

We have arranged the following contingencies for customers who receive their federal benefits through Cyprus banks. Under any of these options, direct deposit changes usually occur 2 months after the month we receive the request, so do not close your old account until you receive the first payment in your new account.

Send an email to [FBU-Athens@ssa.gov](mailto:FBU-Athens@ssa.gov) to change how you receive direct deposits.

Use a Subject Line in this format: **SUBJECT: CYPRUS – Your name and last 4 digits of your social security number**

In the message, provide the following:

1. Last name and first name
2. Street Address
3. Phone Number
4. Social Security Number (9 Digits), and
5. Direct deposit information, depending the option you request:

**Option 1:** Designate a bank in the United States to receive direct deposits.

- "I request that the Social Security Administration change the bank where my benefits are sent for direct deposit. The new bank is" NAME AND ADDRESS OF BANK
- TYPE OF ACCOUNT (Savings or Checking)
- BANK [ROUTING TRANSIT NUMBER](#)
- BANK [ACCOUNT NUMBER](#)

**Option 2:** Designate a bank in the Greece to receive direct deposits (account must be in euros).

- "I request that the Social Security Administration change the bank where my benefits are sent for direct deposit. The new bank is" NAME OF BANK.
- IBAN number, obtained from the bank

**Option 3:** Request a Chase Direct Benefit Card from JP Morgan Chase Bank in the United States.

You have access to your federal benefit payments through any Visa ATM, anywhere. You may use the card to make store purchases, where Visa is accepted. The account fee is US\$3.00 each month; one free withdrawal with each deposit; 3% transaction fee. When it is delivered, you can pick up the card from the U.S. Embassy in Nicosia.

- Type of benefits your receive (Social Security, Veterans Administration, OPM)
- "I request direct deposit of my benefits to a Chase Direct Benefit Card."

If you have questions, write [FBU-Athens@ssa.gov](mailto:FBU-Athens@ssa.gov) with CYPRUS in the subject line.