

EXHIBIT A  
**PERFORMANCE REQUIREMENTS SUMMARY**  
 Logistics Support Services  
 U.S. Military Group – Colombia (USMILGP-CO)  
 Bogota, Colombia

Service	PWS Para No.	Standard	Acceptable Quality Level	Surveillance Method
Provide and maintain a workforce that meets the critical tasks requirements and keep personnel current.	2.2	Establish all management, human resources, supervision, training, certification etc required to fully implement and comply with all the terms and conditions of this contract.	95% compliance required	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Provide DoD or equivalent certification to meet the technical tasks described in the PWS, i.e. HAZMAT, SAMS-E, PBUSE, ULLS-AE, Vehicle Maintenance etc.	2.2	Technical Personnel should be able to perform to the Army Standard for the critical tasks in the PWS.	95% compliance required.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Perform Supply Support Activity (SSA) services	3.0 – 3.11	Keep supply accounts current, updated, and report the status of requisitions, receipts, turn ins. Manage the repair parts requests for OH 58 and ground equipment from the OH 58 Maintenance activity and JLSF	100% Compliance.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Perform Warehousing and Stock/Inventory Control services	4.0 – 4.8	Maintenance section. Maintain accountability of all property assigned to the USMILGP and GFE/GFP Equipment hand receipted to the Contractor.	100% Compliance.	COR Surveillance  PBO Conducts monthly inspections of 10% of the property based on current hand receipts.  After Action Reviews (AAR)

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Process PR&Cs	5.5	Ensure accuracy, assign document numbers, coordinate PBO signature , and forward to USMILGP ROM within 48 hours of receiving the PR&C.	100% Compliance	COR Surveillance  PBO Conducts monthly inspections of 10% of the PR&Cs processed monthly.  After Action Reviews (AAR)  Weekly reports prepared by Contractor.
Provide cargo transportation and customs support.	6.0 – 6.6	Provide minimum 2 customs technical personnel to clear Colombian customs all cargo arriving on Channel flights, seaports, import and export, HHGs, and special shipments.	Provide customs clearance within 1 day of cargo expected arrival date 95% of the time.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Provide Installation Customer Support.	7.0 – 7.8.7	Provide 100% of the installation support consisting of Apartment/ Housing Administration, Household Goods Processing, and Furnishings Management.	Provide 95% compliance with all regulations and customer satisfaction.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor.
Vehicle Maintenance Operations	8.0 – 8.9	Provide preventive maintenance repairs, services, and any contracted maintenance support for up to 100 USMILGP LAVs.	Maintain USMILGP Fleet at 95% FMC.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Daily DA 2406 report prepared by Contractor.

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Provide Security and Force Protection.	9.0 – 9.2.2	Provide personnel to coordinate day to day security force protection support.	Provide RSO approved security personnel 100% of the time, 24 hrs/7 days a week.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Facilities and Equipment Maintenance and Support.	10.0 – 10.7	Provide maintenance management support for facilities, offices equipment, automation, TDY apartments, COLMIL facilities on loan to the USMILGP, and minor remodeling.	Prepare cost effective and efficient preventive maintenance on 95% of the USMILGP Facilities and equipment.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Provide Mobile Maintenance Team	8.11	Provide technically trained personnel to perform maintenance and recovery tasks outside of the JLSF maintenance facility.	Provide corrective measures to recover the USMILGP LAV and coordinate towing of the LAV to the JLSF 100% of the time.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Provide Security Cooperation Technical Support	11.0 – 11.3	Provide technically trained personnel to assist the USMILGP in all facets of the Security Cooperation Mission.	Maintain 100% of the technical staff DISAM trained and certified and Level III English Proficiency.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor

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Provide Engineer and Architect Support and Services.	12.0 – 12.4	Provide licensed engineers and architect support to coordinate all engineer projects assigned to the USMILGP.	100% of the engineer and architect licensed in their fields and perform engineering work in Colombia.  Complete 100% of the projects from start to finish within the forecasted project completion date	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor.  Project evaluation reports prepared by the LOGMIS Staff Engineer.
Provide Janitorial Services to the JLSF and USMILGP Offices at the CAN.	13.0 – 13.10.1	Maintain the JLSF and USMILGP Offices at the CAN clean, neat and professional appearance.	Executes the cleaning schedules in Appendix D1 and D2 100% of the time.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Provide Support Operations personnel	15.1	Provide SME to coordinate with the Mission Chiefs and COLMIL all logistics support required for designated missions.	SME is 95% knowledgeable on air and fuel operations, logistics functions and possesses expertise in coordinating complex requirements for the USMILGP and COLMIL operations.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor

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Provide Aviation/TMDE Logistics Support	15.2	Provide SME to coordinate with the Rotary Wing USMILGP OIC and COLMIL the repair parts for COLMIL Helicopters, and the equipment and tools required for the Limited Aviation Depot.	SME provides recommendations on CLIX requisitions processes and parts, and coordinates with the COLMIL on establishing the Limited Army Depot.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor
Provide Supply Technicians support to the USMILGP Missions and specified USMILGP operations	15.3	Supply technicians will provide daily supply and services, coordination, prepare PR&Cs, requisition, track, and account for supplies and support exercises.	Accomplish 95% of the specified tasks.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor.
Provide Safety and Hazmat Control Plan	19.7	Comply with all applicable US and Colombian safety, health and environmental regulations by executing and maintaining safety and hazmat programs to prevent accidents and preserve life.	Enforce safety and HAZMAT compliance 100% of the time; report all accidents immediately followed by a written report within 24 hours.	COR Surveillance  Written Customer Complaint  After Action Reviews (AAR)  Weekly reports prepared by Contractor