

Vacancy Announcement



U. S. Embassy Baghdad

OPEN TO: All Interested Candidates

FROM: Human Resources Office

POSITION: Visa Assistant (NIV), FSN-7; FP-7* or FSN-6, FP-8*

ANNOUNCEMENT NO: 16-20

OPENING DATE: April 14, 2016

CLOSING DATE: April 20, 2016

WORK HOURS: Full time: 40 hours/week

SALARY:

- *Ordinarily Resident (OR): 33,809 USD p.a.
Starting Gross Salary Including Allowances
Position Grade: FSN-7 (Full performance grade)
- *Not-Ordinarily Resident (NOR): 40,665 USD p.a.
Starting Basic salary
Position Grade: FP-7 (Full performance grade)

- *Ordinarily Resident (OR): 28,173 USD p.a.
Starting Gross Salary Including Allowances
Position Grade: FSN-6 (Developmental grade)
- *Not-Ordinarily Resident (NOR): 36,353 USD p.a.
Starting Basic salary
Position Grade: FP-8 (Developmental grade)

ALL ORDINARILY RESIDENT (OR) APPLICANTS (See Appendix A) MUST HAVE THE REQUIRED WORK AND/OR RESIDENCY PERMITS TO BE ELIGIBLE FOR CONSIDERATION.

The U.S. Embassy in Baghdad is seeking an individual to fill the position of Visa Assistant (NIV) in the Consular Section.

Note: If a candidate meets all the requirements of the position but does not possess knowledge of U.S. visa regulations, consular procedures and use of software, that candidate may be hired at the Developmental Level FSN-6 without further advertising and recruitment.

BASIC FUNCTION OF THE POSITION:

The incumbent, under the direct supervision of the Visa Specialist and guidance of Vice Consuls, processes the full range of visas from start to finish including receiving, screening, data entry, printing, quality control checks of printed visas, drafting of cables and passport delivery. Incumbent organizes, tracks and files applications, documents and information from a variety of sources. Incumbent handles controlled visa information and materials. Incumbent provides information to the public in person, and

via the telephone and email. Incumbent provides Arabic/English or Kurdish/English interpretation/translation. Performs other related duties as assigned by the supervisor.

A copy of the complete position description listing all duties and responsibilities is available in the Human Resources Office and can be obtained by contacting us at BaghdadJobs@state.gov

* See definitions for Ordinarily Resident (OR) and Not-Ordinarily Resident (NOR) on page 5.

QUALIFICATIONS REQUIRED:

Applicants must address each required qualification listed below with specific and comprehensive information supporting each item. Failure to do so may result in a determination that the applicant is not qualified.

1. **EDUCATION:** Two years of college studies are required.
2. **EXPERIENCE:** Two years' experience in business administration, visa services or customer services field is required.
3. **LANGUAGE:** Level III (good working knowledge) Speaking/Reading/Writing of English and Level IV (fluency) Reading/Writing/Speaking of Arabic or Kurdish are required (language proficiency will be tested).
4. **KNOWLEDGE:** Incumbent must have significant understanding of Iraqi and regional geography, society and culture. Incumbent must have an awareness of the political/security situation in Iraq.
5. **SKILLS & ABILITIES:** Incumbent must have ability to multi-task and carry out detailed work rapidly, with accuracy and sound judgment. Ability to apply a large body of regulation to decision-making is required. Ability to apply good judgment in referring matters to a higher authority and flexibility in handling varied responsibilities is required. Ability to learn and use a range of sophisticated application software as well as a current ability to use Microsoft office Suite is required. Excellent interpersonal skills and the ability to deal with the team and the public under pressure are required. Incumbent must be able to work in a growing unit as part of an interactive and largely interdependent team. Ability to communicate with often demanding clients using diplomacy, tact, and sensitivity is required. Incumbent must have good customer service skills.

SELECTION PROCESS:

When qualified, applicants who are U.S. Citizen Eligible Family Members (USEFMs) and/or preference-eligible U.S. Veterans are given a preference in hiring. Therefore, it is essential that these applicants make themselves known as having a hiring preference and specifically address the required qualifications above in their application.

HIRING PREFERENCE ORDER:

- AEFM / USEFM who is a preference-eligible U.S. Veteran*
- AEFM / USEFM
- FS on LWOP**

* **IMPORTANT:** Applicants who claim status as a preference-eligible U.S. Veteran must submit a copy of the most recent Member Copy Four (4) of the DD-214, Certificate of Release or Discharge from Active Duty, and, if applicable, a letter from the U.S. Department of Veterans Affairs. If claiming conditional eligibility for U.S. Veterans' preference, applicants must submit proof of conditional eligibility. If the

written documentation confirming eligibility is not received in the HR office by the closing date of the vacancy announcement, the U.S. Veterans' preference will not be considered in the application process. Mission HR's decision on eligibility for U.S. Veterans' preference after reviewing all required documentation is final.

** This level of preference applies to all Foreign Service employees on LWOP.

ADDITIONAL SELECTION CRITERIA:

1. Management may consider the following when determining successful candidacy: nepotism, conflicts of interest, budget, and residency status.
2. Current OR employees serving a probationary period are not eligible to apply. Current OR employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report (EPR) are not eligible to apply.
3. Current NOR employees hired on a Family Member Appointment (FMA) or a Personal Service Agreement (PSA) are not eligible to apply within the first 90 calendar days of their employment, unless they have a When Actually Employed (WAE) work schedule.
4. Current Locally Employed Staff (LES) are not eligible to apply for advertised positions within the first year of their employment.
5. Special Immigrant Visa (SIV) and Refugee Visa recipients are ineligible for employment with the U.S. Mission in Iraq because it is incompatible with immigration guidelines as stated in U.S. Mission Policy Number 011-038 dated November 16, 2011.

