

United States Embassy Juba, South Sudan
Security Message for U.S. Citizens
Increase in Crime

February 19, 2016

The U.S. Embassy informs U.S. citizens in South Sudan that criminal activity in Juba and throughout South Sudan continues to rise. In recent months, hotels, international residential compounds, commercial establishments and NGO and Sudanese government facilities have been targeted by criminals.

In Juba and other cities in South Sudan, armed robberies and burglaries are occurring at homes, as well as at compounds and establishments frequently patronized by the international community. Some of these incidents have been violent in nature, and the use of firearms is becoming more common.

Because of the increase in criminal activity, the United States Embassy directed its official staff to walk only in groups of two or more when in public, and we urge U.S. citizens to follow that practice.

U.S. citizens should follow the below recommendations:

- Be cognizant of persons and vehicles around you at all times.
- Vary your travel routes and times daily.
- Do not wear or exhibit expensive jewelry and other valuables.
- Do not leave valuable items visible in a vehicle, even if it is attended by a driver.
- Be on the lookout for pickpockets.
- Always maintain good situational awareness.
- Keep important belongings on your person rather than in your bag.
- If you choose to carry a bag, keep it close to and in front of your body.

For further information:

- See the [State Department's travel website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and [Country Specific Information for South Sudan](#).
- Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security messages and make it easier to locate you in an emergency.
- Contact the [U.S. Embassy in South Sudan](#), located at Kololo Rd next to the EU compound, at +211 912 105 188, from 8:00 a.m. to 5:00 p.m. Monday through Thursday, and 8:00 a.m. to 1:00 p.m. on Fridays. The Embassy is closed on South Sudan and U.S. federal holidays. The after-hours emergency number for U.S. citizens is +211 912 105 107 or + 1 202 216 6279 ext 253.
- For current information on safety and security, call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).
- Follow us on [Twitter](#) and [Facebook](#).