

No	Equipment Items List	Type	QTY	PRICE	TOTAL	Description
				PER UNIT	PRICE	Brand name or equal to:
1	MULTIMEDIA CONTACT CENTER SOLUTIONS	SOLUTION				
2	CM S8500 MODEL	MODEL	1			model refers to a specific model used as industry standard (i.e. CM S8500)
3	COMPACT FLASH READER W/FLSHCRD RHS	PRODUCT	1			
4	PRODUCT LICENSES AS REQUIRED	LICENSE_ONLY	15			
10	PLDS BNDL STA TRACKING FOR CM6+ EE	TRACKING_CODE	11			
11	MEDIA ENCRYPTION LICENSES AS REQUIRED	LICENSE_ONLY	15			
17	AURATM PS R6.X SFTW DWNLD	SOFTWARE_ONLY	1			
18	AES 6.X BSC TSAPI FOR BNDL ETC.	LICENSE_ONLY	31			
21	DL360G7 SRVR 2CPU HI1 MES/COL	PRODUCT	1			
22	AURA CC6 CCT DEVICE INCLD ETC.	LICENSE_ONLY	as required			
28	R6 MIDSIZE ENT SOLUTION TRACKING	TRACKING_CODE	1			Tracking codes are additional software that allows for the logging of, identification and location of incoming activity to servers, systems and programs.
29	PWR CORD EUROPE	PRODUCT	1			
30	ADMIN TOOLS / NETWORK MANAGEMENT/VOIP/ETC.	SOFTWARE_ONLY	5			
35	UCE R5.2+/R6 EQUIPMENT	TRACKING_CODES	as required			
41	AES 6.X PLDS ENABLE FOR APPL LIC	LICENSE_ONLY	1			
42	PWR CORD EUROPE	PRODUCT	1			
43	DS1 LOOPBACK JACK 700A RHS	PRODUCT	1			
44	G450 MP80 W/POWER SUPPLY NON-GSA	PRODUCT	1			
45	MM710B E1/T1 MEDIA MODULE - NON GSA	PRODUCT	1			
46	AURATM SYSTEM PLTFRM 6.0.3 DVD	SOFTWARE_ONLY	1			
47	AGT DSKTP 6.X SOFTPHONE PER AGT PLDS	LICENSE_ONLY	10			
48	96XX RPLCMNT LINE CORD	PRODUCT	1			
49	120A CSU CABLE 50FT RHS	PRODUCT	1			
50	ANALOG MUSIC ON HOLD INTF RHS	PRODUCT	1			
51	IP PHONE 9608	PRODUCT	1			
52	AV WFO NEW MODEL	MODEL	1			
53	AV WFO R10 COMP RCD/UNIFY/EWARE/VIEWER PKG	LICENSE_ONLY	12			
55	AV WFO R10.1 ORDER FOR CM-MBT	TRACKING_CODE	1			Tracking codes are additional software that allows for the logging of, identification and location of incoming activity to servers, systems and programs.
56	AV WFO R10.1 CONTACT REC LINUX DVD	PRODUCT	1			
57	AV WFO R10.1 CUSTOM ADPT DVD	PRODUCT	1			
58	SOFTWARE SUPPORT COMMUNICATION MGR MODEL	Product	1			
59	SSU AURATM6 ENT ED 1-100 AN / etc.	SoftwareSupportX3yr	11			
77	Trouble Ticketing (Software)	SOFTWARE_ONLY	1			Software to enable database collection of customer, input the customer information, able to filter the customer based on specific criteria, able to edit customer information, able to update customer status, able to create alert to agent to follow up the customer.
78	Switch 24 Port	PRODUCT	1			Switch 2960 24 10/100/1000, 4 T/SFP LAN Base Image
79	UPS 5 KVA	PRODUCT	1			Smart-UPS On-Line, 3500 Watts / 5000 VA, Input 230V / Output 230V, Interface Port RJ-45 10/100 Base-T, RJ-45 Serial, Smart-Slot, Extended runtime model, Rack Height 3 U
80	SMS Gateway + Application Software	PRODUCT & SOFTWARE	1			SMS gateway with ability to: - Broadcast sms to customer - SMS by trigger (Email or others)

