



VACANCY ANNOUNCEMENT  
115

Date: 11/08/2012



**ANNOUNCEMENT NUMBER: 115**

- OPEN TO:** All Interested Candidates.
- POSITION:** Health Unit Receptionist, LES-6<sup>(1)</sup>; FP-8<sup>(2)</sup>
- OPENING DATE:** November 8, 2012
- CLOSING DATE:** November 25, 2012
- WORK HOURS:** Full-time; 40 hours/week.
- SALARY:** (1) Mission Policy is to hire LES employees at step 1 of the grade. The current annual salary for an LES-6, step 1 is L.E. 41,571.
- (2) Actual FP grade and salary will be determined by the US Department of State.

Notes: All ordinarily resident applicants must have the required work and/or residency permits to be eligible for consideration.

Best qualified displaced/RIFed employees will receive priority *consideration* if no US Citizens, family members or veterans apply.

The U.S. Embassy in Cairo is seeking an individual for the position of Health Unit Receptionist in the Regional Medical Office.

**BASIC FUNCTION OF POSITION**

The incumbent acts as Receptionist and assistant to the Office Manager providing administrative support to the American Embassy / Cairo Health Unit, which is one of the largest Health Units (HU) in the Department of



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State's Medical Program. The HU is a major service center under ICASS and therefore, must be very customer service oriented. In addition to providing the medical needs of approximately 1500 American Embassy employees and their families from 47 USG agencies, this office has responsibility for 6 regional posts in the Middle East. This position is the first employee encountered by patients arriving at the HU. The critical activities range from welcoming and orienting new arrivals, administrative support and assisting with emergency support services for critically ill patients when needed. The complexities and emotional aspects of the medical and administrative support to personal illnesses in a foreign country require extraordinary energy, talent and tact.

### **QUALIFICATIONS REQUIRED**

NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

1. Completion of secondary school is required.
2. Two years of administrative experience is required.
3. Level IV (fluent) in English is required.

### **SELECTION PROCESS**

When equally qualified, U.S. Citizen Eligible Family Members (AEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

### **ADDITIONAL SELECTION CRITERIA**

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are not eligible to apply.



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3. Currently employed U.S. Citizen EFMs who hold an FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.

4. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.

### TO APPLY

**Interested applicants for this position must submit the following or the application will not be considered:**

1. The Universal Application for Employment (UAE) DS-174 (link to instructions and applications: <http://egypt.usembassy.gov/hr.html> )

2. Candidates must provide in the application (DS-174) names of family members working in the Mission.

3. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application or the preference will not be applied.

4. (Optional): Any other documentation (e.g., essays, certificates, awards, copies of degrees earned) that addresses the qualification requirements of the position as listed above.

### SUBMIT APPLICATION TO

Human Resources Office  
Attention: Neveen Elias or Lamiaa Hafez  
U.S. Embassy, Cairo  
8, Kamal El Din Salah Street, Garden City  
Email: [cairojobs@state.gov](mailto:cairojobs@state.gov)

### DEFINITIONS



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1. AEFM: A type of EFM that is eligible for direct hire employment on either a Family Member Appointment (FMA) or Temporary Appointment (TEMP) provided s/he meets all of the following criteria:
- U.S. citizen;
  - Spouse or dependent who is at least age 18;
  - Listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a U.S. Foreign Service post or establishment abroad with a USG agency that is under COM authority;
  - Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safehaven abroad, or alternate safehaven abroad;

and

- Does not receive a USG annuity or pension based on a career in the U.S. Civil, Foreign, or uniform services.

2. EFM: Family Members at least age 18 listed on the travel orders of a Foreign of Civil Service or uniformed service member permanently assigned to or stationed to a U.S. Foreign Service post or establishment abroad with a USG agency that is under COM authority who do not meet the definition of AEFM above.

3. Member of Household: A MOH is a person who: 1) Has accompanied, but is not/not on the travel orders of a U.S. Citizen Foreign or Civil Service employee or uniform service member permanently assigned to or stationed at a U.S. Foreign service post or establishment abroad; 2) Has been declared by the sponsoring employee to the Chief of Mission as part of his/her household; and 3) Resides at post with the sponsoring employee.

4. Ordinarily Resident (OR): A citizen of the host country or a citizen of another country who has shifted the main residency focus to the host country and has the required work and/or residency permits for employment in country.

5. Not-Ordinarily Resident (NOR): Typically NORs are U.S. Citizen EFMs and EFMs of FS, GS, and uniformed service members who are eligible for employment under an American USG pay plan, on the travel orders and



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under Chief of Mission authority, or other personnel having diplomatic privileges and immunities.

**CLOSING DATE FOR THIS POSITION: November 25, 2012**

The US Mission in Cairo provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.