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*Press Section
American Embassy*

FOR IMMEDIATE RELEASE

Tel Aviv

Press Release

ON-LINE VISA APPLICATION GLITCH

The U.S. Embassy in Tel Aviv greatly regrets the computer problems that have prevented applicants for non-immigrant visas from completing the new, online DS-160 application form. The Bureau of Consular Affairs in Washington is working urgently to fix this worldwide glitch. Thus far, only 6-8% of applicants who had appointments in Tel Aviv on March 2-3 were affected. However, the Embassy recognizes that the problem inconveniences those currently attempting to complete an application and book an appointment.

For more information, applicants should visit the U.S. Embassy Tel Aviv Web site: <http://israel.usembassy.gov/>. We will update the Web site as we receive new information, until the DS-160 form is fully operative. For applicants who are able to access the DS-160 at <https://ceac.state.gov/genniv/>, please save your application **often**. Applicants with urgent travel plans in the next 7 days and have been adversely affected by these ongoing computer problems may contact nivtelaviv@state.gov to explain the nature of their emergency and to request assistance. We greatly appreciate and thank you for your patience.

Public Affairs Section:

For more information please contact
Deputy Press Attaché
Ruben Harutunian - 057-420-6815