



AMERICAN EMBASSY MONROVIA

INVITATION TO BID

The Embassy of the United States of America hereby invites interested reputable and qualified telecommunication Companies to submit proposals to provide 10 Mbps internet connection to the New U.S. Embassy Compound CDC office located on 111 U.N. Drive, Mamba Point – Monrovia, Liberia.

Technical Requirements (New Connectivity)

1. Speed requirement: symmetric 10.0 Mbps bandwidth.
2. In case of share channel the minimal guaranteed bandwidth should be clearly mentioned in the proposal
3. Connection should be of cable type, preferably fiber-optic.
4. No limitations on traffic/ports; bandwidth capacity should be ensured through direct IP connection.
5. Subnet of at least 8 static publicly routable IP addresses is required
6. Service reliability must be ensured. Overall uptime should not be less than 99%.
7. Data confidentiality guarantee; Provider may not scan traffic (if this should be done for finding problems in the network a prior CDC agreement must be obtained).
8. All necessary hardware, cabling and software (if required for Internet service) should be provided and set up by the provider.
9. Guarantee lowest possible Latency from the CDC-Liberia to CDC-Atlanta area, USA.
10. An International Backup link available incase primary link breaks
11. Worldwide accessibility
12. Support Managed VPN Services
13. Policy on over subscription (sharing ratio 1:1 to guarantee bandwidth)
14. ISP must be able to manage the Customer Premises Equipment (CPE) to be installed in the Demarcation Center.
15. Free and unlimited technical support
16. Traffic management, network monitoring and access to raw log files
17. Provide Quality of Service
18. Direct Fiber optic connectivity from the ISP to the customer and from the ISP to the Internet backbone.

All prospective vendors should pick-up a copy of the tender from the Embassy's main and service gates located on 502 Benson Street and the Old CID Road, or downloading from the Embassy's website:

<http://monrovia.usembassy.gov>.

Your proposal must be in a sealed envelope and addressed to "Richard L. McInturff, Contracting Officer, U.S. Embassy, and 502 Benson Street - Monrovia, Liberia." Proposals must be submitted no later than Monday, June 13, 2016 by 2:00 p.m. All proposals must be delivered to Embassy Service Gate located on the Old CID Road, Mamba Point – Monrovia, Liberia. Oral proposals will not be accepted.

Direct any questions regarding this tender to W. Emmanuel Teai by letter or by telephone 0775002795 or 0886-683968, during regular business hours.