

THIRD PARTY LIABILITIES (TPL) INSURANCE SOLICITATION
Solicitation Amendment – SID320-04-Q-0004-A001

QUESTIONS AND ANSWERS

Question #1. What is the period of contract needed for this TPL insurance requirement?

Answer: Please refer to Section B.3.3.1. and B.4.1 on the Solicitation Amendment – SID320-04-Q-0004-A001. The period of the contract will be one base year plus one option year (total two years).

Question #2. What are the changes to the TPL insurance requirement on the Amendment of the solicitation?

Answer: Please refer to the SF-30 – Amendment of the Solicitation. The purpose of the Amendment is for the following changes:

- 1). To change the period of this contract period to one Base Period plus one Option Years (Section B)
- 2). To revise the required Coverage Amount to Maximum Rp 500,000,000 per occurrence (Section C.2)
- 3). To extend the Proposal due-date and time through February 4, 2014 at 16:00 (SF-33 block 9).

Question #3. What vehicles will be covered under this insurance plan?

Answer: Please refer to Section C.1.1 and Exhibit C. This insurance is for US Government Official vehicles only at US Embassy, Jakarta. Currently there are 215 vehicles which consist of four wheelers, motorcycles, forklifts, cranes, trucks etc.

Question #4. What is the amount of Coverage under this insurance plan?

Answer: Please refer to Section C.2.1. and Exhibit C. The required amount of under this insurance will be Rp 500,000,000 maximum which will cover Bodily injuries (to include passengers riding in the vehicle other than the drivers, and/or the Property damages.

Question #5. Does this coverage amount of maximum Rp 500,000,000 also include the insurance coverage for motorcycles?

Answer: Yes it does. This coverage amount of maximum Rp 500,000,000 includes the insurance coverage for motorcycles.

Question #6. Is this a new requirement or is it a re-compete

Answer: This is a re-compete of an existing service at the U.S. Embassy Jakarta.

Question #7. Who was the last contractor for the US Embassy's TPL insurance provider?

Answer: CIU Insurance.

Question #8. Can you share the number of claim reimbursement data for last three years?

Answer: In 2011 there were 2 claims, in 2012 there was none, and in 2013 there were 2 claims.

Question #9. How shall the claim be settled to the third party when there is liability claim?

Answer: Please refer to Section C.2.2. It is noted and agreed by the Insured and the Insurer that in the event of a third party liability claim, the Insurer shall make claim settlement directly to the third party. The claim settlement to third party will cover the following issues: payment directly to third party in case of property damage and/or bodily injury/fatal accident, payment directly to the hospital in case of bodily

injury which requires hospital treatment. This condition shall apply subject to the limit of liability and liability aspect covered under the policy.

Question #10. Do we have to provide references and certification on experience and past performance from our last or present clients or customers?

Answer: Yes you do. Please refer to Section L.1.2 (Instructions to Offeror) and Section L.2.4.(b) Experience of Past Performance.

Question #11. Past experience certifications/contracts: Is there any specific/special format that information needs to be submitted?

Answer: No, as long as your company can provide the required information as stated in Section L. 1 through L.4 of the solicitation.

Question #12. Past experience certifications/contracts: Is there a minimum number of clients that needs to be included as part of the past experience?

Answer: No, but it is preferable to have at least 3.

Question #13. What is the anticipated starting date of the contract?

Answer: The new contract and the insurance coverage will be effective starting March 7, 2014.

Question #14. Can you tell us about the DUNS number requirement? And how do we get the DUNS Number?

Answer: DUNS number is required to get award of this contract. It should preferably be included in the proposal. To obtain a DUNS number, please visit the following website: <http://fedgov.dnb.com/webform> (complete instructions on how to obtain the DUNS number has been provided on the last email)

Question #15. What complete proposal documents do we have to submit to US Embassy for this bidding solicitation?

Answer: Please refer Section L.1 and L.2 for Complete instructions, Conditions and Notices to the Offerors.

Question #16. To what address do we have to submit the Proposal/complete bidding package to the US Embassy?

*Answer: Your proposal must be submitted in a sealed envelope marked "Proposal Enclosed" to:
The Contracting Officer, GSO/PCU
US Embassy Annex,
GEDUNG SARANA JAYA, 12th floor
Jl. Budi Kemuliaan I No. 1, JAKARTA 10110*

Question #17. When is the deadline for submitting the proposal to US Embassy for this bidding solicitation?

Answer: The deadline for proposal is February 4, 2014 at 16:00 local time.

End of Q&A.