81	Server Recording 1	PRODUCT	1			Intel Quad Core 8MB L3cache FSB 1333MHz, PC3-10600 1333MHz ECC DDR3-SDRAM (max 32GB), HDD up to 2 Drives, Support SAS (raid 0,1) or SATA Controller, Dual 10/100/1000 LAN, No Optical , 7 USB (2 front/ 4 rear/ 1 internal), 1 serial and video, 2x RJ-45 port, 2x PCI-e x8 Gen2, 2 PCI (32bit/33Mhz), Intel Chipset 3420, Auto-switch PS 351W with ASR, Diag. LEDs, Graphic Controller SVGA/ Matrox G200eV Integrated in (Integrated Management Module) IMM on System board, Sever Guide, IBM Director, Rack 1U.
	Server Recording 2	PRODUCT	1			Xeon QC X3430 2.4GHz/ 1333MHz (8MB L3 cache), 2 x 2GB 1333MHz DDR3-SDRAM, Total 6 DIMM Sockets, 2 x 500GB 3.5 SATA Hotswap HDD (max 4 x 3.5 Hotswap drive bays), Intergrated RAID-0, -1. DVDRW
82	Server Contact Center	PRODUCT	1			Xeon QC X3430 2.4GHz/ 1333MHz (8MB L3 cache), 2 x 2GB 1333MHz DDR3-SDRAM, Total 6 DIMM Sockets, 2 x 500GB 3.5 SATA Hotswap HDD (max 4 x 3.5 Hotswap drive bays), Intergrated RAID-0, -1. DVDRW
83	Server Database Trouble Ticketing + SMS Gateway	PRODUCT	1			Xeon QC X3430 2.4GHz/ 1333MHz (8MB L3 cache), 2 x 2GB 1333MHz DDR3-SDRAM, Total 6 DIMM Sockets, 2 x 500GB 3.5 SATA Hotswap HDD (max 4 x 3.5 Hotswap drive bays), Intergrated RAID-0, -1. DVDRW
84	Cabling UTP Cat 6	PRODUCT	3			
85	Local Cabling Material (RJ 45), Conduit,	PRODUCT	10			
86	Cabling Electrical	PRODUCT	1			
87	Monitor 32"	PRODUCT	1			32-inch LCD TV, 1366 x 768, In,RF In, AV Out, Component in (Y,Pb,Pr), PC Audio In, HDMI In,Variable Audio Out, RGB-PC In
88	Monitor Bracket	PRODUCT	1			TV Mount Adjustable Bracket
89	Notebook (6) Unit 14 Inch	PRODUCT	5			Intel®Core™ i3-2310M (2.10GHz, 3MB L3 cache, 14.0" (16:9 HD, 1366x768, LED backlit, Up to 320GB hard disk drive (with ThinkVantage Active Protection System™) (7200rpm) HD audio, Stereo speakers, Built-in microphone, Combo headphone/microphone-in, Genuine Windows®7 Professional Premium 64-bit
90	Agent Desk (each)	PRODUCT	4			W120-D74-H75 with keyboard tray, HPL finished
91	Supervisor Desk (set)	PRODUCT	1			W120-D74-H75 (1 each) with keyboard tray and W100 D60 H75 (1 each) with 3 trays, HPL finished
92	Office Chair	PRODUCT	5			High Back Chair, full fabric, Chair width 600, seat width 480, seat height
93	Headset USB	PRODUCT	5			Blackwire 600
94	Rack 42U, PDU, Patch Panel, Shelf Plate, Cagenut	PRODUCT	1			Specification to suite the other systems
95	CCTV	PRODUCT	1			IP CCTV with capability to record by motion to monitor the call center.

96	Access Control	PRODUCT	1			Biometric access control to enable restriction of access to call center room
97	Monitor Keyboard + KVM Switch + 3 Cable KVM	PRODUCT	1			
98	Software Billing	SOFTWARE ONLY	1			
99	Printer	PRODUCT	1			
100	Fax Machine	PRODUCT	1			