

American Embassy, Amman

Vacancy Announcement

ANNOUNCEMENT NUMBER: 13-71

- OPEN TO:** All Interested Candidates
- POSITION:** Telecommunications Technician, FSN-6
- OPENING DATE:** July 18, 2013
- CLOSING DATE:** July 31, 2013
- WORK HOURS:** Full-time; 40 hours/week
- SALARY:** *Not-Ordinarily Resident: (Position Grade: FP-8)
*Ordinarily Resident: JD 7,792 p.a. (Starting salary)

NOTE: ALL ORDINARILY RESIDENT APPLICANTS MUST SUBMIT THE REQUIRED WORK AND/OR RESIDENCY PERMITS TO BE ELIGIBLE FOR CONSIDERATION.

The U.S. Embassy in Amman is seeking an individual to fill a Telecommunications Technician position in the Information Program Center at the U.S. Embassy in Amman.

BASIC FUNCTION OF POSITION

Supports and monitors work orders related to office and residential telephones. Supports and monitors work orders related to radios including Kenwood and Motorola handhelds, mobiles, base stations, and repeater sites. Supports communications requirements for VIP visits at off-site hotels in different cities within Jordan (Amman, Marka Military Airport, Queen Alia Airport, Dead Sea, Petra and Aqaba). Maintains paper and electronic inventory database(s) for all communications-related equipment. Performs related duties as required, and supports weekly housing make ready meeting. Works under the direction of the Telecommunications Field Engineer and supervising IMS.

QUALIFICATIONS REQUIRED

NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

1. Completion of two years of full-time in a college in telecommunication or electrical field is required. **Supporting documentation (i.e., College's certificate) must be included in the application for eligibility purposes.**

يجب إرفاق شهادة الدراسة المطلوبة مع طلب التوظيف حتى يتم اخضاع الطلب للتدقيق.

2. 3 years of prior work experience should include extensive previous experience in wide variety of telecommunication systems, planning and executing network designs for telephone and radio systems is required.
3. Level 3 in English and Arabic languages is required. English proficiency will be tested. A score of 605 on the TOEIC exam or 434 on the TOFEL exam is acceptable. Examination scores should have been recorded within the last six months.
4. Thorough knowledge of systems analysis and design techniques; computer equipment and software capabilities/ limitations; ADP procedures and standards; standard business work processes and management principles, emphasizing strong customer support; fact-finding techniques; current programming and web-development techniques; system/program documentation techniques; programs; objectives, relationships, and management practices of posts and agencies served; and current equipment/systems technology. Working knowledge of WANs and LANs and associated data communications protocols a must. Understanding of fifth generation languages, computer aided software engineering techniques and web-development tools, including SharePoint required.
5. Excellent ability in fact-gathering and analysis, logic application, systems documentation and testing. Ability to make rational decisions based upon thorough analysis of complex situations. Ability to conceptualize, plan, prioritize and implement programs. Ability to translate complex situations into simple terms and communicate to non-technical individuals. Ability to communicate and work effectively with peers, subordinates and superiors. Ability to make effective use of time and USG resources.

SELECTION PROCESS:

When equally qualified, Eligible Family Members and U.S. Veterans will be given preference. Therefore, it is essential that the candidates address the required qualifications above in the application.

ADDITIONAL SELECTION CRITERIA:

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are not eligible to apply.
3. Currently employed U.S. Citizen EFMs who hold an FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
4. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.

TO APPLY:

Interested applicants for this position should submit the following or the application will not be considered:

1. Application for U.S. Federal Employment DS-174.
2. A current resume or curriculum vitae that provide the same information as a DS-174
3. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. For more information on Veteran's Preference, go to <http://www.opm.gov/veterans/>
4. Any other documentation (e.g. essays, certificates, awards, copies of degrees earned) that addresses the qualification requirements of the position as listed above.

SUBMIT APPLICATION TO

AmmanEmployment@State.gov.

DEFINITIONS:

1. AEFM: A type of EFM that is eligible for direct hire employment on either a Family Member Appointment (FMA) or Temporary Appointment (TEMP) provided s/he meets all of the following criteria:
 - U.S. citizen;
 - Spouse or dependent who is at least age 18;
 - Listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a U.S. Foreign Service post or establishment abroad with a USG agency that is under COM authority;
 - Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safehaven abroad, or alternate safehaven abroad; and
 - Does not receive a USG annuity or pension based on a career in the US Civil, Foreign or uniform services.
2. EFM: Family members at least age 18 listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed to a U.S. Foreign Service post or establishment abroad with a USG agency that is under COM authority who do not meet the definition of AEFM above.
3. Member of Household: A MOH is a person who: 1) Has accompanied, but is not/not on the travel orders of a U.S. citizen Foreign or Civil Service employee or uniform service member permanently assigned to or stationed at a U.S. Foreign service post or establishment abroad; 2) Has been declared by the sponsoring employee to the Chief of Mission as part of his/her household; and 3) Resides at post with the sponsoring employee.
4. Ordinarily Resident (OR): A citizen of the host country or a citizen of another

country who has shifted the main residency focus to the host country and has the required work and/or residency permit for employment in country.

5. Not-Ordinarily Resident (NOR): Typically NORs are U.S. citizen EFMs and EFMs of FS, GS, and uniformed service members who are eligible for employment under an American USG pay plan, on the travel orders and under Chief of Mission authority, or other personnel having diplomatic privileges and immunities.

CLOSING DATE FOR THIS POSITION: July 31, 2013

An Equal Opportunity Employer

The U.S. Mission in Jordan provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.