



*Embassy of the United States of America
Riyadh, Saudi Arabia*

MESSAGE FOR U.S. CITIZENS

November 20, 2014

On Sunday, November 16, the Jeddah region experienced rainfall that resulted in localized flooding, high water levels on roadways, heavy traffic, sporadic disruption of landline and mobile services, and early closure of schools. The Consulate also closed its public services one hour early. Rainfall is predicted again in the coming days.

The U.S. Embassy alerts all U.S. citizens residing in or traveling to Saudi Arabia that many regions in the Kingdom are prone to sudden and unexpected weather hazards, such as dust storms and heavy flooding, throughout the year. These weather hazards may also cause the closure of schools, local businesses, government offices, and the disruption of communication and other services. Further, the U.S. Embassy in Riyadh and the U.S. Consulates General in Dhahran and Jeddah may close to public services without prior notice. Emergency, after-hours services for American citizens are always available.

Please monitor local radio and other media and pay close attention to weather advisories and Saudi Government notifications regarding potential weather hazards, including flooding. Exercise extreme caution in leaving home or traveling by road in the event of any rain or other weather hazard. Inform family and friends of your whereabouts and remain in close contact with your travel agency, sponsor, hotel staff, transportation providers (e.g. airlines), and local officials for evacuation instructions during a weather emergency. Water levels may change rapidly and without warning as even light rainfall in the past has caused significant flooding resulting in disruption, property damage and loss of life.

U.S. citizens who experience an emergency are reminded to dial the following numbers for assistance from local authorities:

- General Emergencies - dial 999
- Traffic Accidents – 993
- Electricity Emergency – 933
- Water Emergency – 939
- Natural Disasters – 966
- National Security – 989

In the aftermath of some previous storms in the Kingdom, especially in Jeddah, U.S. citizens encountered difficult and often dangerous conditions that lasted for several days. In the past, roads were also washed out or obstructed by debris, adversely affecting access to residences, businesses and airports. Although quick to respond, Saudi Government safety and security

personnel may not be available to assist all affected areas in a timely manner. Telephone networks may become overloaded making communications difficult. In the event of a storm, travelers should be aware that they may not be able to depart the affected area for at 24 to 48 hours or longer. Flood preparation guidance may be found on the website of the [Federal Emergency Management Agency](#)

Citizens living in or traveling to weather hazard-prone regions should consider organizing a kit at home or work or other identified safe haven including a supply of bottled water, non-perishable food items, a battery-powered or hand-crank radio, and vital documents (especially your passport and other identification) and be prepared to shelter in place as emergency shelters may not be available or may be inaccessible. The U.S. Embassy in Riyadh and Consulates General in Jeddah and Dhahran are not equipped to serve as shelters and may be inaccessible.

U.S. citizens traveling abroad should regularly monitor the [U.S. Department of State's, Bureau of Consular Affairs website](#), where the current [Worldwide Caution](#), [Travel Warnings](#), [Travel Alerts](#), and [Country Specific Information](#) can be found. The U.S. Embassy also encourages U.S. citizens to review the "[Traveler's Checklist](#)" which includes valuable security information for those both living and traveling abroad. Follow us on [Twitter](#) and the Bureau of Consular Affairs page on [Facebook](#) as well. In addition to information on the Internet, travelers may obtain up-to-date information on security conditions by calling 1-888-407-4747 toll-free in the United States and Canada, or outside the United States and Canada on a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

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[U.S. Consulate General Jeddah](#)

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[U.S. Consulate General Dhahran](#)

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