



U.S. Customs and Border Protection (CBP) Trusted Traveler Program

Global Entry for Singapore Citizens

How to Apply for Global Entry

Citizens of Singapore are eligible for Global Entry. Applications must be submitted through CBP's [Global Online Enrollment System \(GOES\)](#). The **non-refundable** application fee for a five-year Global Entry membership is **\$100** and applications must be made online. Once the application is approved, a CBP officer will conduct a scheduled interview with the applicant and then make a final eligibility determination.

Application Process:

1. Apply Online with CBP: Complete a GOES [online application](#) and pay the \$100 USD non-refundable application fee.
2. Schedule an Interview: Once your application is reviewed, you will receive a message in your GOES account instructing you to schedule an online interview appointment at one of the [Global Entry Enrollment Centers](#). Global Entry Enrollment Centers are primarily located within the United States at ports of entry and designated CBP facilities. You can choose to select the [Singapore, U.S. Embassy](#) as the interview location, though it is not an official Global Entry Enrollment Center, as CBP provides limited appointments as an accommodation in Singapore.
3. Interview Determines Your Eligibility: A U.S. Customs Border Protection officer will ask you questions, take your photo, and collect biometric information, for example, scan your fingerprints.
4. Provide Identification: Bring your valid passport(s) and one other form of identification, such as a driver's license or ID card to the interview.

Travel Requirements:

All Singaporean Global Entry members must have a valid passport and Electronic System for Travel Authorization (ESTA) or a valid visa. Global Entry members who are not U.S. citizens or U.S. lawful permanent residents must maintain updated visa information with CBP.

If a Global Entry member obtains a new passport or visa, or obtains a new petition for a work visa, the member must notify CBP in-person at a Global Entry enrollment center. A member must visit an enrollment center to have CBP a visa and/or update visa or passport information. If the visa information is incomplete or not properly updated with CBP, the Global Entry kiosk may incorrectly calculate the member's Class of admission and admission date.

CBP Trusted Traveler Program information can be found at:

<https://www.cbp.gov/travel/trusted-traveler-programs>

Frequently asked Questions:

What is the Global Entry (GE) program?

Global Entry is a U.S. Customs and Border Protection (CBP) program that enables members entering the United States expedited customs and immigration processing by using automated Global Entry kiosks located at over 40 major U.S. airports and at airports in Canada, Ireland and Abu Dhabi that have United States Customs preclearance lanes.

Other Benefits:

Once a citizen of Singapore is enrolled in Global Entry, he/she will also be eligible to participate in TSA Precheck. Visit the [TSA Precheck program website](#) for more information.

How does GE work?

At a Global Entry kiosk members present their machine-readable passport or U.S. permanent resident card, verify their fingerprints on a scanner and make a customs declaration. They are then issued a receipt and can proceed to baggage claim. Members may still be selected for further examination when entering the United States.

Are you eligible to apply for Global Entry?

Before you apply, make sure you are eligible for Global Entry.

- All Singaporean Global Entry members must have a valid passport and Electronic System for Travel Authorization (ESTA) or a valid visa (*).

Reasons for Ineligibility

You may not be eligible for participation in the Global Entry program if you:

- Provide false or incomplete information on the application;
- Have been convicted of any criminal offense or have pending criminal charges or outstanding warrants (to include driving under the influence);
- Have been found in violation of any customs, immigration or agriculture regulations or laws in any country;
- Are the subject of an ongoing investigation by any federal, state or local law enforcement agency;
- Are inadmissible to the United States under immigration regulation, including applicants with approved waivers of inadmissibility or parole documentation; or
- Cannot satisfy CBP of your low-risk status.
- Enter the United States under certain visa (*) categories. See FAQ at: <https://www.cbp.gov/travel/trusted-traveler-programs/global-entry/frequently-asked-questions>

While I complete my application in GOES, I can't find a Singapore site listed as one of the Global Entry Enrollment Center?

When you have registered as a new user and log in to your GOES account, you will not see "Singapore, U.S. Embassy" as one of the Global Entry Enrollment Center when you start to fill in and complete your Global Entry application online. This is because the U.S. Embassy in Singapore is not an official Global Entry Enrollment Center.

Can I choose to do my Global Entry interview in Singapore?

Yes, you will only get to see a drop down selection for interview locations when you schedule for an online interview appointment. You can then choose your interview location at any Global Entry Enrollment Center in the United States or at the "Singapore, U.S. Embassy". All interview appointments must be scheduled via the GOES, website, at <https://goes-app.cbp.dhs.gov>.

Please note, CBP officers have their primary mission and duties to fulfill in Singapore and provide interviews as an accommodation to eligible applicants in Singapore. Hence, the interview appointments are very limited at the U.S. Embassy in Singapore, depending on officers' schedule and usually on Wednesdays 9am – 12noon. No walk-ins.

How can I get an earlier Global Entry Interview appointment in Singapore?

All online appointments scheduled in [GOES](#) are on a first-come-first serve basis. You may want to log in GOES beginning of each week or every now and then. From time-to-time, CBP may organize enrollment events in Singapore or depending on our officers' work schedule, there may be additional appointment slots added or if there is an appointment cancellation by other members, you can re-schedule your appointment. Or you may wish to schedule your appointment while in the United States at any other [Global Entry Enrollment Center](#).

When I have a new/renewed Singapore passport or US non-immigrant visa, can I still update my new passport or visa information to continue with my un-expired Global Entry benefit?

Yes. When you have a new/renewed Singapore passport or US non-immigrant visa – so long as your passport number or visa number have changed, you must visit/walk-in to a [Global Entry Enrollment Center](#) in the United States to have CBP add and/or update your passport and visa information. If you choose to come to the Singapore, U.S. Embassy, please email your request for an appointment at: globaletrysingapore@state.gov, as we do not accept walk-ins. Please note, in this case, you cannot schedule appointments online via GOES.