

US Embassy Dar-es-salaam
686 Old Bagamoyo Road
Dar Es Salaam, Tanzania

October 23, 2013

REQUEST FOR QUOTATION for PR 2927215 for CDC Tanzania Internet Connection through Fiber

Dear Vendor,

The Embassy of the United States of America invites you to submit your quotation for the products or services shown below.

If you would like to submit a quotation, please provide a pro-forma invoice.

Your pro-forma invoice (on which "**PR 2927215 for CDC Tanzania Internet Connection through Fiber**" is clearly stated) must be received by **1100 hours local time on November 12, 2013** in a sealed envelope marked as follows.

Contracting Officer
Quotation Enclosed
PR 2927215 for CDC Tanzania Internet Connection through Fiber
686 Old Bagamoyo Road Msasani
US Embassy, Dar es Salaam

An alternative address for submission is darprocurementbid@state.gov.

- On the e-mail's subject line, state that the submission is for **PR 2927215 for CDC Tanzania Internet Connection through Fiber**
- On your attached proforma, state that the proforma is for **PR 2927215 for CDC Tanzania Internet Connection through Fiber**

The US Government intends to purchase the lowest priced technically acceptable product or service.

Any questions regarding this Request for Quotation must be directed to the Procurement Section +255-22-229-4138 or +255-22-229-4263 during office hours.

Sincerely,

The Contracting Officer

Dar es Salaam - US Embassy –CDC Internet Connection
(CDC Tanzania Internet Connection through Fiber)

CDC Tanzania wishes to purchase Internet services from an Internet service provider. The provider (ISP) must provide a reliable link with guaranteed service availability of 99.5% at CDC Tanzania office 2448 Luthuli Street.

Bandwidth allocation: 8Mbps Downlink (RX) / 8Mbps Uplink (TX) dedicated Internet Bandwidth

Period of Performance – December 1, 2013 through November 30, 2014

Scope of Work Details

- Configure and install a fiber connection at CDC Tanzania office, 2448 Luthuli Street. The fiber connection at CDC Tanzania office should be directly linked to the ISP's preferred undersea fiber cable.
- Provide a backup backbone connection to the CDC Tanzania fiber connection where another undersea fiber connection is most preferred as backup.
- Provide fourteen usable static Public IP addresses that can be assigned to equipment that will directly connect to the internet.
- Terminate the installed fiber cable at CDC office server room and provide RJ 45 connection interface.
- ISP must permit all IP protocols to transit without filters or proxies.
- ISP must permit installation of Customer VPN encryption devices on circuit.
- ISP must permit ping and trace route traffic to the next hop router.
- CDC Tanzania IP subnet must not be visible to other ISP's customers.
- The ISP must be capable of providing phone support between 7:00 am and 7:00 pm, East Africa time, 7 days a week. Availability of 24 hours support is most preferred.
- A single helpdesk number to call must be provided. Call escalation procedure must be clearly stated where the number to call after beyond normal call delay must be stated. A definition of beyond normal call delay must also be provided.
- Provide Online Bandwidth Monitoring, showing usage at the following intervals: 5 minutes, daily, weekly, monthly and yearly for both uplink and downlink.
- The Provider must offer reliable network connectivity with minimal downtime and immediate notification when an unplanned breakdown occurs. For planned scheduled maintenance, the notification should be 24 hours prior to the commencement of work and it must be in writing.

Cost:

Interested ISP should provide quote for dedicated bandwidth of 8Mbps Downlink (RX) / 8Mbps Uplink (TX) Internet Bandwidth.

Other costs such as installation or hardware should be quoted separately.

Special Requirement

Vendor must be correctly registered at www.sam.gov. See details in the Embassy website for instructions.

Payment Plan

To be determined by contracting officer and contractor

Site Maintenance:

The Provider is responsible for maintaining all the equipment that the ISP will use to terminate fiber link at CDC office. The provider shall provide online and onsite support at no cost if the problem is related to the ISP. Any onsite visits to rectify problems not related to ISP shall be invoiced separately.