

MEDICAL SERVICES

During and after Tropical Storm Rina, hospitals will continue to function. "066" is the equivalent of "911" in Mexico in case of a serious emergency. U.S. citizens with medical issues who are at hotels should first contact their concierge or front desk. Many hotels have doctors on staff who can assist with medical issues, and may also be able to write prescriptions in the event that a guest does not have enough medicine in the event that travel plans had to be changed.

If you are not in a hotel or the hotel is unable to assist, below is a list of doctors and hospitals who may be able to assist you. Please be advised that you should, if at all possible, bring your prescription, a photo ID, and sufficient funds to pay for the medicine.

All doctors, hospitals or medical facilities, public or private, will require full payment for services to be rendered, in cash or by credit card, at the time of service. Most are NOT able to bill your US insurance company for payment. Rather, they will give you receipts for your payment so you may request reimbursement from your U.S. insurance carrier; be sure to get an itemized bill. Please be aware that the U.S. Consulate and Consular Agencies will NOT pay your medical bill nor mediate a billing dispute between you and the hospital or physician.

The U.S. Consulate Merida assumes no responsibility or liability for the professional ability, reputation of, or the quality of services provided by the following persons or institutions. Inclusion on this list is in no way an endorsement by the Department of State or U.S. Consulate or Consular Agencies. You may wish to consult other sources in the selection of doctors and hospitals. For more information about medical services, please see <http://merida.usconsulate.gov/merida/doctorlist.html>.

CANCUN

AMERIMED HOSPITAL

Avenida Bonampak y Nichupte S/N
Junto a Plaza de las Americas
Phone: 881-3400, Fax: 881-3466
www.amerimed-hospitals.com

HOSPITAL GALENIA

Av. Tulum con Av. Nizuc,
Lote 1 Manzana 1 Supermanzana 12
Phone: 891-5200 & 881-5201
www.hospitalgalenia.com

HOSPITEN HOSPITAL

Av. Bonampak, Lote 7, Manzana 2, Supermanzana 10
Phone: 881-3700
www.hospiten.es

COZUMEL

These institutions are willing to make a “house call” to a home, hotel, or shelter, weather permitting:

Clinica Villanueva:

(987) 872-0395 or 872-3050

10 Av Nte x 6 # 19

Red Cross:

(987) 872-1058

20 Av entre Rosada Salas y 1 Sur

PLAYA DEL CARMEN

These institutions are willing to make a “house call” to a home, hotel, or shelter, weather permitting:

HOSPITEN RIVIERA MAYA

Phone: (984) 803-1002 or 04; 01-800-101-2555

C. Balamcanché, Lote 1, MZA.30, Carr. Federal, Playacar Fase II ,

Playa del Carmen, QROO, Mexico,

PLAYAMED CLINIC

Phone: 879 – 3145 or 3147 or 3155

Edificio UNID, Carr. Fed. With Calle 28, Col Ejidal,
Playa del Carmen, QROO, Mexico,

ISLA MUJERES

RED CROSS

+52 (998) 877 0280

Known Address

Col. La Gloria

Isla Mujeres, Q.R.

- 24 hrs. service
- No objection to providing new prescription, better if people bring old prescription or show the medication they're taking

ISLA MUJERES HEALTH CENTER (Centro de Salud- State Health Dept.)

+52 (998) 877 0117

Av. Guerrero No 5

Col. Centro

(Next to the park /in front of the City Hall)

- 24 hrs. service
- People should ideally bring old prescription or provide info on medication they're taking

ENGLISH SPEAKING DOCTOR

- **Dr. Antonio Salas**

Dialing from the US: +52 1(998) 845 2370 and +52 1 (998) 845 4924

Dialing locally: 044 (998) 845 2370 and 044 (998) 845 4924

- House calls only
- MX\$ 500.00 per visit (from 9 am- 9 pm)