

U.S. Consulate Surabaya, Indonesia
Message for U.S. Citizens
June 2, 2016

Town Hall Meeting for Social Security Benefits

Are you retired or planning your retirement? Do you have questions about Social Security benefits overseas?

If so, the U.S. Consulate is pleased to invite you to a special town hall meeting with the Social Security Administration office's Regional Federal Benefits Officer (RFBO) from Manila. The event will be held on **Friday, June 17, 2016 at 02:00 p.m.** in the Multi-Purpose Room at the [Bali Island School](#) (formerly the Bali International School).

The RFBO will discuss Social Security benefits, including the credits needed to receive benefits; when and how to qualify for and receive benefits; when and how to apply and request changes from outside the United States; Medicare coverage, Plan A and B; and online Social Security services such as Retirement Planner. He will also be available to answer any of your questions.

Seating is limited but adult family members are welcome. Please send an RSVP to CABali@state.gov. Parking is available at the school, and refreshments will be served.

We look forward to seeing you there!

For information about travelling and living in Indonesia:

- See the [State Department's travel website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and Indonesia *Country Specific Information*.
- Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security messages and make it easier to locate you in an emergency.
- Contact the U.S. Consulate General in Surabaya (<http://surabaya.usconsulate.gov/service.html>), located at Jl. Citra Raya Niaga No. 2, Surabaya, at +62 31-297-5300, 07:30 a.m. to 04:00 p.m.

Monday through Friday. The after-hours emergency number for U.S. citizens is +62 81-133-4183.

- The American Citizen Services Unit of the Consulate General can also be reached by e-mail at SurabayaACS@state.gov.
- Contact the U.S. Embassy in Indonesia (<http://jakarta.usembassy.gov/us-service.html>), located at 5 Jalan Medan Merdeka Selatan, Jakarta, at +62-21 3435-9055/9054, 07:30 a.m. to 04:00 p.m. Monday through Friday. The after-hours emergency number for U.S. citizens is +62-21 3435 9000, then press 0 for the operator. The American Citizen Services Unit of the Embassy can also be reached by e-mail at jakartaacs@state.gov.

Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday. The U.S. Embassy and the U.S. Consular General will be closed for the following holidays:

July 4	U.S. Independence day
July 6 & 7	Idul Fitri
August 17	Indonesian Independence day
September 5	Labor day
September 12	Idul Adha
October 10	Columbus Day
November 11	Veterans Day
November 24	Thanksgiving Day
December 12	Mohammad's Birthday
December 26	Substitution day for Christmas Day, Sunday, Dec. 25