

# **JOB VACANCY ANNOUNCEMENT AMERICAN EMBASSY**

August 6, 2014

**ANNOUNCEMENT #:** HR14-056

**OPEN TO:** All Interested Candidates

**POSITION:** **HR TRAINING ASSISTANT**

**POSITION NO:** A54324

**OPENING DATE:** August 6, 2014

**CLOSING DATE:** August 20, 2014

**WORK HOURS:** Full-time; 40 hours/week

**SALARY:** \*Not-Ordinarily Resident: (Position Grade: FP-07 to be confirmed by Washington)

\*Ordinarily Resident: GH¢23, 369 p.a. (Starting salary)  
(Position Grade: FSN-07)

**LENGTH OF HIRE:** Indefinite

**NOTE: ALL U.S. AND NON-GHANAIAN CITIZENS, WHO ARE NOT FAMILY MEMBERS OF USG EMPLOYEES OFFICIALLY ASSIGNED TO POST AND UNDER CHIEF OF MISSION AUTHORITY, MUST ATTACH COPIES OF THE REQUIRED WORK AND/OR RESIDENCY PERMITS TO BE ELIGIBLE FOR CONSIDERATION. NO RELOCATION EXPENSES ARE PROVIDED TO THE JOB LOCATION: ACCRA, GHANA. IF TRANSPORTATION TO ACCRA IS REQUIRED, IT WILL BE THE EMPLOYEE'S RESPONSIBILITY**

The U.S. Embassy in Accra, Ghana is seeking an individual for the position of **HR TRAINING ASSISTANT** in the Human Resources Office Section of the Embassy.

## **BASIC FUNCTION OF POSITION**

The incumbent plans and implements training projects and conferences which the Accra Training Center sponsors or hosts. Under the supervision of the HR Specialist, s/he coordinates the entire training process for assigned courses/conferences from drafting of initial offering cable to analysis of course evaluation questionnaire. The incumbent is also the point of contact for all administrative aspects of the Mission's semi-annual awards program.

## **Conference and Training Management**

Under the supervision of the HR Specialist, incumbent is assigned the responsibility for training and conference projects and is responsible for the full range of activities related to each project, keeping appropriate officials informed of client requests and training developments. This extends far beyond mere logistical support requirement as s/he conducts searches on the Internet and Opennet for up-to-date information on training, classes scheduled and educational activities available. S/he keeps appropriate officials informed of client requests and training developments

and prepares solicitation cables outlining course objectives and content and requesting application for participation. S/he explains to supervisors and managers at post the purpose and content of training offerings, and answers enquiries about training policies, program and procedures. Incumbent shall be responsible for the smooth liaison between the project manager and the trainers and other mission support elements. S/he is responsible for continually updating all relevant training databases, such as uploading telegrams and updating instructor/hotel/course/participants/support databases. Incumbent coordinates with the webmaster to modify information and retrieve data summaries, and suggest improvement to the training database, detecting flaws, and providing new input and concepts to make the database more effective and efficient. S/he ensures participants and instructors complete and submit evaluation sheets to evaluate course effectiveness and prepares training reports accordingly.

### **Conference and Training Support**

Incumbent is responsible for control and setup of appropriate conference and training facilities, assisting trainers (contractors, Department of State (DoS), or other agency trainers) with a variety of support operations in order to effectively facilitate training and development more efficiently. This includes, but is not limited to, hotel reservation for participants and instructors, ordering, receiving and/or tracking books and other course materials and supplies, arranging equipment and classroom setup, coordinating with IT and RSO staff. S/he prepares training information materials and handouts for use by participants before and after training. Incumbent briefs participants on the administrative arrangements for their training, the availability of Accra Training Center (ATC) facilities, and resource for their use, and all other information related to their projects. In addition, s/he handles instances of participant problems before, during and after training, including illness or accident.

### **Mission Awards Support**

The incumbent supports and assists the HR Officer and American HR Assistant in all aspects of the awards program from the initial call to awards to follow-up after the ceremony. Incumbent is responsible for ordering all supplies, tracking nominations, creating Joint Count Award Committee (JCAC) binders and answering clients' questions and organizing the logistics for the ceremony.

### **HR Newsletter**

The incumbent works closely with the HR Officer to produce quarterly newsletter for the entire Mission.

## **QUALIFICATIONS REQUIRED**

**NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.**

1. Two years post secondary study in human resources, education or training fields is required.
2. A minimum of three (3) years of progressively responsible experience as on Office Manager, Training Assistant, Human Resources Assistant or Administrative Assistant in a busy but diverse business/academic environment is required.
3. Level IV English (fluency) is required. High degree of proficiency in both the written and spoken language. Language proficiency will be tested.
4. Must have knowledge of the Mission, values, goals, priorities, procedures and organizational structure of the DoS and Mission Accra are required for effective performance, as is knowledge of principles of adult learning.

5. Must have strong organization and clerical skills as well as detail oriented. The incumbent must have the ability to draft clear, precise, and correct memos and instructions in English on training topics; to take a role in improving the unit's operations and customer service; to be innovative; to plan, organize and make course management decisions; and to exercise tact and good judgment as a high level of interpersonal skills is required.

## **SELECTION PROCESS**

When equally qualified, US Citizen Eligible Family Members (AEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

## **ADDITIONAL SELECTION CRITERIA**

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are not eligible to apply.
3. Current Ordinarily Resident employees with an Overall Summary Rating of Needs improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.
4. Currently employed US Citizen EFM's who hold FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
5. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.

