

Warden Message: U.S. Embassy, Quito, Ecuador

Missing American Citizen Family

The U.S. Embassy in Quito advises travel agencies and tour companies that the Embassy is seeking information on the welfare and whereabouts of a U.S. Citizen family, and requests that any information be passed along to the Embassy. The following individuals are sought:

Dr. Francis DeRoos approximate age: 47 years

Dr. Jeanmarie Perrone approximate age: 45 years

Spencer Alden DeRoos approximate age: 15 years

Annika Maris DeRoos approximate age: 12 years

Please alert the Embassy at 398-5000 or ACSQuito@state.gov if you have any contact with or information regarding this family.

Americans living or traveling in Ecuador are encouraged to enroll with the nearest U.S. Embassy or Consulate in order to obtain updated information on travel and security within Ecuador through the [Department of State's Smart Traveler Enrollment Program](#).

U.S. citizens should consult the [Country Specific Information](#) for Ecuador and the latest Travel Alerts and Warnings and Worldwide Caution at the [Department's website](#). Updated information on travel and security in Ecuador may also be obtained from the Department of State by calling 1-888-407-4747 within the United States or by calling 1-202-501-4444 outside the United States.

The U.S. Embassy in Quito is located at Avigiras E12-170 y Eloy Alfaro. The telephone number for American Citizen Service (ACS) inquiries is (011 593-2) 398-5000. Within the same city use the last seven digits. Add the city code for intercity telephone calls. Public call-in hours are Monday through Thursday 8:00 to 10:00 a.m. and Friday 10:00 to 11:00 a.m. For after-hours emergencies, contact the Embassy at (011 593-2) 398-5200. Appointments for ACS are available through our [website](#).

The [U.S. Consulate General in Guayaquil](#) is located at the corner of Avenida 9 de Octubre and Garcia Moreno (near the Hotel Oro Verde); telephone (011-593-4) 232-3570 during business hours, 8:00 a.m. to 5:00 p.m., or 232-1152 for after-hours emergencies. For assistance in the Galapagos Islands, please contact the U.S. Consulate in Guayaquil.

Anyone can follow the activities of the U.S. Embassy in Ecuador through the [Embassy website](#), [Facebook](#), [Twitter](#) and [YouTube](#)