

US Embassy Singapore
American Citizen Services
singapore.usembassy.gov
travel.state.gov
email: SingaporeACS@state.gov
tel: (+65) 6476-9100

In case of emergency:

If you are an American citizen with an after-hours emergency, please call our hotline at (65) 6476-9100. For non-emergency issues, please see our [General Contact Page](#).

American Citizen Services (ACS) Newsletter

August-September 2011

The newsletter is our way of sharing topics of general interest as well as any changes in Embassy hours or procedures. We will continue to send time-sensitive announcements separately. If you need to update your registration (the Safe Traveler Enrollment Program, or STEP) please click [here](#). Please share your feedback with us at SingaporeACS@state.gov. *Thank you!*

If you no longer live in or travel to Singapore, please send us an email with your full name and request for removal to SingaporeACS@state.gov.

The U.S. Embassy is now on **Facebook**. Please click [here](#) and become a "fan" today.

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Address by US Ambassador Adelman

Join us at the Lee Kuan Yew School of Public Policy and hear Ambassador Adelman reflect upon his first year in office.

Gain a unique insight into the world of diplomacy and Ambassador Adelman's analysis of the US and Singapore's strategic relationship.

This is a free event, but please register so we can accommodate all interested parties.

Monday, September 12

5.30-7.00pm

LEE KUAN YEW SCHOOL OF PUBLIC POLICY

National University of Singapore

469C Bukit Timah Road

Oei Tiong Ham

Singapore 259772

Register at www.aasingapore.com

Commemoration of the 10th Anniversary of the September 11 Attacks

If you'd like to watch the 9/11 ceremony that will be held at the U.S. Embassy on the evening of September 11th, a link to the live feed will be posted on the Embassy Facebook page late next week:

<http://www.facebook.com/singapore.usembassy>

Worldwide Travel Alert

As we mark the 10th anniversary of the September 11, 2001 terrorist attacks, the Department of State informs U.S. citizens traveling and residing abroad of the continued threat posed by al-Qa'ida and its affiliates. While we have not identified any specific threats from al-Qa'ida affiliates and allies to attack the United States or our interests on the 9/11 anniversary, U.S. citizens should be aware that al-Qa'ida affiliates and allies have demonstrated the intent and capability to carry out attacks against the United States and our interests around the world. In the past, terrorist organizations have on occasion planned their attacks to coincide with significant dates on the calendar. This Worldwide Travel Alert supplements the July 26, 2011, Worldwide Caution, and expires on January 2, 2012.

U.S. citizens traveling and residing abroad should enroll in the Smart Travelers Enrollment Program (STEP). U.S. citizens without internet access may enroll directly at the U.S. Embassy or Consulate at their destination. By enrolling, U.S. citizens make it easier for the Embassy to contact them in case of emergency.

Updated information on travel and security may be obtained from the Department of State by calling 1-

888-407-4747 toll-free in the United States and Canada or, for callers outside the United States and Canada, a regular toll line at 1-202-501-4444. For further information, please consult the Worldwide Caution and other consular information, including Country Specific Information, for specific countries. These products and the latest international travel information for U.S. citizens are available on the Bureau of Consular Affairs website. Follow us on Twitter, foursquare, and the Bureau of Consular Affairs page on Facebook as well. You can also download our free Smart Traveler iPhone App to have travel information at your fingertips.

Upcoming holiday and administrative closures

The Consular section will be closed on the following dates in September and October 2011. For an emergency during these holidays involving an American citizen, please contact the Duty Officer at 6476-9100.

Thursday, September 22, 2011	Consular administrative day*
Monday, October 10, 2011	Columbus Day
Thursday, October 20, 2011	Consular administrative day
Friday, October 26, 2011	Deepavali

Every Thursday afternoon from 12 noon onward, we are closed to the public for training and administrative purposes except for collection of passports between 3:00-3:30.

Holidays: The Embassy observes certain local and American holidays. On these days, the Consular Section will be closed. For an emergency involving an American citizen, please contact the Duty Officer at 6476-9100.

* We are closed for all routine American Citizen Services such as passport renewal, extra passport pages and notarial services on consular administrative days. We are open for collection of documents, only, from 3:00 – 3:30pm. Regular service resumes the following business day.

Updated Country Specific Information

The Department of State maintains at all times Country Specific Information for every country in the world. This information is updated approximately twice a year or as necessary due to changing conditions. Recent updates include the following countries below. To research other countries please visit the Department of State's [International Travel page](#):

The most up-to-date information regarding permitted and prohibited items on flights can be viewed online at: <http://www.tsa.gov/travelers/airtravel/prohibited/permitted-prohibited-items.shtm>

For additional information, please visit "Americans Traveling Abroad" on the Department of State website: http://www.travel.state.gov/visa/americans/americans_1252.html

Students traveling abroad may wish to visit: <http://studentsabroad.state.gov/>

To obtain up-to-date information on security conditions, please call 202-501-4444.

Current Travel Warnings

- Travel Warnings are issued when long-term, protracted conditions that make a country dangerous or unstable lead the State Department to recommend that Americans avoid or consider the risk of travel to that country. Please visit the following links to review recent travel warnings. For a complete list of travel warnings, please visit: <http://travel.state.gov>.
- [Libya](#) 08/23/2011
- [Somalia](#) 08/19/2011
- [Chad](#) 08/16/2011

Current Travel Alerts

- Travel Alerts are issued to disseminate information about short-term conditions, either transnational or within a particular country, that pose significant risks to the security of U.S. citizens. Please visit the following links to review recent travel alerts. For a complete list of travel alerts, please visit: <http://travel.state.gov>.
- [Bahrain](#) 08/19/2011
- [Zambia](#) 08/11/2011
- [Japan](#) 07/19/2011
- [Tunisia](#) 07/08/2011