

**Questions & Answers**  
**Solicitation for Janitorial Services, American Embassy Riga**  
**SLG750-14-Q-0002**

**Question 1:** How many employees are there in the Embassy of the United States of America in Riga?

**Answer:** *The Embassy of the United States of America employs approximately 160 people.*

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**Question 2:** Does the Offeror need to clean the canteen?

**Answer:** *The Contractor does not need to clean the canteen, but it has to perform treatment of stone floor two times per year. Please see Section I, paragraph 1.3.5.1.*

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**Question 3:** Please define quality for the hygienic goods necessary-paper towels, toilet paper and soap.

**Answer:** *The Contractor has to use professional ecofriendly supplies and materials. All detergents and cleaners must be approved by the COR prior to use. Please see Section I, paragraph 6.0, Materials and Equipment and Section I, paragraphs 1.2.7 and 1.2.8.*

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**Question 4:** In regards to janitor services procurement for US Embassy in Riga please clarify:  
-Whether the service amount should include hygienic consumables (toilet paper, towels, soap etc.)

**Answer:** *The service includes hygienic supplies (toilet paper, towels, soap, etc.)  
The Contractor shall check and refill paper towels, toilet paper and soap in all bathrooms as required in Section I, paragraph 1.3.1.4.*

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**Question 5:** In regards to janitor services procurement for US Embassy in Riga please clarify:  
- How many people on average are daily on site in US Embassy in Riga?

**Answer:** *There are approximately 160 people on the site daily.*

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