

Vacancy Announcement

for

U.S. Embassy, Baghdad

Candidates who applied for vacancy number TCN 11-05 do not need to reapply

ANNOUNCEMENT NUMBER: TCN-11-21

OPEN TO: Third Country Nationals Only

POSITION: General Services Assistant; FSN-8

OPENING DATE: February 1st, 2011

CLOSING DATE: February 14th, 2011

WORK HOURS: Full-time; 40 hours/week

SALARY: \$26,735 per annum (Plus 35% Differential of basic salary; 15% of basic salary for Unique Conditions of Work Allowance) **Paid in US Dollars.**

LENGTH OF HIRE: 1 - 5 years (1 year with 4 optional years)

U.S. Embassy in Baghdad is seeking an individual for the position of General Services Assistant in the General Services Office of U.S. Embassy Baghdad.

BASIC FUNCTION OF POSITION

The incumbent, working with minimal supervision, coordinates GSO tasks and activities for the Supervisory General Services Officer.

The Universal Application Form, TCN program benefits and FAQs can be found at:

http://iraq.usembassy.gov/hr_tcns.html

QUALIFICATIONS REQUIRED

All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

1. A University or College study is required.
2. Prior work experience of no less than three (3) years in management of administration is required.
3. Level III (good working knowledge) Speaking/Reading/Writing in English is required.
4. Thorough knowledge of GSO sections is critical for successful performance. Knowledge of Department of State regulations pertaining to GSO activities, Foreign Affairs Manual FAM, and Foreign Affairs Handbook FAH, is critical. Knowledge of host country customs and working practices as well as general structure of local administrative offices (Foreign Affairs Office, Diplomatic Service Bureau, Customs, etc.) is required;
5. Good interpersonal skills, ability to prioritize large numbers of varied tasks, must be flexible when dealing with urgent/non-standard situations, good follow-up and ability to organize once given general instructions. Ability to use MS Office. Must be able to use GSO-related software, especially PASS. Good communication/interpersonal skills are required. Must be customer-service oriented and be able to solve problems independently.

SELECTION PROCESS

It is essential that candidates address the required qualifications above in the application to meet the required qualifications.

TO APPLY

Applicants for this position must submit the following information:

1. Universal Application for Employment DS-174, as a Third Country National (TCN);
2. Any other documentation (e.g., essays, certificates, awards) that addresses the qualification requirements of the position as listed above.

SUBMIT APPLICATION MATERIALS TO THE FOLLOWING EMAIL ADDRESS:

TCNISUAmman@state.gov

FOR INQUIRIES PLEASE EMAIL: TCNISUAmman@state.gov

POINT OF CONTACT

Telephone: (962) (6) 590-6832 / 590-6828

FAX: (962) (6) 5906869

CLOSING DATE FOR THIS Vacancy Announcement: February 14th, 2011

The U.S. Mission in Baghdad provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

Approved: GAnderson Senior GSO

Cleared: AMEveritt ISU/HRO

Drafted: WIFALLAS ISU/HR

Appendix A

DEFINITION

A third-country national (TCN) is an individual who meets the following criteria.

- (1) Is neither a citizen of the United States nor of the country to which assigned for duty.
- (2) If employed, is eligible for return travel to the TCN's home country or country from which recruited at U.S. Government expense.
- (3) Is on a limited appointment for a specific period of time.
- (4) Encumbers a direct-hire, personal service agreement (PSA) FSN position covered under the TCN local compensation plan. Such an employee normally is recruited from outside the host country and relocated from the point of recruitment to the host country. The return travel obligation assumed by the U.S. Government may have been the obligation of another employer in the area of assignment if the employee has been in substantially continuous employment which provided for the TCN's return to home country or country from which recruited.

Hired TCN Staff are considered separate from the Locally Employed Staff (LES) because they have separate Local Compensation Plan and nationalities. Candidates are expected to be employed at the U.S. Mission in Iraq from one to five years.

Appendix B

If an applicant is submitting a resume or curriculum vitae, s/he must provide the following information which equates to the information found on the DS-174.

Failure to submit the required information may result in the applicant not being considered for the vacancy.

- A. Position Title
- B. Position Grade
- C. Vacancy Announcement Number (see top of page)
- D. Dates Available for Work
- E. First, Middle, & Last Names as well as any other names used
- F. Current Address, Day, Evening, and Cell phone numbers
- G. Permanent U.S. Resident (Yes or No; if YES, provide number)
- H. U.S. Social Security Number and/or Identification Number
- I. Special Accommodations the Mission needs to provide (Yes or No; if yes, provide explanation)
- J. If applying for position that includes driving a U.S. Government vehicle, Driver's License Class/Type
- K. Days available to work
- L. List any relatives or members of your household that work for the U.S. Government (include their Name, Relationship, & Agency, Position, Location)
- M. Education
- N. License, Skills, Training, Membership, & Recognition
- O. Language Skills
- P. Work Experience
- Q. References

General Services Assistant Capsule Position Description FSN - 8

The incumbent coordinates meetings; monitors all GSO activities, including reports and projects; acts as point of contact for the Supervising General Services Officer (S/GSO). Furthermore, the employee reviews all daily cable traffic and mediates conflicts between GSO sections to ensure requirements are met and a good working environment is maintained. The position holder acts as the overall coordinator and point of contact for most GSO tasks that involve more than one section, as well as for motor vehicles. Lastly, the incumbent consolidates schedules for employees who fall under the S/GSO's section.