



## U.S. Embassy, Manila, Philippines

Message for U.S. Citizens: Large Number of Unclaimed Passports at U.S.  
Consular Agency in Cebu

October 20, 2015

*THE EMBASSY OF THE UNITED STATES IS TRANSMITTING THE FOLLOWING INFORMATION THROUGH THE EMBASSY WARDEN SYSTEM AS A PUBLIC SERVICE TO AMERICAN CITIZENS IN THE PHILIPPINES. PLEASE DISSEMINATE THIS MESSAGE TO ALL U.S. CITIZENS IN YOUR ORGANIZATION OR NEIGHBORHOOD.*

There are a large number of U.S. passports ready for pick-up at the U.S. Consular Agency in Cebu. If you have recently applied for a U.S. passport using the Cebu Consular Agency, please contact the Agency to see if your document is ready for pick-up. You may contact the Consular Agency at (63 32) 231-1261 or by email at [ACSInfoManila@state.gov](mailto:ACSInfoManila@state.gov).

Passports that remain unclaimed for more than 90 days after issuance will be returned to the U.S. State Department Headquarters in Washington D.C. for destruction. If your passport is unclaimed and returned for destruction, you will need to complete a new application and pay all fees in order to obtain a new U.S. passport.

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See the [State Department's travel website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and the [Philippines Country Specific Information](#).

Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security messages and make it easier to locate you in an emergency.

Contact the U.S. Embassy in Manila, Philippines, located at 1201 Roxas Boulevard, at +(63) (2) 301-2000, from 7:30 a.m. to 4:00 p.m. Monday through Friday. After-hours emergency number for U.S. citizens is +(63) (2) 301-2000.

Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).

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