

U.S. Embassy Lusaka, Zambia
Warden Message
May 10, 2011

No Routine Consular Services June 3-10, 2011

The U.S. Embassy will be closed for all routine American Citizen Services and visa services (including responses to correspondence) from Friday, June 3 through Friday, June 10, 2011 due to the African Growth and Opportunity Act (AGOA) Forum. Please plan in advance for your travel requirements. U.S. citizens with an emergency should contact the Embassy at 0211-357-000. Visa applicants with a true emergency (such as a funeral or urgent medical treatment) should contact us at consularlusaka@state.gov to request consideration for an appointment. We regret that we cannot honor non-emergency requests during the June 3-10 timeframe and thank you, in advance, for your understanding.

To learn about the AGOA Forum, visit the [AGOA website](#).

U.S. citizens can obtain Embassy updates by checking the [U.S. Embassy, Zambia web site](#) (<http://zambia.usembassy.gov>). You can also obtain global updates at the U.S. Department of State's [Bureau of Consular Affairs website](#) where you can find the current [Worldwide Caution](#), Travel Warnings, Travel Alerts and [Country Specific Information for Zambia](#). If you do not have Internet access, you may contact the call center for updates--1-888-407-4747 toll-free in the U.S. and Canada, or outside the U.S. and Canada on a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except federal holidays).

If your contact information has changed, please update your information with the Embassy via the [Smart Traveler Enrollment Program](#) (STEP) (<http://travel.state.gov/step>) – formerly known as the Internet Based Registration Service (IBRS). It is important to include your current phone number and current email address where you can be reached in case of an emergency.

U.S. Embassy
Ibex Hill Road
Lusaka

Main switchboard number: 0211-357-000

For emergencies after hours: 0211-357-000 or 0966-877-805

American Citizen Services Queries: ACSLusaka@state.gov