

UNITED STATES CONSULATE GENERAL, VANCOUVER

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LIST OF PHYSICIANS & MEDICAL SERVICE PROVIDERS

This report for health related services available in British Columbia and Yukon was prepared June 2014 and is update triennially.

DISCLAIMER: The U.S. Consulate General in Vancouver, Canada assumes no responsibility or liability for the professional ability or reputation of, or the quality of services provided by, the medical professionals, medical facilities or air ambulance services whose names appear on the following lists. Inclusion on this list is in no way an endorsement by the Department of State or the U.S. Consulate General. Names are listed alphabetically, and the order in which they appear has no other significance. The information in the list on professional credentials and areas of expertise are provided directly by the medical professional, medical facility or air ambulance service; the Consulate General is not in a position to vouch for such information. You may receive additional information about the individuals and facilities on the list by contacting local medical boards and associations (or its equivalent) or local licensing authorities.

GENERAL MEDICAL INFORMATION

EMERGENCIES: Dial 9-1-1. This universal emergency number can be dialed from any working phone including payphones without requiring prior payment and will connect you with an operator who can dispatch emergency services such as ambulance, police, or fire department.

NON-EMERGENCY: Dial 8-1-1. This free-of-charge health information and advice phone line is available in British Columbia. The 8-1-1 phone line is operated by HealthLink BC, which is part of the Ministry of Health. By calling 8-1-1, you can speak to a health services representative, who can help you find health information and services or connect you directly with a registered nurse, a registered dietitian or a pharmacist.

MEDICAL FACILITIES AND HEALTH INFORMATION: The level of public health and sanitation in Canada is high. Canada's medical care is of a high standard but is government-controlled. Quick and easy access to ongoing medical care is difficult for temporary visitors who are not members of each province's government-run health care plans. Many physicians will not take new patients. Access to a specialist is only by referral and may take months to obtain. Emergency room waits can be very long.

Traveler's medical insurance is highly recommended even for brief visits. Canadian health care providers do not accept U.S. domestic health insurance, and Medicare coverage does not extend outside the United States. Visitors who seek any medical attention in Canada should be prepared to pay cash in full at the time the service is rendered.

You can find good information on vaccinations and other health precautions on the Centers for Disease Control and Prevention ([CDC website](#)). For information about outbreaks of infectious diseases abroad, consult the World Health Organization ([WHO website](#)). The WHO website also contains additional health information for travelers, including detailed country-specific health information.

HOSPITALS

Below is a list of the major hospitals in British Columbia & Yukon. A complete list of British Columbia hospitals can be found here: <http://www.health.gov.bc.ca/socsec/pdf/hospitallist.pdf>

BRITISH COLUMBIA

Vancouver General Hospital
855 West 12th Ave.
Vancouver, British Columbia
Tel: 604-875-4111

St. Paul's Hospital
1081 Burrard St.
Vancouver, British Columbia
Tel: 604-682-2344

Lions Gate Hospital
231 15th St. E.
North Vancouver, British Columbia
Tel: 604-988-3131

Royal Columbian Hospital
330 E. Columbia St.
New Westminster, British Columbia
Tel: 604-587-4600

Surrey Memorial Hospital
14750 96 Ave.
Surrey, British Columbia
Tel: 604-581-2211

Victoria General Hospital
1 Hospital Way
Victoria, British Columbia
Tel: 250-727-4212

YUKON

White Horse General Hospital
#5 Hospital Road
Whitehorse, Yukon
Tel: 867-393-8700

Watson Lake Community Hospital
817 Raven Hill Drive
Watson Lake, Yukon
Tel: 867-536-4444

Dawson City Hospital
501 Sixth Ave
Dawson City, Yukon
Tel: 867-993-4444

PHYSICIANS

BRITISH COLUMBIA: The College of Physicians and Surgeons of British Columbia regulates the practice of medicine under the authority of provincial law. All physicians who practice medicine in the province must be registrants of the College. To assist patients in finding a physician accepting new patients the College provides an online directory: https://www.cpsbc.ca/physician_search

The College is responsible for ensuring that patients receive quality medical care when they are treated by licensed physicians. Concerns or complaints about the conduct or care provided can be directed to:

College of Physicians and Surgeons of British Columbia
300-669 Howe Street
Vancouver, BC V6C 0B4
Tel: 604-733-7758

YUKON: Under the authority of the *Medical Profession Act*, the Yukon Medical Council is responsible for regulating the practice of medicine and medical care provided by Yukon physicians. A list of physicians licensed in Yukon can be found here: http://www.yukonmedicalcouncil.ca/pdfs/licensed_physicians.pdf

The Yukon Medical is responsible for regulating the practice of medicine in Yukon. Concerns or complaints about Yukon physicians must be submitted in writing using the complaint form found here: http://www.yukonmedicalcouncil.ca/pdfs/complaint_form.pdf

Yukon Medical Council (C-18)
PO Box 2703
Whitehorse, Yukon Y1A 2C6

DENTISTS

BRITISH COLUMBIA: The College of Dental Surgeons of British Columbia registers, certifies and regulates dentists and certified dental assistants in British Columbia. A searchable list of all licensed practitioners can be found here: <https://eservice.cdsbc.org/directory>

YUKON: The provincial regulatory authority for dentistry in Yukon is the Government of Yukon Registrar's Office: www.gov.yk.ca . For a list of Dentists please contact:

Yukon Dental Association
Klondyke Dental Clinic
3089 3rd Avenue, Suite 4
Whitehorse, Yukon Y1A 5B3
Tel: 867-668-3152