

U.S. Embassy Moscow
SECURITY MESSAGE FOR U.S. CITIZENS:
Related to Events in Ukraine
March 2, 2014

The U.S. Embassy in Moscow informs U.S. citizens in Russia of the [Travel Warning](#) issued by the Department of State on February 28 warning U.S. citizens to defer all non-essential travel to Ukraine. U.S. citizens in Russia should be alert to the ongoing tensions in Ukraine and the potential for increased public demonstrations and anti-American actions in Russia.

The U.S. government has received no specific threat against U.S. citizens or U.S. interests in Russia. However, all U.S. citizens considering travel to Russia should evaluate their personal security situation in light of political tension and the possibility of violence or anti-U.S. actions directed against U.S. citizens or U.S. interests. Demonstrations related to the conflict may appear anywhere throughout Russia, at any time. These demonstrations may raise the possibility of confrontation and violence.

Please note the following guidance from the U.S. Department of State's [Country Specific Information for the Russian Federation](#): **“U.S. citizens should avoid all public demonstrations, whether properly authorized by local officials or not, and avoid any large crowds and public gatherings that lack enhanced security measures.”**

Review your personal security plans, remain aware of your surroundings, including local events, and monitor local news stations for updates. Maintain a high level of vigilance and take appropriate steps to enhance your personal security.

*We strongly recommend that U.S. citizens traveling to or residing in Russia enroll in the Department of State's [Smart Traveler Enrollment Program \(STEP\)](#). STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you **do not** have Internet access, enroll directly with the nearest U.S. embassy or consulate.*

Regularly monitor the [State Department's Bureau of Consular Affairs website](#), where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the [Country Specific Information for Russia](#). For additional information, refer to [the "Traveler's Checklist"](#) on

the State Department's website.

Contact the U.S. embassy or consulate for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free from within the United States and Canada, or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on [Twitter](#) and [Facebook](#) for travel information at your fingertips.

The American Citizen Services Unit of the U.S. Embassy in Moscow assists U.S. citizens in Russia. We can help you with passport issuance and renewal, voter assistance, notariats, and registering a child born abroad. We also provide emergency services for U.S. citizens in case of a disaster or in case of illness, arrest, death or destitution while in Russia.

Appointments are required for all non-emergency services; you can make an appointment by calling the ACS unit at 7 (495) 728-5577, or you may click [here](#) to schedule an appointment online. To contact us with questions, please write to moscowwarden@state.gov or visit the [Embassy website](#).

Emergency Contact Information in Russia:

U.S. Embassy Moscow:

American Citizens with an emergency during regular office hours (M-F 9am-6pm, excluding Russian and U.S. holidays) are welcome to visit the ACS unit at the U.S. Embassy, 21 Novinsky Blvd., Moscow.

Tel: (7) (495) 728-5577 - 9:00 am to 6:00 pm, weekdays

For after-hours emergencies, call (7) (495) 728-5000 after 6:00 pm, and on weekends and [holidays](#).

U.S. Consulate General St. Petersburg:

The U.S. Consulate General in St. Petersburg is located at 15 Furshatskaya Street, Tel: (+7) (812) 331-2600. You may contact the Consulate's ACS unit by e-mail at StPetersburgACS@State.gov, or by fax at (+7) (812) 331-2646, or visit the [Consulate website](#).

For after-hours emergencies, call (812) 331-2600 and listen to the recorded message for the Duty Officer's cell phone number.

U.S. Consulate General Vladivostok:

Tel: (+7) (4232) 30-00-70

U.S. Consulate General Yekaterinburg:
Tel: (+7) (3432) 793-001