



U.S. Consulate General Dubai
Message for US Citizens: Warden System TEST
November 23, 2015

THIS IS A TEST of the U.S. Consulate Dubai warden system covering U.S. citizens living in Dubai and the Northern Emirates (Sharjah, Ajman, Ras al-Khaimah, Fujairah, and Umm al-Quwain).

If you are an American citizen registered with the [Smart Traveler Enrollment Program \(STEP\)](#) in Dubai or the Northern Emirates, you should be contacted by an American Citizen Services warden for your geographic area within the next 24 hours. A warden is a volunteer that helps to communicate with U.S. citizens in an emergency and we strongly urge you to respond to your warden when contacted.

If you are not contacted by a warden, it is most likely because we do not have your complete or up-to-date contact information. Please return to the [Smart Traveler Enrollment Program \(STEP\)](#) web site and update your contact information in order to participate in the next emergency test. The more contact information you include, the more likely you will receive important updates in an actual emergency. Please be aware that in a real emergency, we will make use of all available modes of communication to keep our citizens informed, including the internet, social media, TV, and radio.

<http://travel.state.gov/content/passports/en/emergencies/crisis-support.html>)

Additional Information:

- See the State Department's travel [website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and [United Arab Emirates Country Specific Information](#).
- For after-hours emergencies involving U.S. citizens in Dubai, contact the Consulate General's Duty Officer at +971-4-309-4000.
- The U.S. Consulate General in Dubai is located at the corner of Sheikh Khalifa Bin Zayed and Al Seef Street on the Dubai Creek in Bur Dubai. The telephone number at the Consulate General is (971) (4) 309-4000. The web site for the U.S. Consulate General in Dubai is <http://dubai.usconsulate.gov/>. For non-emergency American Citizen Services inquiries, send an email to DubaiACS@state.gov or call the U.S. Consulate General between 8:00 am – 10:00 am, Sunday through Thursday.
- The U.S. Embassy in Abu Dhabi is located at Embassies District, Plot 38, Sector W59-02, Street No. 4, and P.O. Box 4009. The telephone number is (971) (2) 414-2200. Information regarding services to U.S. citizens can be obtained at the Embassy's web site at <http://abudhabi.usembassy.gov>. For after-hours emergencies in Abu Dhabi, contact the Embassy's Duty Officer at (971) (2) 414-2200.
- For up-to-date information on travel restrictions, contact the U.S. Embassy or Consulate. You can also call 1-888-407-4747 toll-free from within the United States and Canada, or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on Twitter at <https://mobile.twitter.com/travelgov> and Facebook at <https://www.facebook.com/travelgov>. You can also download our free Smart Traveler App, available through [iTunes](#) and the [Android market](#), to have travel information at your fingertips.