

## Request for Quotation SPM070-13-R-0002

### QUESTIONS & ANSWERS

1. Question. - Section 3 "Pricing" bullet 4.2: there is an option to install cellular devices on the PBX that will make this traffic be within the Embassy's private network which has no additional cost. Please confirm if there are at least 16 analog ports on the PBX to implement this kind of solution?

Answer – This solution is not considered at this time. Please provide the cost as regular calls to direct Embassy lines, ref. Section1, parts 3.1, 3.2 & 3.2 – Line items 4.2.

2. Question. - Section 1 "Performance Work Statement", bullet 1.1: please clarify what are you referring to as "personal hands free unit", since it appears to be the same as the previous bullet, "fix hands free kit "

Answer – Please see amendment #1.

3. Question. - Section 1 "Performance Work Statement", bullet 1.1: if the model supply does not include the belt clip or a pouch, should we take an exception or quoted as an extra charge?

Answer - Please see amendment #1.

4. Question. - Section 13 "Equipment Return / Defective Policy: Since the items provided in section 1 paragraph 3.1-3 .3 are free of charge or deeply discounted due to the conditions of the contract, we will include in that section a replacement cost which shall be used under the conditions in Section 13. Or do you prefer us to include that price on Section 13?

Answer – The price for replacement equipment under a year of use shall be included in Section1, parts 3.1, 3.2 & 3.3– Line items 12 & 13.

5. Question. – Please confirm the quantity of minutes that are required for the 150 lines used by regular cell phone equipment.

Answer - Section1, parts 3.1, 3.2 & 3.3 – Line items 4.1, 4.2 & 4.3 state the estimated annual amount to be use for all cell phones and Blackberry equipment.

6. Question. – Please confirm if the 125 lines that will be used with Blackberry units also need access to Roaming.

Answer – Roaming services are required for all cell phones and blackberry unless specified in a delivery order.

7. Question. – Please confirm if the 25 tablets and ipads that belong to the Embassy, will be included in the ceiling cost, or if they will be optional and clarify the quantity stated of 300ea, is this the cost of the plan?

Answer – Section1, parts 3.1, 3.2 & 3.3 – Line items 14 calls for the monthly cost for unlimited data for the tablets/ipads. Estimated Quantity is 300ea as we have around 25 ipads/tables that required monthly services; 25 times 12 months equals 300ea.

8. Question. – Clarify the Internet and Roaming services required. (minutes required)

Answer – Wireless handheld devices required unlimited data (internet) and prices should be stated in Section1, parts 3.1, 3.2 & 3.3 – Line items 10 & 11. The price requested in Line item 7 is for internet services for regular cell phones that are capable of using the internet. Roaming services are for regular cell phone and wireless handheld devices. The minutes listed are the estimated quantity required.

9. Under Prices, Line item 1, the 150 mobile phones with sim cards should be BlackBerry's 9780, or can we offer another Blackberry model?

Line item 1, is requesting the price for 150 Mobile phones, described in Paragraph 1.1, standard cellulars, not Blackberry. Please provide 3 different models to choose from.