

Triennial Disposition of Remains Report

PART I.

Name of Country: Croatia

PART II. U.S. EMBASSY INFORMATION

U.S. Embassy Croatia

Address: Ulica Thomasa Jeffersona 2, 10010 Zagreb

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[State Department Country Specific Information](#)

[State Department Travel Information and Warnings](#)

[Smart Traveler Enrollment Program \(STEP\)](#)

PART III. PROFILE OF RELIGIONS OF THE HOST COUNTRY AND RELIGIOUS SERVICES AVAILABLE TO VISITORS.

Country Profile: Visit the State Department's website [“Background Note: Croatia”](#)

Religions: Croatia is predominantly Catholic (88%) with minority religions recognized throughout the country, including Orthodox (5%), Muslim (1-2%), and Evangelical Christianity (1-2%).

Religious Activities for Visitors: English-language services are not readily available in Croatia; however there are limited services in English in the principal city of Zagreb and along the coast in the larger cities of Rijeka, Split, and Dubrovnik where there is a large English speaking ex-patriot presence.

Part IV. Funeral Directors, Mortician and Related Services Available In the Host Country:

DISCLAIMER: The U.S. Embassy Zagreb assumes no responsibility or liability for the professional ability or reputation of, or the quality of services provided by, the following persons or firms. Names are listed by city, and the order in which they appear has no other significance. Professional credentials and areas of expertise are provided directly by the funeral directors, morticians and other service providers.

LIST OF FUNERAL HOMES IN CROATIA

DUBROVNIK

Boninovo d.o.o.

Između 3 crkve
20000 Dubrovnik
Tel 385-20-416-204
385-020 416 216 (English)
Fax 385-20-416-217
E-mail: boninovo.doo@du.t-com.hr

HVAR

Kentaur

Gornji dvori 45
21450 Stari Grad
Mob 385-91-2233-449 (English)
Tel/Fax 385 21 765 561
E-mail: centaur@email.t-com.hr
E-mail: vinko.franicevic@st.t-com
<http://pogrebno-hvar.com/en.htm>

RIJEKA

Bor

Eugena Kvaternika10
51000 Rijeka
Tel 385-51-422-680 (English)
Mob 385-91-1422-680
Fax 385-51-683 603

SPLIT

Bradvice

Poljicka cesta 22 (near Hospital Pathology,
Hospital Firule)
21000 Split
Mob. 385-99-212-8446 (English)
Mob. 385-98-222-777
Tel.385-21-230-068
Fax: 385-21-389-812

Lovrinac

Put iza nove bolnice bb (Firule)
21000 Split
Tel 385-21-389-600 (English)

Working Hours Mon-Fri 7:00 a.m. -7:00
p.m., Sat 7:00 a.m. -1:00 p.m., Sun 8:00 a.m.
-10:00 a.m.

Tel 385-21 316 750
Fax 385-21-481- 038

ZADAR

Miro

Kneza Novaka Krbavskog 1
23000 Zadar
Tel. 385-23-240-407
Mob 385-98-9209-454
E-mail: miromudrazija@gmail.com

ZAGREB

Pogrebnik

Gajeva 37
10000 Zagreb
Tel: 385-1-4921-111 (English)
Fax: 385-1-4921-112
E-mail: jurkovic.ivan.pogrebnik@zgb.t-com.hr

Pogrebno poduzeće Zagreb

Pavla Radida 9
10000 Zagreb
Tel 385-1-4882-024
Tel 385-1-4882-025
Fax 385-1-4830-898
E-mail: info@pogrebno-poduzece-zagreb.hr

Pokop

Trebež 20 and Pesteri 8
10000 Zagreb
Tel 385-1-3475-125
Tel 385-1-2984-625 (English)
Mob 385-91-2985-407(English)
Fax 385-1-2985 407
Fax 385-1-2985-407
E-mail: vrapce@pokop.hr
E-mail: dubrava@pokop.hr
www.pokop.hr

Part V. Profile Of Services Available In The Host Country Regarding Preparation And Shipment Of Remains:

