

U.S. Consulate General Casablanca
November 26, 2014
Emergency Message for U.S. Citizens
Flooding in Southern Morocco

Southern Morocco has experienced several days of unusually heavy rain and flooding. Road closures have been reported in and around Guelmim, where flooding has been particularly heavy, as well as between Ourzazate and Marrakech. The Moroccan weather service is currently forecasting additional rain storms and potential flooding in the region of Agadir starting on Thursday November 27 and lasting through Saturday November 29. Road travel between Safi and Agadir, in particular, is being discouraged during this period.

The U.S. Consulate advises U.S. citizens to exercise caution when traveling in the affected regions and to keep abreast of local conditions. You may find it difficult to make alternative travel arrangements if you become stranded due to road closures and travel on open roads is likely to be treacherous. Individuals residing in or traveling through the affected regions should remain in close contact with local officials and monitor the local media to keep informed of weather developments and road closures.

We strongly recommend that U.S. citizens traveling to or residing in Morocco enroll in the Department of State's [Smart Traveler Enrollment Program \(STEP\)](#). STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. embassy or consulate. U.S. citizens are also encouraged to visit our [embassy website](#).

For the latest security information, U.S. citizens traveling abroad should regularly monitor the Department of State's Internet website at travel.state.gov where the [Worldwide Caution](#), [Country Specific Information](#), [Travel Warnings](#), and [Travel Alerts](#) can be found. Follow us on [Twitter](#) and the Bureau of Consular Affairs page on [Facebook](#) as well. In addition to information on the internet, travelers may obtain up-to-date information on security conditions by calling 1-888-407-4747 toll-free in the United States and Canada or, from other countries, on a regular toll line at 1-202-501-4444. These numbers are available from 8:00 am to 8:00 pm Monday through Friday, Eastern Time (except U.S. federal holidays).

The U.S. Embassy in Rabat is located at Km 5.7, Avenue Mohammed VI, Souissi, Rabat and can be reached at 0537-63-72-00. Consular Services are located at the U.S. Consulate General in Casablanca at 8 Blvd. Moulay Youssef. American Citizens Services can be reached at 0522-26-71-51 during business hours. For emergencies after hours, please call 0522-26-45-50 or 0661-13-19-39.