

Statement of Work		
Emergency Notification System in real time thru sms		
No.	Features	Preferences
Telecom		
1	Speed of delivery	Up to 100 msg in 1 sec
2	Delivery channels	Via operator SMS-C or SS7
3	Availability of detailed delivery status	Yes
4	Availability of "RSO" msg sender	Free
5	Delivery of msg longer than 160 ch	Up to 1000
Work Flows		
6	Free from installing any application	Yes
7	Customizable, according to RSO requirements	Yes
8	Pre-set lists of message recipients	Yes
9	Pre-set library of messages	Yes
10	One-click activation of alerts	Yes
11	Communication of complex alert protocols	Yes
12	Confidentiality of target numbers	Yes
Reporting and Forensic		
13	Report history of all (ever) msgs	Yes
14	Forensic analysis of Dispatch usage	Yes
Application type		
15	Installation	Internet site
16	Operation	Web page with user name and password
17	Flexibility	From anywhere or blocked for a dedicated WS
Price		
18	Ongoing sms (for 500 msgs /month, Eurocents+VAT)	
19	Monthly Technical Support fee (appl upgrade, Euro)	
20	Application installation fee (Euro, VAT included)	