

Effective Monday September 26, 2011, the Federal Benefits Units at the American Consulate General in Frankfurt, Germany and the American Embassy in Paris, France will provide the full range of benefit services (Social Security, Medicare, Department of Veterans' Affairs, Office of Personnel Management, Railroad Board, Department of Labor) to residents of Switzerland and Liechtenstein.

Clients can select the business language in which they wish to have their Federal Benefit issues addressed as follows:

For assistance in English and German, please contact

American Consulate General
Federal Benefits Unit
Giessener Strasse 30
D-60435 Frankfurt am Main
Germany

Tel.: 0049-69-90-5551-100

Monday-Friday 08.00-11.00, except on German and American Holidays and the last Thursday of each month

Fax: 0049-69-749-352

e-mail: FBU.Frankfurt@ssa.gov

Please visit our Website at: http://germany.usembassy.gov/acs/federal_benefits/

For assistance in French and Italian, please contact

American Embassy
Federal Benefits Unit
4 avenue Gabriel
F-75382 Paris Cedex 08
France

Tel.: 0033-143-122705

Fax: 0033-12-2623

e-mail FBU.Paris@ssa.gov

Please visit our Website at: http://france.usembassy.gov/federal_benefits.html

Assistance with Social Security Number applications and the certification of documents in connection with Federal Benefit claims, continue to be provided by

American Embassy
American Citizen Services
Sulgeneckstrasse 19
3007 Bern
Tel: 031 357 7251
Fax: 031 357 7280

By appointment only, please arrange for an appointment using the following online appointment system: <https://evisaforms.state.gov/acs/default.asp?postcode=BEN&appcode=1>

Consular Agency Geneva

Agency Address:
7, rue François Versonnex
CH-1207 Geneva, Switzerland

Mailing Address:
c/o U.S. Mission
11, rte. de Pregny
1292 Chambésy/GE

Fax: 022 840 51 62

Tel: 022 840 51 60 (to schedule appointment)

Opening Hours by appointment - 10:00 a.m. until 1:00 p.m., Monday through Friday.

E-mail: Geneva-CA@state.gov ;

Closed on [American and Swiss holidays](#)

Consular Agency Zurich

Address: Dufourstrasse 101
CH-8008 Zurich, Switzerland

Appointment required

Tel: 043 499 29 60

Fax: 043 499 29 61

10:00 until 13:00, Monday through Friday

E-mail: Zurich-CA@state.gov

Closed on [American and Swiss holidays](#) as well as local Holidays.

You may schedule an appointment by sending an e-mail to zurich-ca@state.gov. Please suggest a date and an alternative.

To apply for a new Social Security Number or make a correction to your data, you must follow the following three steps:

1. Inform yourself of this application by reading the information found at <http://www.socialsecurity.gov/online/ss-5fs.html>

2. Download and complete [form SS-5 FS](#) (163KB, pdf)

3. Should you need to have a personal interview or have documents certified, please contact the Office in Switzerland closest to your location as detailed above.

4. Please send all other completed applications to the following address:

American Consulate General
Federal Benefits Unit
Attn.: SR
Giessenerstrasse 30
D-60435 Frankfurt am Main
Germany