



**U.S. Embassy Kuala Lumpur**  
**MANAGEMENT NOTICE**  
**#025-2012**

**TO: All Mission Personnel (All Agencies)**

**DATE: February 24, 2012**

**SUBJECT: Vacancy Announcement – Senior Information Resource Center Assistant**

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**OPEN TO:** All Interested Candidates (All sources)

**POSITION:** Senior Information Resource Center Assistant, FSN-9; FP-5 (steps 1 through 4)\*

**OPENING DATE:** February 24, 2012

**CLOSING DATE:** March 9, 2012

**WORK HOURS:** Full-time; 40 hours/week

**SALARY:** \*Not-Ordinarily Resident: US\$50,043 p.a. (starting salary)  
(Position Grade: FP-5 (steps 1 through 4)\*salary is to be confirmed by Washington)

\*Ordinarily Resident: RM59,763 p.a. (starting salary)  
(Position Grade: FSN-9)

**Note 1:** All ordinarily resident applicants must have the required work and/or residency permits to be eligible for consideration. See definitions for Ordinarily Resident and Not-Ordinarily Resident

**Note 2:** All positions advertised are subject to availability of funds

**Note 3:** Human Resources will only contact those applicants who demonstrate on their application form that they meet or exceed all the position requirements (education, experience, language, knowledge and skills) and had included all the required documentation. Regret letters will only be sent to short listed candidates and AEFMs

**Note 4:** For AEFMs: Highest previous rate is not an entitlement and is dependent on the funding availability of each agency and on the exact nature of the previous experience

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The U.S. Embassy in Kuala Lumpur is seeking an individual for a Senior Information Resource Center Assistant position dedicated to the Information Resource Center of the Public Affairs Office.

**BASIC FUNCTION OF POSITION**

Under direct supervision of the LRC Director the incumbent serves as the principal reference specialist for the U.S. Embassy in Malaysia, responding to the most complex, urgent and/or high priority inquiries for information from key policymakers in Malaysia, the general public and Embassy personnel. In consultation with the LRC Director, organizes and manages library outreach and public affairs

programs, particularly those focused on government institutions, NGOs and academic audiences and those with the theme of children's and adult literature. Develops networks of contacts from government, the NGO community and academia. Coordinates the collection of resources and public affairs programs of assigned American Corners (locally known as Lincoln Corners) in consultation with Corner partners.

Fulfills other responsibilities as required. A copy of the complete position description listing all duties and responsibilities is available in the Human Resources Office. Contact Adrian at ext. 5009.

## **QUALIFICATIONS REQUIRED**

All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

**EDUCATION/EXPERIENCE:** Must have a Bachelor's degree in the liberal arts and have a minimum of two years experience in information resource, program management or public outreach.

**ABILITIES/SKILLS:** Must be customer-oriented, with excellent interpersonal skills and the ability to analyze and solve complex problems on tight deadlines. Must be able to carry out sophisticated online and database reference searches and provide information in a precise manner to key contacts. Must be able to independently plan, organize, and execute projects, and prioritize work schedules. Must have excellent written and communication skills.

**KNOWLEDGE:** Expert knowledge about both U.S. and Malaysian institutions, culture, and society is required, with particular understanding of government, NGO and educational institutions. Must be familiar with latest information resources. Must be technologically savvy, particularly as regards to social media and e-learning tools.

**LANGUAGE (speaking & reading):** They must be fluent (level IV) in spoken and written English and have a good working knowledge (level III) in spoken and written Bahasa Malaysia. They must have the ability to deliver public speeches, conduct training programs and write reports and correspondence in both languages. Must be able to articulately describe U.S. institutions, policy issues, program details and other matters with both U.S. and Malaysian audience members on a regular basis. May be called to serve as an interpreter on occasion.

## **SELECTION PROCESS**

When fully qualified, U.S. Citizen Eligible Family Members (USEFMs) and U.S. Veterans are given preference. Therefore, it is essential that the candidate specifically address the required qualifications above in the application.

## **ADDITIONAL SELECTION CRITERIA**

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are not eligible to apply.
3. Current Ordinarily Resident employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.
4. Currently employed U.S. Citizen EFMs who hold a Family Member Appointment (FMA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment.

5. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment unless currently hired into a position with a When Actually Employed (WAE) work schedule.

**TO APPLY**

Interested candidates for this position must submit the following for consideration of the application:

1. Universal Application for Employment as a Locally Employed Staff or Family Member (DS-174); **or**
  
2. A current resume or curriculum vitae that provides the same information found on the UAE (*see Appendix B*); **or**
  
3. A combination of both; i.e. Sections 1 -24 of the UAE along with a listing of the applicant's work experience attached as a separate sheet; **plus**
  
4. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. Candidates who claim conditional U.S. Veterans preference must submit documentation confirming eligibility for a conditional preference in hiring with their application.
  
