



Short summary of its operations and how long they have been operating in Portugal, including number of local employees.

Hilton Hotels & Resorts started operating in Portugal in 2007 with the opening of Hilton Vilamoura As Cascatas Golf Resort & SPA. Now we have 3 Hilton Properties in Portugal, DoubleTree by Hilton Lisbon – Fontana Park, Conrad Algarve and Hilton Vilamoura. The estimated number of local employees is 260.

Q: Tell us about your company's involvement in social responsibility and how your company and/or the community has benefited.

Under the Hilton Brand Values, we involved with local community for its development. We participate in social activities like giving Christmas presents to orphans, decorating social houses, cleaning parks, among other activities. Global Week of Service is one of the many famous actions promoted by Hilton. Moreover, in Algarve we have special programs and discounts for the local community.

Q: What do you hope your team will gain through their participation as mentors in Connect to Success' Corporate Mentoring Program?

We hope we can exchange experiences with the several people involved. We hope we can share our way of working according with the Brand Standards and receive feedback about our actions and new ways to improve.

Q: What do you hope the mentee(s) selected by your company to participate in the program will achieve at the conclusion of his/her/their participation?

From our side, the mentee will have an overview about hospitality and the way to provide excellent customer service. We will provide the conditions to adapt the mentee to his preferred area of expertise and needs.