TO APPLY:

Applicants must submit the following documents to be considered:

1. Universal Application for Employment (UAE) (Form DS-174), which is available on our website or by contacting Human Resources. (See "For Further Information" above); and
2. Any additional documentation that supports or addresses the requirements listed above (e.g. transcripts, degrees, etc.)
3. Copy of your passport (if available) and Jinsiya;

SUBMIT APPLICATION TO:

Interested applicants must apply for this position by filling out the DS 174-Universal Application for Employment form and emailing it to BaghdadJobs@state.gov

To view the DS 174-Universal Application for Employment form (UAE) and application instructions, please click on below:

<http://iraq.usembassy.gov/jobsvacancies.html>

E-mails received without the appropriate subject line and incomplete applications will not be considered.

Your e-mail must state the vacancy title and vacancy announcement number in the subject line, example: **Your Last Name, VA 16-20, Visa Assistant (NIV), Baghdad.**

EQUAL EMPLOYMENT OPPORTUNITY: The U.S. Mission provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing

diversity enhancement programs. The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

Appendix A - DEFINITIONS

Eligible Family Member (EFM): An EFM for employment purposes is defined an individual who meets **all** of the following criteria:

- U.S. Citizen or not a U.S. Citizen; **and**
- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#)); **or**
- Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term “child” shall include, in addition to natural offspring, stepchild, adopted child, and a child under legal guardianship of employee, spouse, or same-sex domestic partner when such child is expected to be under legal guardianship until 21 years of age and when dependent upon and normally residing with the guardian; **or**
- Parent (including stepparents and legally adoptive parents) of employee, spouse, or same-sex domestic partner, when such parent is at least 51 percent dependent on the employee for support; **or**
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, spouse, or same-sex domestic partner when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support; **and**
- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan; **and**
- Is under chief of mission authority.

U.S. Citizen Eligible Family Member (USEFM): A USEFM is an individual who meets **all** of the following criteria:

- U.S. Citizen; **and**
- Spouse or same-sex domestic partner (as defined in 3 FAM 1610) of the sponsoring employee; **or**
- Child of the sponsoring employee who is unmarried and at least 18 years old; **and**
- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan; and resides at the sponsoring employee’s post of assignment abroad, or as appropriate, at an office of the American Institute in Taiwan; and is under chief of mission authority; **or**
- resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2; **or**
- Currently receives a U.S. Government retirement annuity or pension from a career in the U.S. Foreign Service or Civil Service.

Appointment Eligible Family Member (AEFM): An AEFM is an individual who meets **all** of the following criteria:

- U.S. Citizen; **and**
- Spouse or same-sex domestic partner (as defined in 3 FAM 1610) of the sponsoring employee; **or**

- Child of the sponsoring employee who is unmarried and at least 18 years old; **and**
- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan (AIT); **and**
- Is under chief of mission authority; **and**
- Is residing at the sponsoring employee's post of assignment abroad or, as appropriate, at an office of the American Institute in Taiwan; **and**
- Does NOT currently receive a U.S. Government retirement annuity or pension from a career in the U.S. Foreign Service or Civil Service.

Member of Household (MOH): An individual who accompanies or joins a direct-hire Foreign Service, Civil Service, or uniformed service member permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan. A MOH is an individual who meets **all** of the following criteria:

- Not an EFM and therefore not on the travel orders or approved through form OF-126 Foreign Service Residence and Dependency Report of the sponsoring employee; and
- Officially declared by the sponsoring U.S. Government employee to the Chief of Mission (COM) as part of his or her household and approved by the COM; and
- Is a parent, grandparent, grandchild, unmarried partner, adult child, foreign born child in the process of being adopted, father, mother, brother, sister, father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, sister-in-law, stepfather, stepmother, stepson, stepdaughter, stepbrother, stepsister, half-brother, or half-sister who falls outside the Department's current definition of Eligible Family Member 14 FAM 511.3. A MOH may or may not be a U.S. Citizen.

Not Ordinarily Resident (NOR) – An individual who meets the following criteria:

- An EFM, USEFM or AEFM of a direct-hire Foreign Service, Civil Service, or uniformed service member permanently assigned or stationed abroad, or as appropriate, at an office of the American Institute in Taiwan; or
- Has diplomatic privileges and immunities; and
- Is eligible for compensation under the FS or GS salary schedule; and
- Has a U.S. Social Security Number (SSN); and
- Is not a citizen of the host country; and
- Does not ordinarily reside in the host country; and
- Is not subject to host country employment and tax laws.

Ordinarily Resident (OR) – An individual who meets the following criteria:

- A citizen of the host country; or
- A non-citizen of the host country (including a U.S. citizen or a third-country national) who is locally resident and has legal and/or permanent resident status within the host country and/or who is a holder of a non-diplomatic visa/work and/or residency permit; and/or is subject to host country employment and tax laws.

POSITION NO: A31203

Cleared : SFMO/MS

Cleared : HRO/VG

Drafted : HRA/MA