

**U.S. Consulate General, Surabaya**  
**Message for U.S. Citizens**  
**July 15, 2015**

**Visa Exemptions for U.S. Citizen Tourists in Indonesia**

Effective June 12, 2015, U.S. citizens are eligible for a visa exemption when entering Indonesia for the purpose of tourism. Previously, a visa-on-arrival cost \$35 USD and was required for all visiting U.S. citizens, regardless of the purpose of travel. This entry is valid only for the purpose of tourism for a maximum stay of 30 days and may not be extended or adjusted to another type of visa.

For the time being, visa free entry is limited to five international airports in Indonesia: Soekarno-Hatta Airport in Jakarta, Ngurah Rai Airport in Bali, Kualanamu Airport in Medan, Juanda Airport in Surabaya and Hang Nadim in Batam. It also applies to the four seaports of Sri Bintan Tanjung Pinang, Sekupang Batam, Batam Centre Batam, and Tanjung Uban Riau. Visas-upon-arrival for \$35 will still be offered at all other international ports of entry in Indonesia.

The Government of Indonesia still requires U.S. citizens arriving in Indonesia to possess a passport that is valid for at least six months and that contains at least two blank passport pages.

If a U.S. citizen's purpose of travel is other than tourism, or a U.S. citizen wants the option to extend their visa, a visa-on-arrival remains available for \$35 USD per traveler and is valid for 30 days.

We strongly recommend that U.S. citizens traveling to or residing in Indonesia enroll in the Department of State's [Smart Traveler Enrollment Program](#) (STEP). STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. embassy or consulate.

You can stay in touch and get updates by checking [U.S. Consulate General Surabaya's website](#). You can also get global updates at the U.S. Department of State's [Bureau of Consular Affairs Web site](#) where you can find the current [Worldwide Caution](#), Travel Warnings, Travel Alerts, and [Country Specific Information for Indonesia](#).

Follow Consular Affairs on [Twitter](#) and on [Facebook](#) or download our free [Smart Traveler iPhone App](#) for travel information at your fingertips. If you don't have Internet access, you can obtain current information about safety and security by calling 1-888-407-4747 toll-free in the United States, or, for callers from other countries, a regular toll line 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except federal holidays).

**Surabaya:** The [U.S. Consulate General in Surabaya](#) is located on Jalan Citra Raya Niaga No. 2, Surabaya, Indonesia. The Consular Section can be contacted at (62) 31-297-5300, or via email at [ConSurabaya@state.gov](mailto:ConSurabaya@state.gov). For assistance after hours or in an emergency, you can contact us at (62) 81-133-4183.

**Bali:** The [U.S. Consular Agency in Bali](#) is located on Jalan Hayam Wuruk 310, Denpasar, Bali, Indonesia. The Consular Agency can be contacted at (62) 36-123-3605, or via email at [CABali@state.gov](mailto:CABali@state.gov). For assistance after hours or in an emergency, you can contact us at (081) 133-4183.