

RFP SHO80012R0002
Cell phone services Contract
Questions and Answers

Questions are transcribed as received:

Q. 1a Mobile phones. Which handsets? Any particular model?

A. No particular model.

Q. 1b Blackberry. What model?

A. No particular model.

Q. 1c Iphone. Is there any interest in this model? If so, How many lines?

A. No interest at this time.

Q. 2a Calls within the Embassy Mobile Group. 492,000 mins to Tigo? Or CUG only? If CUG, What is the estimation (in minutes) on Tigo calls? CUG: Closed User Group, calls between the Embassy Corporate Plan.

A. All mins are between the Embassy Corporate Plan.

Q. 2b Calls to/within other providers networks. 82,000 mins to Digicel and Claro?

A. Yes.

Q. 3a Continental USA (including Washington DC). What is your current rate:

A. This information cannot be provided.

Q. 3b Central America. What is your current rate?

A. This information cannot be provided.

Q. 5a SMS within Embassy mobile group. Are these SMS to Tigo Customers? CUG? Are these with no charge currently.

A. SMS between Embassy corporate plan. Information on charges cannot be provided.

Q. 5b SMS to/within other providers networks. Digicel and Claro?

A. Yes.

Q. 6a Blackberry. How many of these lines do Roaming?

A. On a request basis.

Q. 6b Other phones. How many of these lines do Roaming?

A. On a request basis.

Q. Is it mandatory to issue monthly bills in Lempiras?

A. Yes. The contract must be quoted, billed and paid for in Lempiras.

Q. The prices for international calls and messages and roaming calls and messages vary depending on the country. In the pricing section should we include one average price or leave it blank and attach the detailed list of prices in the document?

A. Provide an average and attach the detailed list of prices