

**Emergency Message for U.S. Citizens
U.S. Embassy, Manila, Philippines
November 12, 2013**

THE EMBASSY OF THE UNITED STATES IS TRANSMITTING THE FOLLOWING INFORMATION AS A PUBLIC SERVICE TO U.S. CITIZENS IN THE PHILIPPINES. PLEASE DISSEMINATE THIS MESSAGE TO ALL U.S. CITIZENS IN YOUR ORGANIZATION OR NEIGHBORHOOD. THANK YOU.

**American Citizen Services Section
Closure November 13-15, 2013**

The American Citizen Services (ACS) Section at U.S. Embassy Manila is closed for all routine American Citizen Services from Wednesday, November 13, through Friday, November 15, in order to assist with Typhoon Yolanda recovery efforts.

ACS may resume normal services on Monday, November 18, 2013. In case of an emergency involving a U.S. citizen, please call the Embassy operator at +63-2-301-2000 for assistance.

The Embassy is located at 1201 Roxas Boulevard, Manila, Philippines and is open 0730-1600, Monday through Friday. The Embassy's main telephone number is (632) 301-2000. U.S. citizens needing to speak to the Embassy can dial this number and ask to be connected to the American Citizen Services (ACS) unit or with the Embassy Duty Officer (for calls outside of normal business hours). You can also contact the ACS unit through email at ACSInfoManila@state.gov or through the [Embassy Facebook page](#). Please visit [our website](#) for information on all services offered by the ACS unit.

We strongly recommend that U.S. citizens traveling to or residing in the Philippines enroll in the [Department of State's Smart Traveler Enrollment Program \(STEP\)](#) at www.Travel.State.Gov. STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. embassy or consulate.

Regularly monitor the State [Department's website](#), where you can find current [Travel Warnings](#), including the Travel Warning for the Philippines, Travel Alerts, and the Worldwide Caution. Read the [Country Specific Information for the Philippines](#). For additional information, refer to "[A Safe Trip Abroad](#)" on the State Department's website.

Contact the U.S. embassy or consulate for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on [Twitter](#) and [Facebook](#), and download our free [Smart Traveler iPhone App](#) to have travel information at your fingertips.