

Effective June 1st, 2010 the consular section will be open to the public as follows:

American Citizen Services – Emergencies:

- Monday through Thursday between 8:00 am and 6:00 pm
- Fridays between 8:00 am and 12:00 noon
- After-hours, weekends and holidays:
 - Call the Embassy switchboard at 291-1-120-004 and press zero (0) to reach security. Inform them that you have an EMERGENCY and need to speak with the DUTY OFFICER immediately.

All other American Citizen Services:

- Monday through Thursday between 2:00 and 4:00 pm or by appointment

Visa services (limited):

- By appointment only

DHS cases (lost green cards, parole letters, refugee/asylee follow-to-joins):

- By appointment only

DNA testing:

- First and third Thursday of the month, 10:00 am by appointment

Walk-in inquiries:

- Wednesday between 9:00 and 11:00 am
- NOTE: walk-in inquiries will not be accepted any other time

Telephone inquiries:

- Monday through Friday between 8:00 am and 12:00 noon
- Monday through Thursday between 5:00 and 6:00 pm

To request an appointment:

- Request in writing: ConsularAsmara@State.gov
- Request by telephone: 291-1-120004:
 - Monday through Friday between 8:00 am and 12:00 noon
 - Monday through Thursday between 5:00 and 6:00 pm