The Consular Section of the U.S. Embassy in Zagreb stands ready to assist in the event of death of a U.S. citizen in Croatia. When a U.S. citizen dies abroad, a consular officer notifies the citizen's next of kin and works with family members to resolve practical problems arising from the death. Our assistance includes helping with burial or transportation arrangements, providing addresses of local funeral homes and local offices, explaining a procedure for obtaining a Croatian death certificate from local authorities and producing an official record of the death which can be used in the United States. While Consular officers can assist in returning the deceased's remains to the United States, costs may be high and must be paid by the family. Consular officers also can act to protect the property and personal estate of a deceased U.S. citizen, until such property can be turned over to the next of kin (NOK).

Official record of death: The Consular section prepares and issues a **Report of Death of American Citizen Abroad**. This form is often required for estate and insurance purposes. One of the first steps in obtaining a **Consular Report of Death of an American Citizen Abroad** is to obtain a Croatian death certificate.

Obtaining a Croatian death certificate (Izvadak iz matice umrlih, Smrtni list): If death occurs in a hospital, the hospital automatically forwards the doctor's report on cause of death (Potvrda o smrti-Izvjescje o uzroku smrti) to the Croatian Registry Office of Vital Statistics (Maticni Ured). If death does not occur in a hospital, a coroner's certificate (Dozvola za sahranu umrle osobe) is delivered to the Maticni Ured in the district in which the death occurred. The Consular Section of the U.S. Embassy in Zagreb can contact a local funeral home or undertaker, or "Maticni ured" to obtain the Croatian death certificate and process the necessary paperwork on behalf of the next of kin. If cause of death cannot be readily determined or appears to be accidental, the coroner has the authority to order an **autopsy**. Under Croatian law, an autopsy may be performed without the consent of the next-of-kin of the deceased. Autopsies may take four (or more) working days. Depending on the results of the autopsy, the case may then be forwarded to legal authorities who might decide to investigate further before a coroner's certificate is issued.

Note: NOK or an authorized person should contact the hospital and a doctor immediately if there are specific reasons for the autopsy not to be performed.

Disposition of remains: The next-of-kin has three options: local internment, cremation, or shipment of the remains or urn with ashes to the United States.

COST: Approximate costs for preparation, burial in Croatia, cremation and shipment to the U.S.:

- Local internment/burial - \$3,500.00 (or more, depending upon cemetery location)
- Local cremation and shipment - \$2,000.00 (or more, depending upon services and location)

- Embalming (needed for shipment to the U.S.)- \$4,500 (paid at a hospital)
- Shipment to the U.S. - \$3,500 to \$8,500 (or more, depending on destination)

Responsibility for decisions regarding disposition of remains and the costs, rests with the next-of-kin or legal representative of the deceased. The embassy is not able to provide any financial assistance but can facilitate the transfer of funds from the United States. Most Croatian undertakers or funeral homes require payment in advance. Money can be transferred from the U.S. using private companies, such as Western Union, or via the Department of State's OCS/TRUST system or directly transferred to a local funeral home bank account in Croatia. Information on [money transfers](#) is available.

Transportation of remains to the U.S: If next-of-kin or legal representative of a deceased decides to transport the remains for burial in the U.S., a Croatian funeral home or undertaker must prepare the remains as required for air transportation. Please note, however, that preparation of the remains for air transport does not necessarily mean that the remains will be suitable for viewing by relatives upon arrival in the United States. Again, the Consular section cannot pay for these services but can assist the next-of-kin in coordinating transportation of remains.

After preparing the remains, the funeral home or undertaker presents the required documentation, including the Croatian death certificate, transit permit for the remains (Ministarstvo zdravstva i socijalne skrbi-Sprovodnica za prijenos umrle osobe), and the police permit (Ministarstvo unutarnjih poslova-Suglasnost za prijenos posmrtnih ostataka) to the Consular Section, which then prepares the **Consular Mortuary Certificate** and the **Report of Death of an American Citizen Abroad**. These documents, plus the cancelled passport of the deceased, are returned to the funeral home representative who then delivers the remains and paperwork to the airport for transportation to the United States.