

Warden Message

January 14, 2010

Dear Warden and/or Registrant:

The U.S. Embassy in Quito and U.S. Consulate General in Guayaquil wish to inform American citizens visiting or residing in Ecuador that the State Department has created a task force to monitor the emergency following Tuesday's devastating earthquake in Haiti. Americans seeking information about the welfare of U.S. citizen friends or family members in Haiti may reach the Haiti Task Force at 1-888-407-4747 or 202-501-4444 outside of the U.S. and Canada (due to heavy volume, some callers may receive a recording). To handle these requests most efficiently, the Department has also established an e-mail address for people who are trying to contact their U.S. citizen friends and relatives in Haiti. Please send your inquiries to: Haiti-Earthquake@State.Gov and include the following information:

- The full name, date of birth and passport information (if known) of the persons in Haiti you are trying to contact.
- Their contact information in Haiti; telephone numbers, email address, hotel name or address (if known)
- Your name and contact information, and your relationship to the person in Haiti (parent, spouse, friend etc.)
- Any special or emergency circumstances.

The State Department's task force will work with Embassy staff in Haiti to locate U.S. citizen family members and friends and, if needed, provide assistance. Each inquiry will be responded to as soon as possible. If you hear from the person you are concerned about, please be sure to send us an email providing the new information about their location or condition.

Please read our [Travel Alert on Haiti](#) about the earthquake of January 12, 2010.

Private Offers of Assistance for Haiti Relief Efforts

U.S. citizens who wish to contribute to the relief effort for Haiti after the earthquake, either online or by text message, can [visit the White House web site](#). Additionally, persons who wish to provide assistance or expertise in Haiti are asked to contact the Center for International Disaster Information. The Center, operated under a grant from the United States Agency for International Development's Office of Foreign Disaster Assistance, has established [a dedicated page to coordinate Haiti support](#).

Americans living or traveling in Ecuador are encouraged to register with the nearest U.S. Embassy or Consulate through the [State Department's travel registration website](#), and to obtain updated information on travel and security within Ecuador. Americans without Internet access may register directly with the nearest U.S. Embassy or Consulate. By registering, American citizens make it easier for the Embassy or Consulate to contact them in case of emergency. Please see the following links for local warden message information in Quito and Guayaquil, respectively, <http://ecuador.usembassy.gov/> and <http://guayaquil.usconsulate.gov/>.

U.S. citizens should consult the Country Specific Information for Ecuador and the latest Travel Alerts and Warnings and Worldwide Caution at the Department's web site at <http://travel.state.gov>. Updated information on travel and security in Ecuador may also be obtained from the Department of State by calling 1-888-407-4747 within the United States or by calling 1-202-501-4444 outside the United States.

The U.S. Embassy in Quito is located at Avigiras E12-170 y Eloy Alfaro. The telephone during business hours (8:00 a.m. to 5:00 p.m.) is (011) 593 2 398 5000 X3800. Within the same city use the last seven digits. Add the city code for intercity telephone calls. See also the Embassy web site at <http://ecuador.usembassy.gov/>. American Citizen walk-in hours are between 1:30 p.m. and 4:00 p.m., Monday thru Thursday, excluding U.S. and Ecuadorian holidays.

The U.S. Consulate General in Guayaquil is located at the corner of Avenida 9 de Octubre and Garcia Moreno (near the Hotel Oro Verde); telephone (011-593-4) 232-3570 during business hours (8:00 a.m. to 5:00 p.m.) or 232-1152 for after-hours emergencies; fax (011-593-4) 232-0904. See the Consulate General web site at <http://guayaquil.usconsulate.gov/>.