

Message to U.S. Citizens

This message is to inform American citizens residing in or traveling to Austria /from or within that the ongoing refugee crisis in the region continues to disrupt land crossings on Austria's borders. Official checkpoints may be set up on normally open border crossings, borders may be temporarily closed, or road and rail travel may be halted with little or no warning. This may cause substantial delays and inconvenience travelers entering or leaving Austria via bus, car or train. The U.S. Embassy recommends that U.S. citizens monitor local news for travel updates and be prepared to arrange alternate routes and modes of transport as needed.

We strongly recommend that U.S. citizens traveling to or residing in Austria enroll in the Department of State's Smart Traveler Enrollment Program (STEP). STEP enrollment gives you the latest security updates and makes it easier for the U.S. Embassy to contact you in an emergency. If you don't have Internet access, enroll directly with the U.S. Embassy. Regularly monitor the State Department's website, where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the Country Specific Information for Austria. For additional information, refer to the "Traveler's Checklist" on the State Department's website. Contact the U.S. Embassy for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on Twitter and Facebook. The U.S. Embassy's Consular Section in Vienna is located at Parkring 12a, 4th Floor 1010 Vienna, Austria. To reach the American Citizens Services unit during business hours, please call 31-339-7535, or e-mail us at ConsulateVienna@state.gov. If you are a U.S. citizen in need of urgent assistance outside business hours, **the after-hours emergency number for the U.S. Embassy is +43 1-31-339-0.**