## **TO APPLY**

Interested candidates for this position must submit the following for consideration of the application:

1. Universal Application for Employment (UAE) as a locally Employed Staff or Family Member (DS-174): **or**
2. A combination of both: i.e. Section 1-24 of the UAE along with a listing of the applicant's work experience attached as a separate sheet; **or**
3. A current resume or curriculum vitae that provides the same information found on the UAE (*see section 3A below for more information*): **plus**
4. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. Candidates who claim conditional US Veteran preference must submit documentation confirming eligibility for a conditional preference in hiring with their application.
5. Any other documentation (e.g., essays, certificates, awards) that addresses the qualification requirements of the position as listed above.

6. A telephone number, post office box and/or e-mail address where we can contact you to schedule an interview.

3A. If an applicant is submitting a resume or curriculum vitae, s/he must provide the following information equal to what is found on the UAE.

**Failure to do so will result in an incomplete application.**

- A. Position Title
- B. Position Grade
- C. Vacancy Announcement Number (if known)
- D. Dates Available for Work
- E. First, Middle, & Last Names as well as any other names used
- F. Date and Place of Birth
- G. Current Address, Day, Evening, and Cell phone numbers
- H. U.S. Citizenship Status (Yes or No) & status of permanent U.S. Resident (Yes or No; if yes, provide number)
- I. U.S. Social Security Number and/or Identification Number
- J. Eligibility to work in the country (Yes or No)
- K. Special Accommodations the Mission needs to provide
- L. If applying for position that includes driving a U.S. Government vehicle, Driver's License Class / Type
- M. Days available to work
- N. List any relatives or members of your household that work for the U.S. Government (include their Name, Relationship, & Agency, Position, Location)
- O. U.S. Eligible Family Member and Veterans Hiring Preference
- P. Education
- Q. License, Skills, Training, Membership, & Recognition
- R. Language Skills
- S. Work Experience
- T. Reference

**NOTE:**

1. All applications must have the **Position Number** and **Position Title** identified.
2. All "Hard Copy"/printed applications must be submitted to the Mail Room at the Chancery. **Hard Copy Applications submitted through any other office will not be accepted. You may apply on-line using the [AccraHRO@state.gov](mailto:AccraHRO@state.gov) email address. This is the preferred means of applying for a position with the American Embassy. Please go to our website for additional information, including current openings and tips on applying with the American Embassy in Accra. <http://ghana.usembassy.gov/jobopportunities.html>**
3. **ALL APPLICATIONS MUST BE FOR AN OPEN/ADVERTIZED POSITION. APPLICATIONS PREVIOUSLY CONSIDERED FOR A JOB WILL NOT BE HELD/CONSIDERED FOR FUTURE JOBS. IF YOU ARE INTERESTED, YOU MUST RE-APPLY.**

## SUBMIT APPLICATION TO:

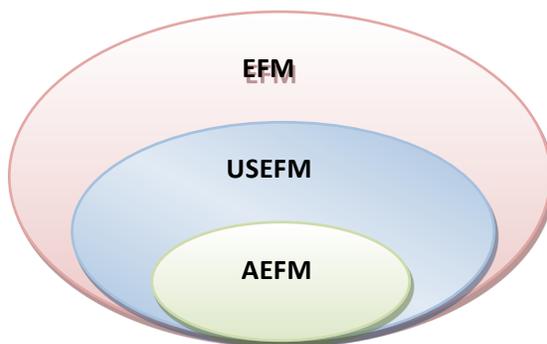
Human Resources Office  
Through the Mailroom, Chancery  
American Embassy, Accra  
P.O. Box GP194, Accra

## POINT OF CONTACT:

Telephone: 0302-741000  
Fax: 0302-741389  
E-mail: [AccraHRO@state.gov](mailto:AccraHRO@state.gov)

To get a copy of this vacancy announcement, please log on to our website at:  
<http://ghana.usembassy.gov/jobopportunities.html>

## DEFINITIONS



This diagram demonstrates how an Appointment Eligible Family Member (AEFM) is also a US-citizen Eligible Family Member (USEFM) as well as an Eligible Family Member (EFM).

1. **Eligible Family Member (EFM):** An individual related to a US Government employee in one of the following ways:

- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#));
- Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
- Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.

2. **US Citizen Eligible Family Member (USEFM):** For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:

- US Citizen; and,
- EFM (see above) at least 18 years old; and,

- Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
  1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
  2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.

3. **Appointment Eligible Family Member (AEFM):** EFM (see above) eligible for a Family Member Appointment for purposes of Mission employment:

- Is a U.S. citizen; and
- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#)) or a child of the sponsoring employee who is unmarried and at least 18 years old; and
- Is listed on the travel orders or approved Form [OF-126](#), Foreign Service Residence and Dependency Report, of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad at a U.S. mission, or at an office of the American Institute in Taiwan (AIT), and who is under chief of mission authority; and
- Is residing at the sponsoring employee's post of assignment abroad or, as appropriate, office of the American Institute in Taiwan.
- Does not receive a Foreign Service or Civil Service annuity

4. **Member of Household (MOH):** An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:

- Not an EFM; and,
- Not on the travel orders of the sponsoring employee; and,
- Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a US Citizen.

4. **Not Ordinarily Resident (NOR)** – An individual who:

- Is not a citizen of the host country; and,
- Does not ordinarily reside (*OR*, see below) in the host country; and,
- Is not subject to host country employment and tax laws; and,
- Has a US Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

5. **Ordinarily Resident (OR)** – A Foreign National or US citizen who:

- Is locally resident; and,
- Has legal, permanent resident status within the host country; and,
- Is subject to host country employment and tax laws.

EFM's without US Social Security Numbers are also OR. All OR employees, including US citizens, are compensated in accordance with the Local Compensation Plan (LCP).

**CLOSING DATE FOR THIS POSITION: August 20, 2014**

*The US Mission in Accra, Ghana provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.*

*The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.*