

American Embassy, Amman

Vacancy Announcement

ANNOUNCEMENT NUMBER: 16-11

- OPEN TO:** U.S. Citizens ONLY
(to include dual national U.S. citizens)
- POSITION:** Refugee Program Assistant, FSN-7; FP-7*
- OPENING DATE:** **February 11, 2016**
- CLOSING DATE:** **February 25, 2016**
- WORK HOURS:** Full-time; 40 hours/week, Sunday thru Thursday
- SALARY:**
- Ordinarily Resident (OR*) in Jordan: JD 9,998, per year, excluding allowances (position grade FSN-7)
 - For EFMs* and Not Ordinarily Resident (NOR*) in Jordan: Position grade FP-7; salary is in US Dollars based on the US pay plan. *All FP position grades are determined by HR in Washington DC.*
- BENEFITS (OR*):** Excellent working conditions; 5-day workweek; annual pay for performance increase; premier medical insurance coverage for employee and family; 20 holidays per year (American and Jordanian); provident fund retirement plan; ample opportunity for on-line/ classroom training and personal development

ALL APPLICANTS MUST BE U.S. CITIZEN AND MUST HAVE JORDANIAN WORK AND/OR RESIDENCY PERMITS TO BE ELIGIBLE FOR CONSIDERATION, SUBJECT TO AND IN ACCORDANCE WITH LOCAL LABOR LAWS.

The U.S. Embassy Amman is seeking an individual for the position of Refugee Program Assistant in the Political Section (POL).

BASIC FUNCTION OF POSITION:

The individual will support U.S. efforts to administer the U.S. Refugee Admissions Program (USRAP) for all refugees program throughout the Middle East and North Africa (MENA) region. The responsibilities of this position take place in high profile arenas with strong Front Office, Department, congressional and media interest. The individual supports all substantive and administrative aspects of planning and implementing USRAP, including assisting the Refugee Coordinator in all logistical and administrative aspects of monitoring the Resettlement Support Center at the International Organization of Migration (IOM), reviewing refugee referrals, assisting with the employment verification process for Iraqi applicants and preparing documents and information for internal use within the U.S. Government and externally with the

public, as appropriate. The position will work out of two locations, the International Organization of Migration (IOM) (located in Northwest Amman), and the U.S. Embassy. S/He will have no supervisory responsibility and will report directly to the Regional Refugee Coordinator.

QUALIFICATIONS REQUIRED:

Note: Items 1-5 are ALL REQUIRED. All applicants must address each selection criterion detailed with specific and comprehensive information supporting each item.

1. **Education:** Bachelor's degree in Administration Management, Social Sciences or a related field is required.
Supporting documents must be included in the application for eligibility purposes.
2. **Experience:** At least two years of Refugee or Administrative experience involving oral and written communication, internal and external coordination, and electronic database usage is required.
3. **Language:** Level 4 (fluent) English Reading/Speaking/Writing is required. English proficiency will be tested.
4. **Knowledge:** A good understanding of rules and regulations of the United States Government pertaining to the refugee resettlement (USRAP) program is required. A general knowledge of the regional refugee environment and geographic contexts throughout the 16 Middle East and North Africa (MENA) region is required.
5. **Abilities & Skills:** Strong customer service skills is required. Good computer skills is required.

SELECTION PROCESS

When equally qualified, U.S. Citizen Eligible Family Members (USEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

ADDITIONAL SELECTION CRITERIA:

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are not eligible to apply.
3. Current OR* employees with an Overall Summary Rating of "needs improvement" or "unsatisfactory" on their most recent Employee Performance Report are not eligible to apply.
4. Currently employed U.S. Citizen EFMs* who hold an FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
5. Currently employed NORs* hired under a Personal Services Agreement are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.
6. EFM* candidates must have at least nine months remaining at post from the closing date or they will not be considered.
7. EFMs* not yet at post must be within 90 days of their arrival in order to be considered.

TO APPLY:

Interested applicants must submit their application and all supporting materials to AmmanEmployment@State.gov or it will not be considered. Please note “**VA 16-11, Refugee Program Assistant**” in the subject line of the e-mail.

