



*Consulate General of the United States of America
Curaçao, Aruba, St. Maarten and B.E.S Islands*

To all U.S. Citizens:

The United States Consulate General in Curacao is aware that many flights from Aruba to the USA were canceled due to the impact of Hurricane Irene. The Consulate has contacted the different airlines in Aruba regarding this unfortunate situation and was informed that some extra flights were already scheduled to Aruba to transport some passengers. The airlines added that other passengers remain on waiting lists and will be rescheduled as space becomes available on regular flights.

We understand this situation has created delays, some lengthy, and we extend our sympathies to all travelers who have been inconvenienced. Please be aware that this situation has impacted travelers around the world. For more information on the rescheduling procedure and your flight details, you may wish to contact your airline's Aruba office at the phone numbers below:

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|-----------------------|---------------------------------------|
| American Airlines: | 297-582-2700 |
| Jet Blue Airlines: | 297-588-5388 |
| Continental Airlines: | 297-588-0004 or 1-800-231-0856 (U.S.) |
| Delta Airlines: | 1-800-221-1212 (U.S.) |
| US Airways: | 297-588-4166 |

The U.S. Consulate in Curacao is able to assist U.S. citizens by:

- Contacting friends and relatives on your behalf and giving instructions on how to safely send funds;
- Providing information on conditions in the affected country, such as warnings about areas of unrest, how and where to seek help, and other useful information;
- Informing U.S. citizens of developments and travel options.

The U.S. Consulate in Curacao is unable to:

- Provide transportation to individuals or specific groups during a foreign crisis except in extremely rare and exceptional cases;
- Pay housing or evacuation costs. These costs are ultimately the travelers' responsibility, and the U.S. Government can only assist in the most serious cases on a reimbursable basis.

Emergency Shelter

Those U.S. citizens seeking emergency shelter may contact the Red Cross/Rode Kruis in Aruba to request assistance. Individuals are assisted on a case-by-case basis and a minimal fee may be charged. Emergency shelter with the Red Cross may be available for a maximum of 72 hours while the transfer of funds from friends and relatives can be arranged. Please contact the Red Cross during business hours (8-5) at 297-582-2219 or visit it at Pedro Gallegostraat 14. For emergencies or help after normal business hours, please contact the police or call emergency services at 9-1-1.

We thank you for your understanding, for more information please visit our website below.

United States Consulate General

American Citizen Services Unit

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