



U.S. Consulate Merida, Mexico
Consular Section

Message for U.S. Citizens

Subject: Consular Agency Closure—Tropical Storm **Rina**

October 28, 2011, 8:30 am

Dear U.S. Citizens:

This Message is to inform U.S. citizens that due to Tropical Storm Rina, the building housing the Cancun Consular Agency is closed today, October 28, 2011, and that the Consular Agencies in Playa del Carmen and Cozumel may also not be open for business in their normal locations or during their normal hours. Americans requiring assistance should call our main switchboard at 999-942-5700.

For further information on Tropical Storm Rina, please visit the [National Hurricane Center's website](http://www.nhc.noaa.gov). The website of the Proteccion Civil of the State of Quintana Roo can be monitored at www.proteccioncivil.qroo.gob.mx, and Consulate Merida's website, <http://merida.usconsulate.gov>.

For the latest security information, Americans traveling abroad should regularly monitor the Department's Internet web site at <http://travel.state.gov> where the current Worldwide Caution Public Announcement, Travel Warnings, and Public Announcements can be found. Up to date information on security can also be obtained by calling 1-888-407-4747 toll free in the United States, or, for callers outside the United States and Canada, a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). American citizens traveling or residing overseas are encouraged to register with the appropriate U.S. Embassy or Consulate.

Additional information on hurricanes and storm preparedness may be found in the "Hurricane Season-Know Before You Go" pamphlet at http://travel.state.gov/travel/cis_pa_tw/cis_pa_tw_2915.html and on the "Natural Disasters" page of the Bureau of Consular Affairs' website at: http://travel.state.gov/travel/tips/emergencies/emergencies_1207.html.

Updated information on travel in Mexico may be obtained from the Department of State by calling 1-888-407-4747 within the United States and Canada, or from overseas, 1-202-501-4444.

These numbers are available from 8:00 am to 8:00 p.m., Eastern Time, Monday through Friday (except U.S. federal holidays).

The U.S. Consulate in Merida, Yucatan, Mexico, has responsibility for the Mexican States of Quintana Roo, Yucatan, and Campeche. The Consulate remains open for business. The Consulate can be reached during its regular business hours (M-F, 7:30 a.m. to 4:30 p.m.) by telephone at 999-942-5700; by fax at 999-942-5777; and by email at rinaemergencyusc@state.gov for Hurricane Rina inquiries, at meridacons@state.gov for all other questions. After hours, for emergencies involving U.S. citizens in the Mexican states of Yucatan, Quintana Roo, and Campeche, call the Consulate's main number and follow instructions to be connected to the Merida duty officer.

Full contact information follows:

FOR ALL CALLS FROM THE UNITED STATES: 011-52-999-942-5700

CONSULATE MERIDA (Calle 60 No. 338-K x 29 y 31, Colonia Alcala Martin, Merida, Yucatan, Mexico)

Main switchboard dialing from the US: 011-52-999-942-5700

Main switchboard dialing from outside Merida but within Mexico: 01-999-942-5700

NOTE: OFFICES BELOW MAY NOT BE OPEN TODAY—PLEASE CALL 999-942-5700 FOR INFORMATION

CONSULAR AGENCY CANCUN (Blvd. Kukulcan Km 13, Torre La Europea, Despacho 301 ZH, Cancun, Quintana Roo, Mexico 77500)

Office dialing from outside Cancun but within Mexico: 01-998-883-0272

CONSULAR AGENCY COZUMEL (Plaza Villa Mar en el Centro, Plaza Principal, (Parque Juárez between Melgar and 5th Avenue) 2nd floor, locales #8 and 9, Cozumel, Quintana Roo, Mexico)

Office dialing from outside Cozumel but within Mexico: 01-987-872-4574

CONSULAR AGENCY PLAYA DEL CARMEN ("The Palapa," Calle 1 Sur, between Avenida 15 and Avenida 20, Playa Del Carmen, Quintana Roo, Mexico)

Office dialing from outside Playa Del Carmen but within Mexico: 01-984-873-0303