All application packages must include:

1. Application for U.S. Federal Employment [DS-174](#) or a current resume or curriculum vitae that provides the same information as the DS-174.
2. Any other documentation (e.g. certificates, awards, copies of degrees earned) that addresses the required qualifications for this position. (**Education certificates must be included or the application will not be considered.**)
3. Driver’s license copy if applying for a position that requires driving a vehicle.
4. EFM*, USEFM*, and AEFM* applicants must clearly indicate their status in the text or subject line of their application.
5. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. For more information on Veteran’s Preference go to <http://www.opm.gov/veterans/>.
6. List any relatives or members of your household that work for the U.S. Government (include their name, relationship, agency, position and location). Any omission in this area, either intentional or unintentional, is cause for dismissal.

DEFINITIONS:

1. **Eligible Family Member (EFM):** For employment purposes, an EFM is a spouse, domestic partner (DP- as defined in 3 FAM 1610), or unmarried child at least 18 years of age of a US direct-hire FS, CS, or uniformed service member who is:
 - Listed on the travel orders or approved OF-126 of a direct-hire FS, CS, or uniformed service member assigned to the Mission under COM authority; and,
 - Residing at the sponsoring employee’s post of assignment abroad.
2. **U.S. Citizen Eligible Family Member (USEFM):** For purposes of receiving a preference in hiring for a qualified position, a USEFM is an individual who meets the following criteria:
 - US citizen; and
 - The spouse or domestic partner (as defined in 3 FAM 1610) of the sponsoring employee, or a child of the sponsoring employee, who is an unmarried child 18 to 20 years old; and
 - Listed on the travel orders or approved Form OF-126 of the sponsoring employee, (i.e., a direct-hire FS, CS, or uniformed service member who is permanently assigned to or stationed abroad at a US mission, and is under COM authority) and either:
 - a) Resides at the sponsoring employee’s post of assignment abroad; or
 - b) Resides at an involuntary separate maintenance allowance (ISMA) location (the individual will not be listed on the sponsoring officer’s travel orders, but will have a processed Form SF-1190 authorizing ISMA).

Other family members or dependents on direct-hire FS, CS, or uniformed service member’s travel orders who do not meet all of these criteria are not USEFMs or AEFMs for employment purposes.

3. **Appointment Eligible Family Member (AEFM):** To be eligible for a Family Member Appointment or a TEMP appointment, an AEFM is:

- US citizen; and
- The spouse or a domestic partner (as defined 3 FAM 1610) of the sponsoring employee, or a child of the sponsoring employee who is an unmarried child 18-20 years old; and
- Listed on the travel orders or approved Form OF-126 of the sponsoring employee, (i.e. , a direct-hire FS, CS, or uniformed service member who is permanently assigned to or stationed abroad at a US Mission who is under COM authority); and
- Residing at the sponsoring employee's post of assignment abroad; and
- Does not receive a USG retirement annuity or pension from a career in the Foreign Service or Civil Service. US citizen military annuitant EFMs are FMA eligible.

Other family members or dependents on direct-hire FS, CS, or uniformed service member's travel orders or approved Form OF-126 who do not meet all of the criteria are not AEFMs or US citizen EFMs for employment purposes.

4. **Member of Household (MOH)**: An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad. An MOH is:

- Not an EFM; and,
- Not on the travel orders of the sponsoring employee; and,
- Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a U.S. Citizen.

5. **Not Ordinarily Resident (NOR)** – An individual who:

- Is not a citizen of the host country; and,
- Does not ordinarily reside (*OR*, see below) in the host country; and,
- Is not subject to host country employment and tax laws; and,
- Has a U.S. Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

6. **Ordinarily Resident (OR)** – A Foreign National or U.S. citizen who:

- Is locally resident; and,
- Has legal, permanent resident status within the host country; and,
- Is subject to host country employment and tax laws.

EFMs without U.S. Social Security Numbers are also OR. All OR employees, including U.S. citizens, are compensated in accordance with the Local Compensation Plan (LCP).

CLOSING DATE FOR THIS POSITION: February 25, 2016

An Equal Opportunity Employer

The U.S. Mission in Jordan provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.