

Questions and Answers to US Embassy Suva's Request for Quotations for mobile telephone service:

Question: What are approved handsets for the Embassy?

Answer: The Embassy has no specific requirement for voice-only handsets. For smartphones, the Embassy is currently using Blackberry Models Q10, Z10, Q20, Z3, and Z30, and there is a possibility of using Apple iPhones or equivalent as well during the contract period.

Question: Do you provide pricing in FJD or USD? If USD, then what exchange rate is used?

Answer: The Embassy would prefer the quote to be in Fijian Dollars.

Question: Section 5 – Is this the best and final offer bid?

Answer: The Embassy will use all the evaluation factors listed in Section 4 to make the final determination of the chosen vendor.

Question: What would be the best format and structure to use in response to Section 5?

Answer: Please note any response in writing which is relevant to clauses in Section 5.

Question: Can the proposed rates for International Calls vary per country in Section 1 – The Schedule?

Answer: Yes, please submit your best and final offer for each country listed in Section 1.

Question: Please clarify "International Roaming" under Section 1 – The Schedule.

Answer: International Roaming refers to voice-only calls placed and received when the mobile device is physically located outside of Fiji.

Question: Can any additional information related to bids or pricing be submitted with the bid outside of the format provided in Section 1 – The Schedule?

Answer: Yes, the offeror can provide any additional information outside of the format prescribed in "Section 1 – The Schedule" in an additional addendum.

Question: In what format shall the offeror submit the bid?

Answer: Please use Section 3 – Solicitation Provisions, A: SUMMARY OF INSTRUCTIONS to submit the bid and address all requirements listed.

Question: Please clarify Section 9, Technological Refreshment, in the Schedule of Services.

Answer: This section refers to technology refreshment (for example, newly issued models of handsets or smartphones) available in the marketplace. The Contractor may propose substitutions for products that may become available in the marketplace. Part 3 references the need for open and clear communication between the Contractor and Government in this case, and that any additional cost of changes resulting in the Contractor proposing a technology refresh shall be borne entirely by the contractor.

Question: Please clarify part (b) Maximum Order listed FAR Clause 52.216-19.

Answer: Part (b) clearly states the contractor is not obligated to honor items (1), (2), (3) listed under (b) if these types of orders were placed.

Question: Why do items 1.8, 5, and 6 list “Reserved” in the Solicitation under The Schedule of Services?

Answer: Items 1.8, 5, and 6 are addressed in the SF-30 Amendment document.