

Jordanian Visas

- A single-entry three-month Jordanian visa is issued on the spot at the Jordanian Terminal for 88 NIS. Six-month multiple-entry visas can be issued only by the Jordanian Embassy for 168 NIS. The embassy is located at 14 Abba Hillel Street, Ramat Gan, tel. 972-3-751-7722, fax. 972-3-751-7712. Email: jordanembassy@barak.net.il. Please note that Palestinian-Americans cannot use this crossing to enter Jordan.

- To check for a possible stop-order for departing the West Bank, check with the Israel Police National Headquarters in Jerusalem by faxing your documents to 972-2-589-8819 and then following up with a call to 972-2-542-9392.

Israeli Visas

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Jordanian Side

- By foreign private and diplomatic vehicles registered in Jordan
- By tourist transportation
- On foot

Exit Tax

Israeli side: An Israeli exit tax is $15 payable in Israeli, foreign currency, travelers checks and most credit cards at the “Change Place” branch. A commission is also charged. This tax can also be pre-paid at a postal bank branch without a commission. For updated fees and to find out whether you are exempt from payment, call the terminal directly or check its website at Rates and Passage Fees.

Jordanian side: 5 Jordanian dinars