

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE		PAGE OF PAGES 1 5	
2. AMENDMENT/MODIFICATION NO. A001		3. EFFECTIVE DATE FEB 4, 2013		4. REQUISITION/PURCHASE REQ. NO.	
5. PROJECT NO. (If applicable)		6. ISSUED BY CODE		7. ADMINISTERED BY (If other than Item 6) CODE	
US Embassy Lusaka Subdivision 694/Stand 100 Kabulonga Road Ibex Hill Lusaka					
8. NAME AND ADDRESS OF CONTRACTOR (NO., street,city,county,State,and ZIP Code)		9a. AMENDMENT OF SOLICITATION NO. SZA60013R0005		9b. DATED (SEE ITEM 11) January 3,2013	
		10a. MODIFICATION OF CONTRACT/ORDER NO.		10b. DATED (SEE ITEM 13)	
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning __1__ copy of the amendment;(b) By acknowledging receipt of this amendment on each copy of the offer submitted; or(c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. ACCOUNTING AND APPROPRIATION DATA (If required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.					
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.					
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b)					
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:					
D. OTHER (Specify type of modification and authority)					
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return ___ copies to the issuing office.					
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) Page 14, paragraph 1.8 of the solicitation has been modified to read as follows:					
1.8 SMS MESSAGING The contractor shall provide access to around the clock SMS messaging. Devices shall have working English SMS services. The USG requires a bulk SMS solution. The solution shall be user friendly and intuitive. The solution shall allow any USG user with proper credentials to send bulk SMS messages from their computer desktop. USG users shall be capable of sending bulk SMS messages to at least 500 recipients. USG users shall be capable of separating databases into smaller, targeted sending groups. The solution shall contain the highest security and privacy safeguards currently available. The solution shall contain sufficient security and privacy to gain approval by Diplomatic Security and Information Resource Management. Pricing Tables on pages 5, 7 and 9 for base year, Option year one and Option Year two have been amended to include pricing for Bulk SMS. Replacement pages are attached. Note: Closing date has been extended to February 11, 2013; 16:00PM Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.					
15A. NAME AND TITLE OF SIGNER (Type or print)			16A. NAME OF CONTRACTING OFFICER		
			CARLOS BRAS		
15B. NAME OF CONTRACTOR/OFFEROR		15C. DATE SIGNED	16B. UNITED STATES OF AMERICA		16C. DATE SIGNED
BY _____ (Signature of person authorized to sign)			BY _____ (Signature of Contracting Officer)		

III. PRICING

- a) Standard Services – **Base year of service** – Estimated quantities (base period of the contract, starting on the date of contract award and continuing for a period of 12 months)

No.	Description	Est. QTY	Unit	Unit Price	Total Price
1	Mobile Phone (Cell phones) Handsets	100	EA		
	Blackberry monthly subscription (100 x 12)	1200 months	EA		
2	Calls within Zambia				
	2.A Calls within the Embassy Group	66800	p/min		
	2.B Calls within the network	315000	p/min		
	2.C Calls outside network	33400	p/min		
	2.D Calls to Landline (local)	33400	p/min		
3	International calls				
	3.A Washington, DC	5000	p/min		
	3.B South Africa	5000	p/min		
	3.C United Kingdom	5000	p/min		
	3.D Kenya	5000	p/min		
4	4.1 International Roaming				
	Incoming				
	4.1 A South Africa	3000	p/min		
	4.1 B United Kingdom	3000	p/min		
	4.1 C Kenya	3000	p/min		
	4.1 D Washington DC	3000	p/min		
	4.2 Outgoing				
	4.2 A South Africa	3000	p/min		
	4.2 B United Kingdom	3000	p/min		
	4.2C Kenya	3000	p/min		
	4.2 D Washington DC	3000	p/min		
5	SMS				
	5.A Within network	668000	EA		
	5.B Other networks	668000	EA		
	5.C International	4175	EA		
6	Internet access services	60120	EA		
7	Additional New Lines	5000	p/min		
8	Bulk SMS (bands)	500	EA		

Base Year: -----ZMW

- a) Standard Services – **Option Year One** – Estimated quantities (First Option year, starting after end of base year and continuing for a period of 12 months)