5. Any other documentation (e.g., essays, certificates, awards) that addresses the qualification requirements of the position as listed above.

**SUBMIT APPLICATION TO**

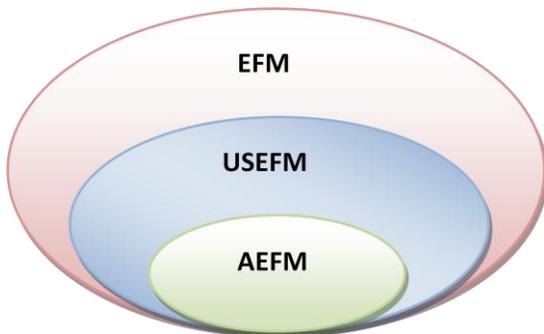
Attention: Adrian Bateman John  
Office: Human Resources Office  
Address: American Embassy Kuala Lumpur  
P.O. Box 10035, 50700 Kuala Lumpur  
Telephone: 603 2168-5009

***CLOSING DATE FOR THIS POSITION: March 9, 2012***

The U.S. Mission in Kuala Lumpur provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

## Appendix A - DEFINITIONS



This diagram demonstrates how an Appointment Eligible Family Member (AEFM) is also a U.S.- citizen Eligible Family Member (USEFM) as well as an Eligible Family Member (EFM).

1. **Eligible Family Member (EFM):** An individual related to a U.S. Government employee in one of the following ways:

- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#));
- Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
- Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.

2. **U.S. Citizen Eligible Family Member (USEFM):** For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:

- U.S. Citizen; and,
- EFM (see above) at least 18 years old; and,
- Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
  1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
  2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.

3. **Appointment Eligible Family Member (AEFM):** EFM (see above) eligible for a Family Member Appointment for purposes of Mission employment:

- *Is* a U.S. citizen; and
- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#)) or a child of the sponsoring employee who is unmarried and at least 18 years old; and
- *Is* listed on the travel orders *or approved Form OF-126, Foreign Service Residence and Dependency Report*, of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed *service* member who is permanently assigned to or stationed abroad at a U.S. mission, or at an office of the American Institute in Taiwan (*AIT*), and who is under chief of mission authority; and
- *Is* residing at the sponsoring employee's post of assignment abroad or, as appropriate, office of the American Institute in Taiwan.
- Does not receive a Foreign Service or Civil Service annuity

4. **Member of Household (MOH):** An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:

- Not an EFM; and,
- Not on the travel orders of the sponsoring employee; and,
- Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a U.S. Citizen.

4. **Not Ordinarily Resident (NOR)** – An individual who:

- Is not a citizen of the host country; and,
- Does not ordinarily reside (*OR*, see below) in the host country; and,
- Is not subject to host country employment and tax laws; and,
- Has a U.S. Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

5. **Ordinarily Resident (OR)** – A Foreign National or U.S. citizen who:

- Is locally resident; and,
- Has legal, permanent resident status within the host country; and,
- Is subject to host country employment and tax laws.

EFMs without U.S. Social Security Numbers are also OR. All OR employees, including U.S. citizens, are compensated in accordance with the Local Compensation Plan (LCP).

## Appendix B

If an applicant is submitting a resume or curriculum vitae, s/he must provide the following information equal to what is found on the UAE.

**Failure to do so will result in an incomplete application.**

- A. Position Title
- B. Position Grade
- C. Vacancy Announcement Number (if known)
- D. Dates Available for Work
- E. First, Middle, & Last Names as well as any other names used
- F. Current Address, Day, Evening, and Cell phone numbers
- G. U.S. Citizenship Status (*Yes or No*) & status of permanent U.S. Resident (*Yes or No*; if yes, provide number)
- H. U.S. Social Security Number and/or Identification Number
- I. Eligibility to work in the country (*Yes or No*)
- J. Special Accommodations the Mission needs to provide (*Yes or No*; if yes, *provide explanation*)
- K. If applying for position that includes driving a U.S. Government vehicle, Driver's License Class / Type
- L. Days available to work
- M. List any relatives or members of your household that work for the U.S. Government (include their Name, Relationship, & Agency, Position, Location)
- N. U.S. Eligible Family Member and Veterans Hiring Preference
- O. Education
- P. License, Skills, Training, Membership, & Recognition
- Q. Language Skills
- R. Work Experience
- S. References