

ANNOUNCEMENT:

CLOSURE DATES AND CHANGE IN SERVICES OFFERED at U.S. Consular Agency Playa del Carmen

NOTICE OF CLOSURE: The U.S. Consular Agency in Playa del Carmen will be **closed** on the following days: **July 17th, and 21st**. If you require consular services, please contact the U.S. Consular Agency in Cancun (998-883-0272) or the U.S. Consulate in Merida (999-942-5700) or visit us at <http://merida.usconsulate.gov/service.html>.

CHANGE IN SERVICES: Effective immediately & until further notice, due to staffing changes, the U.S. Consular Agency in Playa del Carmen will only accept the following routine consular services by appointment only: **Adult Passport Renewal** and **Extra Pages**. If you would like an appointment for either of these services, please contact the Consular Agency at (984-873-0303).

If you require another type of service, such as Notarial, First Time Passport, Minor Passport Renewal, Consular Report of Birth Abroad, Consular Report of Death Abroad, or Mortuary Certificate, please make an appointment with the U.S. Consular Agency in Cancun (998-883-0272) or the U.S. Consulate in Merida (999-942-5700) or visit us at <http://merida.usconsulate.gov/service.html>. For Federal Benefits questions, please contact the U.S. Consulate in Merida.

EMERGENCY SERVICES: If you have an emergency during the working hours of 9:00 am – 1:00 pm, please call the U.S. Consular Agency in Playa del Carmen at (984-873-0303). If you need after hours emergency assistance, please contact the U.S. Consulate Merida at (999-942-5700).