

US Embassy Singapore
American Citizen Services
singapore.usembassy.gov

travel.state.gov

email: SingaporeACS@state.gov

tel: (+65) 6476-9100

In case of emergency:

If you are an American citizen with an after-hours emergency, please call our hotline at (65) 6476-9100.

For non-emergency issues, please see our [General Contact Page](#).

American Citizen Services (ACS) Newsletter

October-November 2011

The newsletter is our way of sharing topics of general interest as well as any changes in Embassy hours or procedures. We will continue to send time-sensitive announcements separately. If you need to update your registration (the Safe Traveler Enrollment Program, or STEP) please click [here](#). Please share your feedback with us at SingaporeACS@state.gov. *Thank you!*

If you no longer live in or travel to Singapore, please send us an email with your full name and request for removal to SingaporeACS@state.gov.

The U.S. Embassy is now on **Facebook**. Please click [here](#) and become a "fan" today.

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Limited Consular Services November 14-18 Due to Remodeling of Consular Offices

Immigrant Visa (IV) and Non Immigrant Visa (NIV) services will be suspended from November 14 to 18 due to remodeling of the Consular Section offices. There will be limited American Citizen Services (ACS) offered in the Auditorium, which is located to the right of the Reception Booth at the entrance to the building. Further information will be posted on our [website](#) as the date draws near. Please plan accordingly.

New iPhone Smart Traveler App by Department of State

Smart Traveler ([available free from the Apple App Store](#)), the official State Department app for U.S. travelers, was released in June. The app is compatible with iPhone, iPod touch, and iPad (requires iOS 4.0 or later). Smart Traveler provides easy access to frequently updated official country information, travel alerts, travel warnings, maps, U.S. embassy locations and more. With Smart Traveler you can set up customized e-itineraries, find background information on the countries you are visiting, and make notes about upcoming trips. Additionally, the app provides a link for travelers to enroll in the Department's free Smart Traveler Enrollment Program (STEP) so the State Department can better assist them in an emergency.

Information for the app comes from content that is also posted to <http://www.state.gov> and <http://travel.state.gov>. Please visit those websites for even more information on international travel, foreign policy, and the work of the U.S. Department of State.

Absentee Voting Information for U.S. Citizens Abroad

New regulations for overseas voting went into effect in 2010. New legislation eliminated a requirement for states to send out absentee ballots for successive election cycles based on a single request. To ensure you receive ballots for all the elections in which you are eligible to vote during the calendar year,

you need to submit a new completed Federal Post Card Application (FPCA) every January to your local election officials in your state of legal (voting) residence.

Further information regarding overseas absentee voting (including specific state voting eligibility, residency and deadline requirements, registration, and absentee ballot request) can be found at:

[Overseas Voting](#)

[Federal Voting Assistance Program \(FVAP\)](#)

[Overseas Voting Foundation](#)

Oregon to Hold a Special Election for Congress - November 8

On Tuesday, November 8, 2011, Oregon will hold a special primary election for the 1st Congressional District, to fill the seat vacated by Representative David Wu. The 1st Congressional District includes parts of northwestern Oregon. This is a Special Primary election applicable only to those registered with the Democratic and Republican Parties. The General election will be held on Tuesday, January 31, 2012. In Oregon, the 1st District includes Clatsop County, Columbia County, Washington County, Yamhill County and part of Multnomah County which includes some of the Portland metropolitan area.

Further information on how to register to vote for this election can be found at the [FVAP News Release #19](#)

Upcoming holiday and Administrative Closures

The Consular section will be closed on the following dates in October and November 2011. For an emergency during these holidays involving an American citizen, please contact the Duty Officer at 6476-9100.

Monday, October 10, 2011

Columbus Day

Thursday, October 20, 2011

Consular administrative day

Friday, October 26, 2011

Deepavali

Monday, November 7, 2011

Hari Raya Haji

Friday, November 11, 2011

Veteran's Day

Thursday, November 24, 2011

Thanksgiving Day

Every Thursday afternoon from 12 noon onward, we are closed to the public for training and administrative purposes except for collection of passports between 3:00-3:30.

Holidays: The Embassy observes certain local and American holidays. On these days, the Consular Section will be closed. For an emergency involving an American citizen, please contact the Duty Officer at 6476-9100.

* We are closed for all routine American Citizen Services such as passport renewal, extra passport pages and notarial services on consular administrative days. We are open for collection of documents, only, from 3:00 – 3:30pm. Regular service resumes the following business day.

Updated Country Specific Information

The Department of State maintains at all times Country Specific Information for every country in the world. This information is updated approximately twice a year or as necessary due to changing conditions. Recent updates include the following countries below. To research other countries please visit the Department of State's [International Travel page](#):

Australia	06/17/2011
Burma	06/29/2011
Cambodia	06/20/2011
Japan	06/14/2011
Korea, South	09/23/2011
New Zealand	06/17/2011
Samoa	06/17/2011
Singapore	07/08/2011
Taiwan	07/19/2011
Timor-Leste	09/26/2011
Tonga	06/07/2011

The most up-to-date information regarding permitted and prohibited items on flights can be viewed online at: <http://www.tsa.gov/travelers/airtravel/prohibited/permitted-prohibited-items.shtm>

For additional information, please visit "Americans Traveling Abroad" on the Department of State website: http://www.travel.state.gov/visa/americans/americans_1252.html

Students traveling abroad may wish to visit: <http://studentsabroad.state.gov/>

To obtain up-to-date information on security conditions, please call 202-501-4444.

Current Travel Warnings

Travel Warnings are issued when long-term, protracted conditions that make a country dangerous or unstable lead the State Department to recommend that Americans avoid or consider the risk of travel to that country. Please visit the following links to review recent travel warnings. For a complete list of travel warnings, please visit: <http://travel.state.gov>.

- [Mali](#) 10/04/2011
- [Syria](#) 09/30/2011
- [Libya](#) 09/22/2011
- [Algeria](#) 09/19/2011
- [Iraq](#) 09/13/2011
- [Yemen](#) 09/02/2011

Current Travel Alerts

Travel Alerts are issued to disseminate information about short-term conditions, either transnational or within a particular country, that pose significant risks to the security of U.S. citizens. Please visit the following links to review recent travel alerts. For a complete list of travel alerts, please visit: <http://travel.state.gov>.

- [Tunisia](#) 10/05/2011

- [Worldwide](#) 10/01/2011
- [Bhutan](#) 09/23/2011
- [India](#) 09/23/2011
- [Nepal](#) 09/23/2011
- [9-11 Anniversary](#) 09/02/2011

Sunday, October 9, 2011

6:00-7:30 pm

Botanic Gardens

Shaw Foundation Symphony Stage

The U.S. 7th Fleet Band's contemporary music ensemble Orient Express is an exciting twelve-piece group of professional Navy Musicians who continue to be a featured attraction throughout the Navy's largest area of operation. They are a high energy rock-and-roll band featuring such music as Stevie Wonder, Journey, Bruno Mars, and Michael Jackson. This diverse group also performs as a smooth Pop/Jazz combo and a playful acoustic Dixieland band. Their energetic performances are sure to add excitement to any event! Whatever your musical taste, Orient Express is sure to please!