No.	Description	Est. QTY	Unit	Unit Price	Total Price
1	Mobile Phone (Cell phones) Handsets	100	EA		
	Blackberry monthly subscription (100 x 12)	1200 months	EA		
2	Calls within Zambia				
	2.A Calls within the Embassy Group	66800	p/min		
	2.B Calls within the network	315000	p/min		
	2.C Calls outside network	33400	p/min		
	2.D Calls to Landline (local)	33400	p/min		
3	International calls				
	3.A Washington, DC	5000	p/min		
	3.B South Africa	5000	p/min		
	3.C United Kingdom	5000	p/min		
	3.D Kenya	5000	p/min		
4	4.1 International Roaming				
	Incoming				
	4.1 A South Africa	3000	p/min		
	4.1 B United Kingdom	3000	p/min		
	4.1 C Kenya	3000	p/min		
	4.1 D Washington DC	3000	p/min		
	4.2 Outgoing				
	4.2 A South Africa	3000	p/min		
	4.2 B United Kingdom	3000	p/min		
	4.2C Kenya	3000	p/min		
	4.2 D Washington DC	3000	p/min		
5	SMS				
	5.A Within network	668000	EA		
	5.B Other networks	668000	EA		
	5.C International	4175	EA		
6	Internet access services	60120	EA		
7	Additional New Lines	5000	p/min		
8	Bulk SMS	500	EA		

Option Year 1: ----- ZMW

- a) Standard Services – **Option Year Two** – Estimated quantities (Second Option Year, starting after end of option year one and continuing for a period of 12 months)

No.	Description	Est. QTY	Unit	Unit Price	Total Price
1	Mobile Phone (Cell phones) Handsets	100	EA		
	Blackberry monthly subscription (100 x 12)	1200 months	EA		
2	Calls within Zambia				
	2.A Calls within the Embassy Group	66800	p/min		
	2.B Calls within the network	315000	p/min		
	2.C Calls outside network	33400	p/min		
	2.D Calls to Landline (local)	33400	p/min		
3	International calls				
	3.A Washington, DC	5000	p/min		
	3.B South Africa	5000	p/min		
	3.C United Kingdom	5000	p/min		
	3.D Kenya	5000	p/min		
4	4.1 International Roaming Incoming				
	4.1 A South Africa	3000	p/min		
	4.1 B United Kingdom	3000	p/min		
	4.1 C Kenya	3000	p/min		
	4.1 D Washington DC	3000	p/min		
	4.2 Outgoing				
	4.2 A South Africa	3000	p/min		
	4.2 B United Kingdom	3000	p/min		
	4.2C Kenya	3000	p/min		
	4.2 D Washington DC	3000	p/min		
5	SMS				
	5.A Within network	668000	EA		
	5.B Other networks	668000	EA		
	5.C International	4175	EA		
6	Internet access services	60120	EA		
7	Additional New Lines	5000	p/min		
8	Bulk SMS	500	EA		

Option Year 2: -----ZMW

- a. allocated to all devices in the group. For instance, consider a group of 10 devices in Group A. Each device in the group is allocated 30 talk-minutes within the group for a total of 300 talk-minutes. If device A in Group A exceeds 30 talk-minutes, those extra minutes will be deducted from the 300 cumulative talk-minutes.

1.7 WIRELESS APPLICATION PROTOCOL (WAP)

The contractor shall provide Internet connection through their network to the Wireless Application Protocol (WAP) Internet sites.

1.8 SMS MESSAGING

The contractor shall provide access to around the clock SMS messaging. Devices shall have working English SMS services. The USG requires a bulk SMS solution. The solution shall be user friendly and intuitive. The solution shall allow any USG user with proper credentials to send bulk SMS messages from their computer desktop. USG users shall be capable of sending bulk SMS messages to at least 500 recipients. USG users shall be capable of separating databases into smaller, targeted sending groups. The solution shall contain the highest security and privacy safeguards currently available. The solution shall contain sufficient security and privacy to gain approval by Diplomatic Security and Information Resource Management.

1.9 REPLACEMENT CYCLE (Official Devices Only)

Upon contract award, the contractor shall provide the latest ITCCB-approved Blackberrys to every user of Blackberrys. The contractor shall also provide the latest mobile phone devices. The contractor shall offer free upgrades to all devices every two years from the beginning of the contract.

1.10 VOICE MAIL

The Contractor shall provide Voice Mail services in English Language. Voice Mail Box shall be prepared for each number separately as per standard practice.

1.11 RENT OF CELL-PHONES WITH/WITHOUT SIM CARDS

The Contractor shall provide up to 50 cell-phones for rent within two days of notice and additional 50 cell-phones within the next three days, according to Government needs, for official visits. Included with the cell-phone should be SIM card (if needed. The USG will specify whether-or-not the SIM shall have international dialing capabilities), English Instruction Manual, batteries, and phone charger. The contractor shall provide support as specified in paragraph 14 below.

1.12 CUSTOMER SERVICE

The contractor shall provide technical support for setting up voice mail, roaming questions, questions on the phone features, number changes, lost or stolen telephone reporting and manufacturer's warranty information, and all other matter concerning the mobile telephone services through the Contractor's Project Manager.

1.13 DETAILED BILLING

1.13.1 The Contractor shall provide monthly breakdown of calls made by individual number. The breakdown shall clearly show:

- Called Number
- The Time And Date Of The Call
- The Duration Of The Call
- Price